



Oifig an Stiúrthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

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Ref: IB/ PQ20731/25

Deputy Peter Cleere
Dáil Éireann,
Leinster House,
Dublin 2

14th May 2025

PQ20731/25

To ask the Minister for Health the number of ambulance call-outs in County Carlow and County Kilkenny, for the past three years; the average arrival time for each arrival broken down monthly, in tabular form; and if she will make a statement on the matter. -Peter 'Chap' Cleere

Dear Deputy Cleere

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above parliamentary question which you submitted to the Minister for response.

In response to your query re Call-outs in Counties Carlow and Kilkenny, NAS report monthly on PURPLE (Echo) and RED (Delta) call activity, category AS1 (life threatening cardiac or respiratory arrest or life threatening other than cardiac or respiratory arrest) calls. Response times per county or CHO are not deemed a Key Performance Indicator (KPI) for the Health Information Quality Authority (HIQA), the Department of Health (DoH) or the National Ambulance Service (NAS). Therefore, reporting and publishing of response times on a county by county or CHO basis is not a requirement.

In 2025, the HSE National Service Plan set national aggregate Key Performance Indicator (KPI) targets for emergency calls as follows:

- PURPLE (Echo, life-threatening cardiac or respiratory arrest) (75% in 18 minutes, 59 seconds)
- RED (Delta, life-threatening illness or injury, other than cardiac or respiratory arrest) (45% in 18 minutes, 59 seconds).

There are no response time targets for 999 calls that are neither life-threatening nor potentially life threatening. Hence during busy periods, patients triaged as non-serious or non-life threatening can and do unfortunately experience delays in our response.





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Month	No of Call Outs	PURPLE Response Time	TARGET – PURPLE	RED Response Time	TARGET - RED
Jan 25	6485	77%	75%	45%	45%
Feb 25	6139	76%	75%	44%	45%
Mar 25	6831	76%	75%	45%	45%

Table 1: Response times for Dublin & South East 2025 to date

Data is reported per RHA since January 2025. Table 1 gives you the data for the RHA Dublin & South East for 2025 to date. Prior to this, records were kept by Divisions – Counties Carlow and Kilkenny were covered in the Southern Region, which included the South East and South West areas. Table 2 below gives the response rates for the Southern Division for the year 2024.

Month	No of Call Outs	PURPLE Response Time	TARGET – PURPLE	RED Response Time	TARGET - RED
Jan 24	9280	73%	75%	45%	45%
Feb 24	8536	77%	75%	45%	45%
Mar 24	9182	72%	75%	44%	45%
Apr 24	8745	76%	75%	45%	45%
May 24	9221	68%	75%	43%	45%
Jun 24	8777	66%	75%	41%	45%
Jul 24	9122	64%	75%	40%	45%
Aug 24	9022	69%	75%	43%	45%
Sep 24	8948	68%	75%	41%	45%
Oct 24	9419	68%	75%	42%	45%
Nov 24	9199	67%	75%	40%	45%
Dec 24	10,564	63%	75%	37%	45%

I trust this information is of assistance.

Yours sincerely,

Ian Brennan
General Manager
National Ambulance Service

