

Office of the National Director of Procurement Health Service Executive Dr. Steevens' Hospital Dublin 8 D08 W2A8

> Oifig an Stiúrthóir Náisiúnta Soláthair Feidhmeannacht na Seirbhíse Sláinte Ospidéal Dr. Steevens' Baile Atha Clíath 8 D08 W2A8

> > Tel: 01 6352251 F:6352358

Deputy Dáil Éireann, Leinster House, Kildare Street, Dublin 2.

13/02/2025

RE PQ3199/25

Question

To ask the Minister for Health if her Department, or any body under its aegis, currently outsources cleaning services and/or service officer/security officer roles to private companies; the value and length of any related contract, by body, in tabular form; and if she will make a statement on the matter. -Denise Mitchell

Response

Dear Deputy,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for Health for response.

A mixture of contracted third-party providers, agency staff and HSE staff currently provide cleaning and security services across the thousands of healthcare facilities in Ireland. The Office of Government Procurement (OGP) is responsible for the procurement of cleaning and security services across the public sector, and as such, has first-line responsibility for procuring these services on behalf of health facilities where it is necessary to contract a third-party provider for these services. From time to time, HSE Procurement takes responsibility for individual tenders within healthcare which have not been prioritised by OGP.

The objective when tendering for these services is to procure a supplier that will provide:

- a quality-driven, cost-efficient service which achieves an optimum standard for all required areas appropriate to their use;
- a standard of service that provides a positive image of the facility and a level of cleanliness and security which ensures a clinical and socially acceptable environment for patients, visitors and staff;
- a managed service with an ongoing audit and monitoring system to ensure that the standards remain in line with accepted HSE standards and that any reduction in the quality of service is recognised and corrected.
- service activities that are lawful and compliant with current legislation, official guidance and best practice.

Please see attached a list of the current cleaning and security contracts in healthcare.

I trust this information is of assistance to you, but should you have any further queries please do not hesitate to contact the Office of the National Director of Procurement on (01) 635 2251 or via ProcurementND@hse.ie.

Yours sincerely,

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Project ID	Project Description	Initial Term	Extension Period	Contract Value
4648	Contract Cleaning Service, Central Remedial Clinic	36	12	€1,314,886
6281	General Cleaning of 21 Centres on a scheduled basis for Mental Health / EVE Services	24	24	€703,462
7779	Security Services for St Lukes Radiation Oncology Network	24	24	€1,238,676
8372	Cleaning Service for Mercy University Hospital	48	0	€5,345,976
8379	Louth Security Services (OLOLH, DSOP, DSOP, Doc on call)	24	24	€5,680,000
13465	Cleaning Contract for Burlington Business Park	24	36	€388,654
13515	Security Services at Cappagh National Orthopaedic Hospital	24	24	€622,745
13516	Security Services at St. Columcilles Loughlinstown	24	24	€907,971
13517	Cleaning Services at Our Lady's Hospice & Care Services	24	24	€1,223,000
13521	Security Services at University Hospital Waterford	24	24	€2,875,824
13570	Security Service for HSE Emergency Response, Dargan Building, Dublin 8	24	24	€247,200
14110	Security Services for St. Loman's Mental Health, Mullingar - CHO 8	24	24	€676,690
15747	Security Services for Mental Health Unit, Galway - CHO 2	24	24	€1,300,000
17252	Security Services at Coombe Women & Infants University Hospital	24	24	€2,800,000
17603	Cleaning Service for Primary Care Centres in East Wicklow, CHO6	24	24	€1,824,620
19355	Cleaning Services for new building in Dublin Port - National Health & Wellbeing	36	24	€568,020
20273	Cleaning Services for Cavan Monaghan Disability Services, CHO 1 Social Care	48	24	€244,098
20310	Security Services at Mater Misericordiae University Hospital	24	24	€4,280,000
20518	Mini Competition for Security Services for St. Columcille's Hospital	48	0	€907,971
20523	MC for Security Services for St Lukes Hospital Rathgar Beaumont Hospital	48	0	€1,240,000
20524	MC for Security Services for Milford Care Centre	48	0	€305,000
21052	Cleaning Services for Sth Tipp/Carlow/Kilkenny, CHO 5 Primary Care	24	36	€4,037,975
21313	Cleaning Service for The Grove Tuam, CHO 2 Mental Health	36	0	€74,897
21685	Cleaning Services for North Monaghan Primary Care CHO1	48	24	€1,412,742
21788	Cleaning Services for National - Primary Care PCRS	36	24	€2,397,934
21964	Cleaning Services for a number of sites in Co. Mayo, CHO 2 Mental Health	24	24	€1,353,666
23178	Cleaning Contract for Clondalkin Primary Care Centre	24	36	€606,189
23179	Security Contract for Clondalkin Primary Care Centre	24	36	€571,520
23196	Contract Cleaning Service for Primary Care Centres Cavan	36	24	€2,214,762
24073	Cleaning Services for HSE Health Facilities in Galway City Galway	24	24	€37,548,576
24077	Cleaning Tender for Portiuncula University Hospital	24	36	€8,368,753
24150	Security Patrols for Waterford Residential Care Centre, CHO 4 Social Care	12	12	€9,428