

Office of the Assistant National Director Access and Integration

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Deputy David Cullinane Dail Eireann, Leinster House, Kildare Street, Dublin 2.

13th May 2025

PQ Number: 21561/25

PQ Question: To ask the Minister for Health the number of people on waiting lists for Jigsaw by CHO and length of wait at the end of March each year 2019, 2024, and 2025, in a direct comparison, in tabular form. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw is funded by the HSE to provide youth mental health services for those with mild to moderate mental health difficulties. They provide face-to-face, online and phone based services to young people aged between 12 to 25 years old while working with communities to resource and support parents and other adults who work with young people.

*Please be advised that the information requested by the Deputy has been provided by Jigsaw directly.

*Please note that this data is subject to change due to ongoing review and validation by Jigsaw.

The tables below give detail on the number of people on waiting lists for Jigsaw, by service area and length of wait, at the end of March of each year 2019, 2024, and to date in 2025.

Service	March 2019 Wait Time	March 2024 Wait Time	April 2025 Wait Time	Total Numbers Waiting Appointme nt (as of 07.05.2025)
Cork	14 weeks	5 weeks	11 weeks	245
Donegal	n/a	6 weeks	3 weeks	66
Dublin 15	8 weeks	10 weeks	10 weeks	92

Wait list data as at end March 2019, 2024 and 2025

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	Currentia	0 uus alus		115
Dublin City	6 weeks	9 weeks	8-9 weeks	115
Dublin South West	11 weeks	11 weeks	15 weeks	164
Galway	3 weeks	13 weeks	10 weeks	273
Kerry	5 weeks	8 weeks	8 weeks (estimate)	69
Limerick	12 weeks	11 weeks	10 weeks (estimate)	9
Meath	5 weeks	13 weeks	12 weeks	137
North Fingal	6 weeks	13 weeks	3 weeks	71
Offaly-Laois	1 week	8 weeks	10 weeks (estimate)	91
Roscommon	11 weeks	12 weeks	10 weeks	46
Tipperary	n/a	16 weeks	6 weeks	39
Wicklow	n/a	14 weeks	23 weeks	76
Jigsaw Online	n/a	1-4 weeks	2 weeks	17

I trust this information is of assistance to you.

Yours Sincerely,

Paul Braham Senior Operations Manager (Area DON) Access and Integration; HSE Mental Health Services