ΗĒ

Feidhmeannacht na Seirbhíse Sláinte, Seirbhís Aisíocaíochta Cúraim Phríomhúil Bealach amach 5, M50, An Bóthar Thuaidh, Fionnghlas Baile Átha Cliath 11, D11 XKF3 Fón: (01) 864 7100 Facs: (01) 834 3589

> Health Service Executive, Primary Care Reimbursement Service Exit 5, M50, North Road, Finglas, Dublin 11, D11 XKF3 Tel: (01) 864 7100 Fax: (01) 834 3589

Jennifer Murnane O'Connor, T.D. Dáil Éireann, Leinster House, Kildare Street, Dublin 2.

20th September 2024

PQ: 34420/24

To ask the Minister for Health the reason there is no provision with the medical card administrative scheme for oral hearings; and if he will make a statement on the matter. -Jennifer Murnane O'Connor

Dear Deputy O'Connor,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question (Reference 34420/24), which you submitted to the Minister for Health for response.

Please be advised the PCRS Eligibility Unit has no function in regard to the adjudication process on appeals of decisions on Medical Card applications.

The contact details for the National Appeals Office are as follows:

HSE National Appeals Office, An Clochar, Ballyshannon Health Campus, College Street, Ballyshannon, Co. Donegal, F94 TPX4 Tel: 071- 9822124 or 071- 9822125.

They can also been contacted by email: nationalappeals@hse.ie

Yours sincerely,

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Suzanne Doyle Primary Care Reimbursement Service

The Health Service Executive operates the General Medical Services Scheme, which includes Medical Cards and GP Visit Cards, under the Health Act 1970, as amended. It has established a dedicated contact service for members of the Oireachtas specifically for queries relating to the status of Medical Cards and GP Visit Cards applications, which the Deputy / Senator may wish to use for an earlier response. Tel: 01-8647180 / email: <u>Oireachtas.pcrs@hse.ie</u>