



Office of the Assistant National Director
Access and Integration

HSE Mental Health Services,
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Oifig an Stiúrthóir Náisiúnta Cúnta
Rochtain agus Comhtháthú: Seirbhísí
Meabhairshláinte FSS
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Deputy David Cullinane
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

13th May 2025

PQ Number: 21564/25

PQ Question: To ask the Minister for Health the number of people on waiting lists for Jigsaw by CHO and length of wait at the end of quarter 1 of each year 2019, 2024, and 2025, in a direct comparison, in tabular form. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw is funded by the HSE to provide youth mental health services for those with mild to moderate mental health difficulties. They provide face-to-face, online and phone based services to young people aged between 12 to 25 years old while working with communities to resource and support parents and other adults who work with young people.

*Please be advised that the information requested by the Deputy has been provided by Jigsaw directly.

*Please note that this data is subject to change due to ongoing review and validation by Jigsaw.

The tables below give detail on the number of people on waiting lists for Jigsaw, by service area and length of wait, at the end of March of each year 2019, 2024, and to date 2025.

Wait list data as at end March 2019, 2024 and 2025

| Service | March 2019 Wait Time | March 2024 Wait Time | April 2025 Wait Time | Total Numbers Waiting Appointment (as of 07.05.2025) |
|-----------|----------------------|----------------------|----------------------|--|
| Cork | 14 weeks | 5 weeks | 11 weeks | 245 |
| Donegal | n/a | 6 weeks | 3 weeks | 66 |
| Dublin 15 | 8 weeks | 10 weeks | 10 weeks | 92 |



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|-------------------|----------|-----------|---------------------|-------------|
| Dublin City | 6 weeks | 9 weeks | 8-9 weeks | 115 |
| Dublin South West | 11 weeks | 11 weeks | 15 weeks | 164 |
| Galway | 3 weeks | 13 weeks | 10 weeks | 273 |
| Kerry | 5 weeks | 8 weeks | 8 weeks (estimate) | 69 |
| Limerick | 12 weeks | 11 weeks | 10 weeks (estimate) | 9 |
| Meath | 5 weeks | 13 weeks | 12 weeks | 137 |
| North Fingal | 6 weeks | 13 weeks | 3 weeks | 71 |
| Offaly-Laois | 1 week | 8 weeks | 10 weeks (estimate) | 91 |
| Roscommon | 11 weeks | 12 weeks | 10 weeks | 46 |
| Tipperary | n/a | 16 weeks | 6 weeks | 39 |
| Wicklow | n/a | 14 weeks | 23 weeks | 76 |
| Jigsaw Online | n/a | 1-4 weeks | 2 weeks | 17 |
| | | | | 1510 |

I trust this information is of assistance to you.

Yours Sincerely,

Paul Braham
Senior Operations Manager (Area DON)
Access and Integration; HSE Mental Health Services