

Oifig an Stiúrthóra Náisiúnta um Rochtain agus Imeascadh

Ospideal an Dr.Steevens Baile Atha Cliath, D08 W2A8 Office of the National Director Access and Integration

Dr Steevens Hospital, Dublin, D08 W2A8

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Deputy David Cullinane Dáil Éireann Leinster House Dublin 2 19th February 2025

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PQ 3448/25 To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for each quarter of each of the years 2019 to 2024, Statewide and for each location, in tabular form; and the average for all patients and for patients aged 75 years or older. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Business Information Unit (BIU) is a central repository for activity information for Acute and Non Acute Services. The BIU collects, collates and validates extensive amounts of data which is used in performance monitoring and measurement to support the HSE in operational and strategic decisions.

Patient experience time (PET) is described and recorded as: The average number of hours a patient waited from attendance at an ED to admission.

The information requested has been provided in the attached Excel file supplied by the Acute BIU, please see the data notes on the Excel file and outlined below.

Data notes:

- CHI Tallaght ED closed from 27th March to 3rd September 2020
- Please note Admitted Discharge Destination includes Discharged to Clinical Decision Unit (CDU), Referred to (Acute Medical Assessment Unit) AMU and Admitted to Ward

I trust this is of assistance to you.

Yours Sincerely,

Nessa Lynch
General Manager
Access and Integration

Please note data contained in this report is preliminary and may be subject to change

If information contained within this file is used in other reports then as a minimum requirement BIU must be referenced.



Information Request Number: PQ 3448/25 Date report created: 13/02/2025 Data Source: PET Data

Subject: Average PET times to <u>admission</u> for each quarter for all patients and over 75+ patients in 2019 to 2024

*Notes: CHI Tallaght ED closed from 27th March to 3rd September 2020

*Please note Admitted Discharge Destination includes - Discharged to CDU, Referred to AMU and Admitted to Ward

All age groups:

	2019				2019 Total	2020		Q3 C		020 Total	2021	02 (2021 Total	2022				22 Total	2023				23 Total	2024				024 Total
Row Labels HSE Dublin and Midlands				24		w		3 Q	_		11 (~- '		12.0		21 Q		Q3 Q		Q					400	1 Q2				44.0
Children's Health Ireland	12.7 7.3	13.1	11.7 6.3	12.8 8.3	12.6 7.1	11.3 6.3	7.5 5.7	7.7	10.3 6.3	9.6	5.7	11.0 6.0	11. 7 7.7	13.8 11.3	7.7	14.6 10.3	12.7 9.0	12.8 8.7	15.1 14.7	13.8 10.7	14.2 13.3	13.0	12.2 9.3	12.8 11.7	13.0 11.3	12.0 11.7	11.9 9.7	7.0	12.6 8.7	11.9 9.3
MRH Mullingar	7.3	8.0	9.3	9.3	8.6	9.7	8.7	11.3	13.0	10.7	11.3	11.7	11.0	11.0	11.3	13.0	12.3	12.3	12.0	12.4	11.0	9.3	11.0	11.7	10.7	8.3	8.0	7.0	9.7	8.3
MRH Portlaoise	13.0	10.0	8.3	8.0	9.8	8.0	6.3	6.0	6.7	6.9	6.7	7.3	7.7	8.0	7.4	9.3	8.3	8.7	9.0	8.8	8.7	9.7	9.0	9.7	0.7	8.7	9.0	8.3	8.0	8.5
MRH Tullamore	15.3	15.3	14.3	14.7	14.9	13.3	5.7	8.0	11.7	9.7	11.7	11.3	13.3	16.3	13.2	17.0	13.0	10.7	11.3	13.0	8.7	7.7	8.0	8.0	8.1	8.0	8.0	8.3	8.7	8.3
Naas General Hospital	15.3	20.3	16.0	17.0	17.2	13.7	8.7	10.0	11.0	10.8	16.0	18.5	14.3	18.7	16.7	16.3	14.0	16.7	18.0	16.3	18.3	15.3	15.0	14.3	15.8	13.3	14.0	15.7	18.0	15.3
St. James's Hospital	13.7	13.0	10.3	13.0	12.5	12.7	6.7	8.7	8.7	9.2	9.0	8.7	11.0	11.3	10.0	13.0	12.3	13.0	16.3	13.7	16.3	17.3	14.7	14.7	15.8	16.0	15.3	14.7	14.0	15.0
Tallaght University Hospital	16.7	18.7	17.0	19.3	17.9	15.3	11.0	12.7	14.7	13.4	13.7	15.7	17.0	19.7	16.5	23.0	19.7	19.7	24.7	21.8	23.3	21.3	18.3	19.7	20.7	18.3	19.3	16.7	21.0	18.8
HSE Dublin and North East	12.2	11.6	11.8	13.4	12.2	12.1	7.8	9.3	9.3	9.6	9.5	10.4	10.8	11.2	10.5	12.9	11.8	12.0	13.6	12.6	13.3	11.5	11.3	12.6	12.2	13.7	13.4	12.1	13.2	13.1
Beaumont Hospital	15.3	15.7	14.0	15.7	15.2	14.7	8.3	10.0	10.0	10.8	10.0	10.0	11.3	12.0	10.8	13.7	14.3	13.7	16.7	14.6	16.7	13.3	13.3	14.3	14.4	16.7	16.3	16.3	17.0	16.6
Cavan General Hospital	8.3	8.0	8.7	9.7	8.7	9.3	8.7	10.7	9.7	9.6	10.3	11.7	12.3	12.0	11.6	13.0	10.0	10.7	10.3	11.0	10.0	10.0	9.7	10.3	10.0	11.0	10.7	10.7	11.3	10.9
Connolly Hospital	14.0	11.3	12.3	16.0	13.4	13.7	8.3	9.0	9.3	10.1	9.0	8.0	9.3	10.7	9.4	12.0	12.7	12.7	13.0	12.6	12.0	11.0	11.7	12.3	11.8	15.0	14.3	10.3	11.3	12.8
Mater Misericordiae University Hosp	it: 18.0	18.0	19.0	18.7	18.4	17.0	10.7	12.7	12.3	13.2	10.7	10.7	12.3	13.3	11.8	17.7	15.0	15.0	17.7	16.3	19.3	16.0	14.3	16.7	16.6	16.7	14.7	12.7	14.7	14.7
Our Lady of Lourdes Hospital	10.3	8.7	8.7	10.3	9.5	10.0	6.0	5.7	6.3	7.0	8.7	11.3	9.0	9.0	9.5	10.7	9.0	8.7	12.0	10.1	11.0	10.0	9.7	12.3	10.8	13.7	14.0	12.7	15.0	13.8
Our Lady's Hospital Navan	7.0	7.7	8.3	10.0	8.3	8.0	5.0	7.7	8.0	7.2	8.3	9.7	10.7	10.3	9.8	10.7	10.0	11.3	12.0	11.0	10.7	8.7	9.0	9.7	9.5	9.0	10.3	9.7	10.0	9.8
HSE Dublin and South East	8.5	7.7	9.1	9.1	8.6	7.7	4.8	5.3	5.3	5.8	5.1	5.9	7.1	7.7	6.5	9.4	8.9	9.6	10.6	9.6	9.1	8.1	8.3	8.4	8.4	8.8	8.6	8.3	8.4	8.5
St. Luke's General Hospital Kilkenny	2.0	1.3	2.0	2.0	1.8	2.0	2.0	2.0	2.0	2.0	2.3	2.7	3.3	3.0	2.8	3.0	3.0	3.7	3.7	3.3	3.0	3.7	3.7	3.7	3.5	3.3	3.7	3.0	3.0	3.3
St. Michael's Hospital	5.3	5.7	5.7	5.7	5.6	5.0	3.7	4.7	5.0	4.6	5.0	5.0	5.0	6.0	5.3	6.0	6.0	6.0	6.3	6.1	6.0	6.0	5.7	6.0	5.9	6.0	6.0	5.7	5.7	5.8
St. Vincent's University Hospital	15.7	13.7	16.3	17.3	15.8	13.3	4.3	7.7	6.3	7.9	4.7	8.0	12.0	14.3	9.8	21.0	19.3	21.7	22.3	21.1	20.3	19.7	17.3	17.0	18.6	18.7	17.3	17.7	17.7	17.8
Tipperary University Hospital UH Waterford	5.3	5.0 14.7	6.3	6.0	5.7	6.0 12.7	4.3 9.0	5.0	5.0	5.1	5.0	5.7	7.0 8.3	6.7 8.3	6.1	7.3	6.3	7.0 9.0	8.3 9.7	7.3	6.7 8.7	7.0	8.3	7.0	6.8	7.7	7.3 7.7	6.0	6.3 8.0	6.8 7.9
Wexford General Hospital	10.7	6.0	18.0 6.3	16.7 7.0	16.5 6.3	7.3	5.7	7.3	5.3	9.3	8.0 5.7	8.0	7.0	8.0	8.2 6.8	9.3 9.7	9.3	10.3	13.0	9.3 10.7	9.7	2.3	8.0	9.0	8.6	8.0 9.0	9.7	9.7	10.0	9.6
HSE Midwest	16.0	13.7	15.3	16.7	15.4	12.7	4.7	10.0	11.0	9.6	10.0	9.0	10.7	11.3	10.3	12.7	14.7	14.0	16.3	14.4	12.7	13.3	14.0	13.0	13.3	12.7	12.7	11.7	12.3	12.3
UH Limerick	16.0	13.7	15.3	16.7	15.4	12.7	4.7	10.0	11.0	9.6	10.0	9.0	10.7	11.3	10.3	12.7	14.7	14.0	16.3	14.4	12.7	13.3	14.0	13.0	13.3	12.7	12.7	11.7	12.3	12.3
HSE South West	15.1	13.2	16.4	17.1	15.5	16.2	9.3	12.8	13.0	12.8	11.8	11.2	16.8	19.9	14.9	19.0	18.3	20.3	23.9	20.4	18.9	17.2	15.3	15.1	16.6	14.2	13.7	13.4	13.3	13.7
Cork University Hospital	14.7	13.7	17.0	17.0	15.6	15.0	8.7	14.3	14.7	13.2	13.7	12.7	19.0	16.3	15.4	19.3	21.0	22.0	26.0	22.1	23.7	20.0	15.7	15.7	18.8	16.0	13.7	15.3	14.3	14.8
Mercy University Hospital	17.7	15.7	18.7	20.0	18.0	18.3	8.7	12.3	12.7	13.0	11.7	12.3	17.3	22.3	15.9	25.7	23.3	23.3	30.7	25.8	20.0	20.7	18.3	18.3	19.3	16.7	15.7	14.3	16.0	15.7
UH Kerry	13.0	10.3	13.7	14.3	12.8	15.3	10.7	11.7	11.7	12.3	10.0	8.7	14.0	21.0	13.4	12.0	10.7	15.7	15.0	13.3	13.0	11.0	12.0	11.3	11.8	10.0	11.7	10.7	9.7	10.5
HSE West and North West	9.1	8.3	8.9	9.5	9.0	7.9	5.0	10.3	5.0	7.1	5.5	6.7	6.5	8.0	6.7	9.3	9.4	10.7	10.4	10.0	10.2	11.1	10.9	10.3	10.7	10.7	10.7	10.5	10.5	10.6
Galway University Hospitals	16.0	15.3	17.3	17.7	16.6	14.3	4.7	7.0	3.0	7.3	3.0	8.3	3.0	11.7	6.5	13.7	13.0	16.0	15.3	14.5	14.7	14.7	12.3	12.3	13.5	13.0	13.7	13.0	12.0	12.9
Letterkenny University Hospital	7.7	6.7	7.0	8.0	7.3	5.7	3.7	3.7	3.0	4.0	6.3	4.0	5.0	5.0	5.1	5.7	5.0	6.0	6.0	5.7	7.7	9.3	10.7	9.7	9.3	10.0	10.0	9.3	9.7	9.8
Mayo University Hospital	7.0	6.3	6.0	7.7	6.8	6.7	5.3	7.0	6.7	6.4	7.0	7.3	7.3	7.0	7.2	8.0	8.0	8.7	7.7	8.1	8.7	9.7	8.3	8.0	8.7	8.0	7.7	8.0	8.3	8.0
Portiuncula University Hospital	6.3	6.3	6.7	6.3	6.4	6.3	6.3	6.0	6.0	6.2	5.3	6.0	6.7	6.3	6.1	6.3	6.7	6.7	7.0	6.7	6.7	7.0	8.3	7.7	7.4	9.7	10.0	8.7	10.0	9.6
Sligo University Hospital	8.3	7.0	7.7	8.0	7.8	6.7	5.0	27.7	6.3	11.4	6.0	8.0	10.3	10.0	8.6	13.0	14.3	16.0	16.0	14.8	13.3	15.0	15.0	14.0	14.3	13.0	12.0	13.7	12.7	12.8
Grand Total	12.0	11.3	11.7	12.8	11.9	11.2	6.9	9.3	8.8	9.0	8.8	9.3	10.6	12.2	10.2	13.3	12.4	13.0	15.0	13.4	13.6	12.5	12.0	12.4	12.6	12.5	12.1	11.4	12.2	12.1

Over 75s

	2019				2019 Total	2020			2	020 Total	2021			20	021 Total	2022			20	22 Total	2023			2	023 Total	2024			2	024 Total
Row Labels	Q1	Q2 C	3 C	24	Q)1 Q2	Q	3 Q	4	Q	1 Q:	2 (23 Q	4	Q	1 Q	2 (Q3 Q	4	(Q1 Q	2 Q:	3 Q	4	Q1	1 Q2	Q:	3 Q-	4	
HSE Dublin and Midlands	14.1	14.3	12.8	13.9	13.8	12.8	8.2	10.1	11.9	10.8	11.9	12.1	12.5	14.8	12.8	16.2	13.6	13.9	16.1	15.0	14.5	13.2	12.3	12.7	13.2	11.7	11.6	11.3	12.6	11.8
MRH Mullingar	9.7	9.3	10.7	11.7	10.3	12.3	10.0	14.0	15.7	13.0	13.0	14.0	13.0	14.7	13.7	16.7	16.3	14.3	16.0	15.8	13.7	11.0	11.7	14.0	12.6	9.7	10.0	9.0	11.7	10.1
MRH Portlaoise	12.3	8.7	7.7	7.7	9.1	8.0	6.7	6.7	7.0	7.1	7.0	7.7	7.3	8.3	7.6	10.0	8.3	8.3	9.0	8.9	9.0	9.0	8.7	9.7	9.1	9.3	9.0	8.0	8.0	8.6
MRH Tullamore	16.0	16.3	15.7	15.3	15.8	14.3	5.7	8.0	13.3	10.3	12.3	12.0	12.7	15.0	13.0	16.3	12.3	10.0	10.3	12.3	8.7	7.7	8.0	8.0	8.1	8.0	8.0	8.3	8.7	8.3
Naas General Hospital	19.0	23.7	18.7	20.7	20.5	16.7	9.7	11.0	13.0	12.6	17.3	18.0	15.3	21.3	18.0	20.0	16.0	19.7	23.7	19.8	21.3	18.0	18.0	16.0	18.3	14.7	14.0	16.3	19.0	16.0
St. James's Hospital	12.7	12.3	10.3	12.0	11.8	11.3	6.7	8.7	8.7	8.8	9.0	8.7	10.3	10.7	9.7	12.0	11.0	12.0	13.3	12.1	13.0	13.7	11.3	11.7	12.4	13.0	12.3	11.7	11.7	12.2
Tallaght University Hospital	15.0	15.3	14.0	16.3	15.2	14.0	10.3	12.3	14.0	12.7	13.0	14.0	16.3	19.0	15.6	22.3	17.3	19.3	24.3	20.8	21.3	20.0	16.3	17.0	18.7	15.7	16.0	14.3	16.7	15.7
HSE Dublin and North East	13.9	13.2	13.4	15.4	14.0	14.6	8.2	10.1	9.8	10.7	10.0	10.4	11.8	12.1	11.1	14.3	12.9	13.2	15.4	13.9	14.9	13.1	12.6	14.3	13.7	15.4	15.2	13.6	15.3	14.9
Beaumont Hospital	16.7	16.7	15.0	16.7	16.3	16.7	8.3	11.0	10.0	11.5	10.3	10.7	12.0	12.0	11.3	14.3	14.7	14.3	17.3	15.2	17.0	14.3	14.0	15.0	15.1	17.7	17.0	17.0	17.7	17.3
Cavan General Hospital	10.0	10.3	10.3	13.0	10.9	12.0	9.3	11.3	11.0	10.9	10.3	12.0	13.7	14.0	12.5	15.7	13.0	14.3	14.0	14.3	13.7	13.0	12.7	13.3	13.2	14.0	13.3	12.7	15.0	13.8
Connolly Hospital	16.3	13.7	14.3	18.0	15.6	15.0	9.3	9.3	9.3	10.8	9.0	8.5	9.7	11.0	9.6	12.7	13.3	12.7	13.3	13.0	12.3	11.0	11.7	12.3	11.8	15.0	14.7	10.3	11.7	12.9
Mater Misericordiae University Hospi	ti 20.0	20.3	21.0	21.3	20.7	21.0	10.0	13.3	13.3	14.4	11.7	11.7	13.7	14.7	12.9	18.7	15.3	16.3	19.7	17.5	21.0	17.7	15.3	18.7	18.2	17.3	16.3	14.0	16.0	15.9
Our Lady of Lourdes Hospital	13.7	10.7	11.3	13.7	12.3	13.7	7.0	7.7	8.3	9.2	10.7	9.3	12.0	11.3	10.8	13.7	12.0	11.3	16.0	13.3	14.7	13.3	12.7	16.3	14.3	18.3	19.0	17.0	21.0	18.8
Our Lady's Hospital Navan	7.0	7.3	8.3	10.0	8.2	9.0	5.3	7.7	7.0	7.3	8.0	9.3	10.0	9.7	9.3	10.7	9.3	10.0	12.0	10.5	10.7	9.0	9.3	10.3	9.8	10.3	10.7	10.3	10.7	10.5
HSE Dublin and South East	10.2	8.8	10.6	10.5	10.0	8.8	4.6	5.9	5.6	6.2	5.7	6.5	7.9	9.0	7.3	11.0	10.1	10.6	12.3	11.0	11.0	9.1	9.6	9.3	9.7	10.0	9.7	9.4	9.7	9.7
St. Luke's General Hospital Kilkenny	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.3	2.0	2.1	3.3	3.0	4.0	4.0	3.6	3.7	3.3	4.0	4.3	3.8	4.0	4.7	4.3	4.3	4.3	4.0	4.0	3.7	4.0	3.9
St. Michael's Hospital	6.0	6.0	6.0	6.0	6.0	5.0	3.7	5.0	5.0	4.7	5.0	5.7	5.7	6.3	5.7	6.3	6.0	6.0	6.7	6.3	6.0	6.0	6.0	6.0	6.0	6.3	6.3	6.0	6.0	6.2
St. Vincent's University Hospital	17.7	14.3	18.7	19.3	17.5	15.3	4.0	7.7	5.3	8.1	4.3	8.0	12.3	16.0	10.2	24.7	22.0	24.0	25.7	24.1	25.3	22.3	19.7	17.0	21.1	20.7	18.7	18.7	19.7	19.4
Tipperary University Hospital	6.3	5.7	7.3	7.3	6.7	6.7	5.0	6.0	6.0	5.9	6.0	6.7	8.7	8.3	7.4	8.7	7.7	8.0	10.3	8.7	8.0	8.3	8.0	8.7	8.3	9.0	8.7	7.3	7.3	8.1
UH Waterford	22.0	17.3	22.0	19.7	20.3	14.3	6.3	8.3	9.0	9.5	9.0	8.7	9.3	9.3	9.1	10.7	10.3	10.0	10.7	10.4	10.0	10.7	9.7	8.7	9.8	9.0	8.7	9.3	8.7	8.9
Wexford General Hospital	7.0	7.3	7.3	8.7	7.6	9.3	6.7	6.0	6.3	7.1	6.7	7.0	7.7	10.0	7.8	12.0	11.3	11.3	16.0	12.7	12.7	2.7	9.7	11.0	9.0	11.0	11.7	11.7	12.7	11.8
HSE Midwest	22.0	19.0	21.0	22.7	21.2	16.3	5.7	13.3	13.7	12.3	13.0	11.7	14.3	16.7	13.9	16.3	19.7	18.7	21.3	19.0	17.7	18.3	15.3	15.3	16.7	14.7	15.3	15.0	14.7	14.9
UH Limerick	22.0	19.0	21.0	22.7	21.2	16.3	5.7	13.3	13.7	12.3	13.0	11.7	14.3	16.7	13.9	16.3	19.7	18.7	21.3	19.0	17.7	18.3	15.3	15.3	16.7	14.7	15.3	15.0	14.7	14.9
HSE South West	18.8	15.9	19.1	21.0	18.7	20.1	13.1	15.2	15.2	15.9	13.7	13.2	20.3	20.2	16.9	24.0	23.1	25.3	32.1	26.1	25.4	21.3	18.3	15.8	20.2	16.0	15.3	15.2	15.4	15.5
Cork University Hospital	20.3	19.3	23.0	22.7	21.3	22.0	10.3	19.7	20.0	18.0	17.0	16.7	26.7	23.0	20.8	27.0	30.3	31.7	41.0	32.5	37.3	29.7	23.0	18.0	27.0	20.7	18.0	20.3	18.7	19.4
Mercy University Hospital	17.7	14.7	17.7	20.0	17.5	19.0	7.7	12.0	12.0	12.7	12.3	12.7	16.7	23.7	16.3	29.0	25.3	25.0	36.0	28.8	20.7	20.3	16.7	17.0	18.7	16.0	14.3	13.0	15.7	14.8
UH Kerry	18.3	13.7	16.7	20.3	17.3	19.3	21.3	14.0	13.7	17.1	11.7	10.3	17.7	14.0	13.4	16.0	13.7	19.3	19.3	17.1	18.3	14.0	15.3	12.3	15.0	11.3	13.7	12.3	12.0	12.3
HSE West and North West	11.1	10.1	11.1	11.7	11.0	9.9	6.1	6.6	5.6	7.1	6.7	6.9	7.9	10.3	8.0	11.9	11.5	13.5	13.5	12.6	12.7	13.7	13.4	12.3	13.0	12.5	12.6	12.1	12.2	12.4
Galway University Hospitals	22.3	20.7	24.3	24.3	22.9	20.3	5.7	8.0	3.7	9.4	7.3	4.0	3.3	15.7	7.6	18.3	16.7	22.7	20.0	19.4	19.0	18.3	14.7	15.0	16.8	15.3	17.7	15.3	15.0	15.8
Letterkenny University Hospital	8.3	7.7	7.7	9.0	8.2	6.7	4.0	3.7	3.3	4.4	3.7	4.3	6.0	6.7	5.2	7.3	6.0	7.3	8.3	7.3	11.7	13.3	13.3	12.3	12.7	12.7	12.7	11.0	11.3	11.9
Mayo University Hospital	8.0	7.3	7.0	8.7	7.8	7.7	5.3	7.3	7.3	6.9	8.7	10.3	11.0	10.3	10.1	11.3	11.3	12.3	12.0	11.8	10.3	10.7	9.3	9.0	9.8	9.0	8.3	9.3	9.7	9.1
Portiuncula University Hospital	7.7	7.3	8.7	8.3	8.0	8.0	10.0	7.0	6.7	7.9	6.7	7.0	7.7	8.3	7.4	7.7	8.0	8.0	9.0	8.2	8.0	8.3	14.0	9.3	9.9	11.3	11.3	9.7	11.3	10.9
Sligo University Hospital	9.0	7.7	8.0	8.3	8.3	6.7	5.7	7.0	7.0	6.6	7.0	8.7	11.7	10.7	9.5	14.7	15.3	17.3	18.0	16.3	14.3	17.7	15.7	15.7	15.8	14.3	13.0	15.0	13.7	14.0
Grand Total	13.4	12.4	13.1	14.2	13.3	12.7	7.5	9.2	9.3	9.7	9.4	9.6	11.4	12.8	10.8	14.7	13.6	14.4	16.6	14.8	14.8	13.4	12.8	12.7	13.4	12.9	12.7	12.1	12.9	12.6