



Deputy David Cullinane  
Dáil Éireann  
Leinster House  
Dublin 2

19<sup>th</sup> February 2025

***PQ 3451/25 - To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for each December and January of each of the years 2019 to 2025, Statewide and for each location, in tabular form; and the average for all patients and for patients aged 75 or older. -David Cullinane***

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Business Information Unit (BIU) is a central repository for activity information for Acute and Non Acute Services. The BIU collects, collates and validates extensive amounts of data which is used in performance monitoring and measurement to support the HSE in operational and strategic decisions.

Patient experience time (PET) is described and recorded as: *The average number of hours a patient waited from attendance at an ED to admission.*

The information requested has been provided in the attached Excel file supplied by the Acute BIU, please see the data notes on the Excel file and outlined below.

Data notes:

- CHI Tallaght ED closed from 27th March to 3rd September 2020
- Q1 2025 only includes January
- Please note Admitted Discharge Destination includes - Discharged to Clinical Decision Unit (CDU), Referred to Acute Medical Assessment Unit (AMU) and Admitted to Ward

I trust this is of assistance to you.

Yours Sincerely,

**Nessa Lynch**  
**General Manager**  
**Access and Integration**

Please note data contained in this report is preliminary and may be subject to change

If information contained within this file is used in other reports then as a minimum requirement BIU must be referenced.



Information Request Number: PQ 3451/25

Date report created: 12/02/2025

Data Source: PET Data

Subject: Average PET times to admission for each December and January for all patients and over 75+ patients in 2019 to January 2025

\*Notes: CHI Tallaght ED closed from 27th March to 3rd September 2020

\*Q1 2025 only includes January

\*Please note Admitted Discharge Destination includes - Discharged to CDU, Referred to AMU and Admitted to Ward

## All age groups:

	2019		2020		2021		2022		2023		2024		2025
Row Labels	January	December	January	December	January	December	January	December	January	December	January	December	January
<b>HSE Dublin and Midlands</b>	<b>12.6</b>	<b>13.1</b>	<b>12.3</b>	<b>10.1</b>	<b>9.9</b>	<b>14.0</b>	<b>14.0</b>	<b>15.3</b>	<b>14.1</b>	<b>12.0</b>	<b>12.1</b>	<b>13.1</b>	<b>13.3</b>
Children's Health Ireland	8.0	9.0	6.0	6.0	5.0	10.0	9.0	15.0	12.0	11.0	12.0	10.0	9.0
MRH Mullingar	7.0	9.0	11.0	14.0	11.0	12.0	13.0	14.0	11.0	12.0	8.0	10.0	10.0
MRH Portlaoise	14.0	8.0	9.0	6.0	7.0	8.0	10.0	9.0	8.0	10.0	9.0	8.0	9.0
MRH Tullamore	14.0	15.0	12.0	10.0	12.0	17.0	16.0	11.0	9.0	8.0	8.0	9.0	8.0
Naas General Hospital	15.0	18.0	15.0	11.0	12.0	21.0	16.0	21.0	21.0	12.0	12.0	19.0	20.0
St. James's Hospital	13.0	13.0	14.0	9.0	9.0	10.0	12.0	14.0	15.0	13.0	16.0	13.0	15.0
Tallaght University Hospital	17.0	20.0	19.0	15.0	13.0	20.0	22.0	23.0	23.0	18.0	20.0	23.0	22.0
<b>HSE Dublin and North East</b>	<b>12.5</b>	<b>13.5</b>	<b>15.0</b>	<b>9.8</b>	<b>9.7</b>	<b>10.8</b>	<b>12.5</b>	<b>14.5</b>	<b>13.8</b>	<b>12.0</b>	<b>13.7</b>	<b>13.2</b>	<b>14.2</b>
Beaumont Hospital	15.0	15.0	17.0	11.0	10.0	12.0	13.0	17.0	18.0	15.0	18.0	16.0	18.0
Cavan General Hospital	8.0	9.0	12.0	11.0	11.0	12.0	14.0	13.0	11.0	10.0	12.0	12.0	13.0
Connolly Hospital	14.0	17.0	17.0	10.0	9.0	11.0	13.0	15.0	13.0	12.0	13.0	11.0	12.0
Mater Misericordiae University Hospital	20.0	19.0	22.0	11.0	11.0	13.0	16.0	18.0	19.0	14.0	17.0	15.0	16.0
Our Lady of Lourdes Hospital	10.0	10.0	10.0	7.0	9.0	9.0	10.0	14.0	11.0	12.0	13.0	15.0	16.0
Our Lady's Hospital Navan	8.0	11.0	12.0	9.0	8.0	8.0	9.0	10.0	11.0	9.0	9.0	10.0	10.0
<b>HSE Dublin and South East</b>	<b>9.0</b>	<b>8.8</b>	<b>8.8</b>	<b>5.3</b>	<b>5.0</b>	<b>8.0</b>	<b>8.7</b>	<b>11.7</b>	<b>9.3</b>	<b>8.7</b>	<b>8.7</b>	<b>8.5</b>	<b>9.0</b>
St. Luke's General Hospital Kilkenny	2.0	2.0	2.0	2.0	2.0	3.0	3.0	4.0	3.0	4.0	3.0	3.0	3.0
St. Michael's Hospital	5.0	6.0	6.0	5.0	5.0	6.0	6.0	7.0	6.0	6.0	6.0	6.0	6.0
St. Vincent's University Hospital	18.0	17.0	16.0	7.0	4.0	14.0	18.0	23.0	19.0	18.0	18.0	18.0	21.0
Tipperary University Hospital	6.0	6.0	7.0	5.0	5.0	7.0	7.0	10.0	7.0	7.0	7.0	7.0	7.0
UH Waterford	17.0	15.0	14.0	8.0	8.0	9.0	9.0	11.0	8.0	8.0	8.0	8.0	8.0
Wexford General Hospital	6.0	7.0	8.0	5.0	6.0	9.0	9.0	15.0	13.0	9.0	10.0	9.0	9.0
<b>HSE Midwest</b>	<b>16.0</b>	<b>15.0</b>	<b>14.0</b>	<b>10.0</b>	<b>10.0</b>	<b>10.0</b>	<b>12.0</b>	<b>16.0</b>	<b>10.0</b>	<b>12.0</b>	<b>12.0</b>	<b>12.0</b>	<b>14.0</b>
UH Limerick	16.0	15.0	14.0	10.0	10.0	10.0	12.0	16.0	10.0	12.0	12.0	12.0	14.0
<b>HSE South West</b>	<b>14.7</b>	<b>17.0</b>	<b>19.3</b>	<b>13.0</b>	<b>13.0</b>	<b>15.7</b>	<b>19.7</b>	<b>23.3</b>	<b>19.0</b>	<b>14.0</b>	<b>17.0</b>	<b>14.0</b>	<b>16.3</b>
Cork University Hospital	14.0	17.0	18.0	14.0	16.0	14.0	19.0	26.0	23.0	13.0	18.0	15.0	18.0
Mercy University Hospital	19.0	20.0	24.0	14.0	12.0	23.0	28.0	27.0	19.0	18.0	22.0	18.0	20.0
UH Kerry	11.0	14.0	16.0	11.0	11.0	10.0	12.0	17.0	15.0	11.0	11.0	9.0	11.0
<b>HSE West and North West</b>	<b>9.0</b>	<b>9.2</b>	<b>9.2</b>	<b>5.2</b>	<b>4.4</b>	<b>8.0</b>	<b>8.6</b>	<b>10.8</b>	<b>9.2</b>	<b>11.0</b>	<b>11.8</b>	<b>10.8</b>	<b>12.4</b>
Galway University Hospitals	15.0	17.0	18.0	3.0	2.0	11.0	12.0	17.0	13.0	13.0	14.0	12.0	15.0
Letterkenny University Hospital	8.0	6.0	6.0	3.0	3.0	5.0	5.0	6.0	6.0	11.0	12.0	10.0	11.0
Mayo University Hospital	7.0	8.0	8.0	7.0	6.0	7.0	8.0	8.0	8.0	9.0	9.0	9.0	10.0
Portiuncula University Hospital	6.0	7.0	7.0	6.0	5.0	6.0	6.0	7.0	6.0	8.0	10.0	10.0	12.0
Sligo University Hospital	9.0	8.0	7.0	7.0	6.0	11.0	12.0	16.0	13.0	14.0	14.0	13.0	14.0
<b>Grand Total</b>	<b>11.5</b>	<b>12.1</b>	<b>12.4</b>	<b>8.5</b>	<b>8.1</b>	<b>11.0</b>	<b>12.1</b>	<b>14.4</b>	<b>12.5</b>	<b>11.3</b>	<b>12.2</b>	<b>11.8</b>	<b>12.8</b>

## Over 75s

	2019		2020		2021		2022		2023		2024		2025
Row Labels	January	December	January	December	January	December	January	December	January	December	January	December	January
<b>HSE Dublin and Midlands</b>	<b>13.8</b>	<b>14.3</b>	<b>13.8</b>	<b>11.7</b>	<b>11.2</b>	<b>15.5</b>	<b>15.7</b>	<b>17.0</b>	<b>15.3</b>	<b>12.7</b>	<b>11.8</b>	<b>13.0</b>	<b>13.5</b>
MRH Mullingar	9.0	11.0	15.0	17.0	12.0	16.0	17.0	19.0	14.0	15.0	10.0	12.0	12.0
MRH Portlaoise	13.0	8.0	9.0	7.0	7.0	8.0	10.0	9.0	9.0	11.0	9.0	9.0	8.0
MRH Tullamore	15.0	16.0	14.0	11.0	13.0	14.0	16.0	10.0	9.0	8.0	8.0	9.0	9.0
Naas General Hospital	19.0	21.0	17.0	12.0	13.0	25.0	19.0	30.0	27.0	14.0	14.0	19.0	22.0
St. James's Hospital	12.0	12.0	12.0	9.0	9.0	10.0	11.0	12.0	12.0	11.0	13.0	11.0	13.0
Tallaght University Hospital	15.0	18.0	16.0	14.0	13.0	20.0	21.0	22.0	21.0	17.0	17.0	18.0	17.0
<b>HSE Dublin and North East</b>	<b>14.2</b>	<b>15.2</b>	<b>18.0</b>	<b>10.5</b>	<b>10.3</b>	<b>11.7</b>	<b>14.2</b>	<b>17.0</b>	<b>16.3</b>	<b>13.8</b>	<b>15.7</b>	<b>15.7</b>	<b>17.0</b>
Beaumont Hospital	16.0	16.0	20.0	11.0	10.0	12.0	14.0	18.0	19.0	16.0	19.0	16.0	18.0
Cavan General Hospital	10.0	12.0	15.0	13.0	11.0	13.0	17.0	18.0	17.0	13.0	16.0	17.0	18.0
Connolly Hospital	17.0	19.0	19.0	10.0	9.0	11.0	13.0	16.0	14.0	12.0	13.0	11.0	12.0
Mater Misericordiae University Hospital	21.0	21.0	26.0	12.0	13.0	14.0	18.0	20.0	21.0	16.0	18.0	17.0	18.0
Our Lady of Lourdes Hospital	13.0	13.0	15.0	9.0	11.0	12.0	13.0	19.0	15.0	16.0	18.0	22.0	24.0
Our Lady's Hospital Navan	8.0	10.0	13.0	8.0	8.0	8.0	10.0	11.0	12.0	10.0	10.0	11.0	12.0
<b>HSE Dublin and South East</b>	<b>10.8</b>	<b>10.2</b>	<b>10.3</b>	<b>5.7</b>	<b>5.8</b>	<b>9.2</b>	<b>10.2</b>	<b>13.5</b>	<b>11.0</b>	<b>9.7</b>	<b>9.8</b>	<b>9.5</b>	<b>10.2</b>
St. Luke's General Hospital Kilkenny	2.0	2.0	2.0	2.0	4.0	4.0	4.0	5.0	4.0	4.0	4.0	4.0	3.0
St. Michael's Hospital	6.0	6.0	6.0	5.0	5.0	6.0	6.0	7.0	6.0	6.0	6.0	6.0	7.0
St. Vincent's University Hospital	20.0	19.0	19.0	6.0	4.0	16.0	21.0	27.0	23.0	19.0	19.0	19.0	22.0
Tipperary University Hospital	7.0	8.0	8.0	6.0	6.0	8.0	8.0	12.0	9.0	9.0	9.0	8.0	9.0
UH Waterford	23.0	17.0	17.0	9.0	9.0	10.0	10.0	12.0	9.0	9.0	9.0	9.0	9.0
Wexford General Hospital	7.0	9.0	10.0	6.0	7.0	11.0	12.0	18.0	15.0	11.0	12.0	11.0	11.0
<b>HSE Midwest</b>	<b>23.0</b>	<b>19.0</b>	<b>19.0</b>	<b>12.0</b>	<b>14.0</b>	<b>15.0</b>	<b>16.0</b>	<b>21.0</b>	<b>13.0</b>	<b>15.0</b>	<b>14.0</b>	<b>13.0</b>	<b>14.0</b>
UH Limerick	23.0	19.0	19.0	12.0	14.0	15.0	16.0	21.0	13.0	15.0	14.0	13.0	14.0
<b>HSE South West</b>	<b>18.0</b>	<b>22.0</b>	<b>25.0</b>	<b>14.7</b>	<b>15.0</b>	<b>19.3</b>	<b>24.7</b>	<b>32.3</b>	<b>25.7</b>	<b>14.3</b>	<b>18.0</b>	<b>16.7</b>	<b>19.0</b>
Cork University Hospital	19.0	22.0	27.0	18.0	19.0	19.0	26.0	40.0	37.0	14.0	22.0	20.0	23.0
Mercy University Hospital	19.0	22.0	27.0	13.0	13.0	27.0	32.0	33.0	19.0	17.0	20.0	18.0	20.0
UH Kerry	16.0	22.0	21.0	13.0	13.0	12.0	16.0	24.0	21.0	12.0	12.0	12.0	14.0
<b>HSE West and North West</b>	<b>10.6</b>	<b>11.0</b>	<b>11.6</b>	<b>5.8</b>	<b>5.4</b>	<b>9.8</b>	<b>11.2</b>	<b>14.0</b>	<b>11.8</b>	<b>13.2</b>	<b>14.0</b>	<b>12.2</b>	<b>14.6</b>
Galway University Hospitals	19.0	22.0	26.0	3.0	2.0	12.0	17.0	21.0	17.0	16.0	17.0	14.0	20.0
Letterkenny University Hospital	9.0	7.0	7.0	4.0	3.0	7.0	7.0	8.0	9.0	14.0	16.0	12.0	14.0
Mayo University Hospital	8.0	9.0	9.0	8.0	8.0	10.0	11.0	13.0	11.0	10.0	10.0	10.0	11.0
Portiuncula University Hospital	8.0	9.0	9.0	7.0	7.0	8.0	8.0	9.0	8.0	10.0	12.0	11.0	13.0
Sligo University Hospital	9.0	8.0	7.0	7.0	7.0	12.0	13.0	19.0	14.0	16.0	15.0	14.0	15.0
<b>Grand Total</b>	<b>13.4</b>	<b>14.0</b>	<b>15.0</b>	<b>9.3</b>	<b>9.3</b>	<b>12.6</b>	<b>14.3</b>	<b>17.5</b>	<b>15.0</b>	<b>12.6</b>	<b>13.4</b>	<b>13.1</b>	<b>14.4</b>