



Deputy Pádraig Rice
Dáil Éireann
Leinster House
Dublin 2

25th February 2025

PQ 5205/25 - To ask the Minister for Health the average patient wait time for admission to an emergency department in each quarter in each year from 2019 to 2024, nationally and by emergency department; and the average for patients aged 65 to 74 and 75 or older, in tabular form. -Pádraig Rice

Dear Deputy Rice,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Business Information Unit (BIU) is a central repository for activity information for Acute and Non Acute Services. The BIU collects, collates and validates extensive amounts of data which is used in performance monitoring and measurement to support the HSE in operational and strategic decisions.

Patient Experience Time (PET) is the length of time a patient spends in an emergency department from the time they register in an Emergency Department (ED) until they are discharged to a hospital bed or discharged home. It therefore does not describe the time a patient is waiting to be seen, but the total time they spend in ED.

There are many reasons that result in longer wait times such as volume of patients presenting to the emergency department and the requirement to prioritise, treat and care for the sickest and older cohort of patients and those with life threatening illnesses. This can mean that patients with less serious illnesses and conditions may need to wait longer for their treatment.

The HSE is experiencing an increase in ED attendances with a significant increase in the number of patients aged 75 and over attending EDs with complex care needs and often requiring admission to hospital or further treatment.

The information requested has been provided in the attached Excel file supplied by the Acute BIU.

The data for this PQ relates to patients aged over 75 only. Patients aged 65-74 is not a Key Performance Indicator (KPI) within the National Service Plan.

Please see the data notes on the Excel file and outlined below:

Data notes:

- Discharge Destination is based on Discharged to Clinical Decision Unit (CDU), Referred to Acute Medical Assessment Unit (AMU) and Admitted to Ward.
- Patients aged over 65-74 years is not a KPI within the National Service Plan, those aged 75 years and over provided.
- Missing data due to the cyber-attack: Naas General Hospital from 15th May to 6th July and 8th to 15th July 2021 and Connolly Hospital from 13th May to 30th June 2021.



Yours sincerely,

Nessa Lynch
General Manager
Access and Integration



Please note data contained in this report is preliminary and may be subject to change



If information contained within this file is used in other reports then as a minimum requirement BIU must be referenced.

Information Request Number: PQ 5205/25
Date report created: 20/02/2025
Data Source: PET Data

Subject: To ask the Minister for Health the average patient wait time for admission to an emergency department in each quarter in each year from 2019 to 2024, nationally and by emergency department; and the average for patients aged 65 to 74 and 75 or older, in tabular form. -Pádraig Rice
**Please note this data relates to the average PET time from ED to Admission

Notes:
Discharge Destination is based on Discharged to CDU, Referred to AMU and Admitted to Ward
Patients aged over 65-74 years is not a KPI within the National Service Plan, those aged 75 years and over provided
Missing data due to the cyber-attack: Naas General Hospital from 15th May to 6th July and 8th to 15th July 2021 and Connolly Hospital from 13th May to 30th June 2021

The table below highlights the number of Emergency Department attendances who were admitted (All age categories included)

Patients Aged 75+ years																															
Average PET Time in hours		Column Labels																													
		2019				2019 Total	2020				2020 Total	2021				2021 Total	2022				2022 Total	2023				2023 Total	2024				2024 Total
Row Labels		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4	
HSE Dublin and Midlands		13.6	13.4	12.3	13.5	13.2	12.2	8.2	9.7	11.5	10.4	11.7	11.6	12.1	14.4	12.5	15.7	13.2	13.5	15.3	14.4	14.0	12.7	11.5	12.1	12.5	11.4	11.1	11.2	12.5	11.6
MRH Mullingar		9.2	9.1	10.0	11.9	10.0	11.6	10.3	13.1	15.2	12.6	13.4	13.6	12.6	14.4	13.5	16.2	16.4	14.1	15.1	15.5	13.5	10.9	11.3	13.6	12.4	9.9	9.9	8.9	11.5	10.0
MRH Portlaoise		11.1	8.0	7.2	7.3	8.4	7.8	6.7	6.2	6.9	6.9	7.0	8.0	7.1	8.4	7.6	9.7	7.9	7.7	8.3	8.4	8.4	8.7	8.1	9.4	8.7	8.6	8.4	8.1	8.1	8.3
MRH Tullamore		15.2	14.8	14.2	14.1	14.6	13.2	5.6	7.5	12.7	9.8	12.0	11.1	12.0	13.7	12.2	15.3	11.1	9.8	10.1	11.6	8.6	7.6	7.7	7.5	7.9	8.0	8.0	8.5	8.9	8.4
Naas General Hospital		19.3	23.2	19.2	19.8	20.3	16.1	9.5	10.4	12.9	12.2	17.0	17.7	14.5	20.9	17.5	20.0	16.3	19.3	23.4	19.8	21.0	17.6	16.0	15.7	17.6	14.7	13.5	16.1	18.6	15.7
St. James's Hospital		12.6	11.9	10.3	11.4	11.5	10.9	6.7	8.5	8.5	8.7	8.8	8.4	10.5	10.9	9.7	11.7	11.0	11.6	12.8	11.8	12.4	12.2	10.4	10.9	11.5	11.8	11.7	11.3	11.2	11.5
Tallaght University Hospital		14.6	14.0	13.2	15.6	14.4	13.6	10.3	12.2	13.1	12.3	12.3	13.5	15.8	17.9	14.9	21.1	16.8	18.6	22.5	19.8	19.7	18.4	15.2	15.6	17.3	15.2	15.2	14.2	16.5	15.3
HSE Dublin and North East		13.8	12.9	13.3	15.5	13.9	14.3	8.3	9.8	9.9	10.6	10.0	10.2	11.8	12.0	11.0	14.2	12.8	13.0	15.4	13.9	14.7	12.9	12.4	14.2	13.6	15.4	15.1	13.3	15.3	14.8
Beaumont Hospital		16.5	16.2	15.0	17.1	16.2	16.3	8.1	11.0	10.5	11.6	10.4	10.6	11.7	12.2	11.2	14.4	14.2	14.4	17.1	15.0	17.2	14.2	13.6	15.2	15.0	18.1	16.6	16.5	17.7	17.2
Cavan General Hospital		10.1	9.9	10.3	12.7	10.8	11.8	9.7	11.3	11.1	11.0	10.5	12.0	13.5	13.6	12.4	16.1	13.4	14.1	14.5	14.5	13.4	13.0	12.8	13.1	13.1	13.6	13.8	13.0	15.9	14.1
Connolly Hospital		15.9	12.8	14.3	17.4	15.1	14.2	9.2	9.1	9.1	10.4	9.0	8.5	9.7	10.9	9.6	12.7	13.1	12.4	13.0	12.8	11.9	10.8	11.2	11.9	11.5	14.7	14.5	10.1	11.7	12.7
Mater Misericordiae University Hospital		19.6	20.2	20.6	21.9	20.6	20.8	10.0	12.3	12.6	13.8	11.5	11.4	13.6	14.7	12.8	18.6	14.5	15.5	19.1	16.9	20.6	16.9	15.5	18.2	17.8	17.4	16.0	13.5	15.7	15.6
Our Lady of Lourdes Hospital		13.0	10.4	10.8	13.4	11.9	13.2	6.9	7.7	8.5	9.1	10.5	9.7	12.0	11.1	10.8	13.2	12.0	11.2	16.7	13.4	14.1	13.2	12.1	16.4	13.9	17.8	18.7	16.9	19.5	18.2
Our Lady's Hospital Navan		7.4	7.3	8.3	10.4	8.4	9.5	5.7	7.2	7.5	7.5	7.8	8.4	10.3	9.4	9.0	10.2	9.2	10.1	11.2	10.2	10.8	9.0	8.9	10.4	9.8	10.3	11.0	9.7	10.3	10.3
HSE Dublin and South East		10.3	8.8	10.8	10.6	10.1	8.7	4.7	6.0	5.7	6.3	5.7	6.7	8.3	9.1	7.5	11.1	10.4	10.9	12.4	11.2	11.4	9.6	9.7	9.2	9.9	9.9	9.8	9.6	9.8	9.8
St. Luke's General Hospital Kilkenny		2.1	2.2	2.0	2.2	2.1	2.1	2.9	2.8	2.4	2.5	3.1	3.5	4.4	4.2	3.8	3.9	4.0	4.7	5.0	4.4	4.6	4.5	4.4	4.8	4.6	4.1	4.5	4.1	3.8	4.1
St. Michael's Hospital		5.8	6.0	6.0	6.3	6.0	5.4	3.9	5.1	5.0	4.9	5.0	5.7	5.8	6.4	5.7	6.5	6.2	6.3	6.5	6.4	5.9	6.0	5.9	6.1	5.9	6.4	6.3	6.0	6.0	6.2
St. Vincent's University Hospital		17.3	13.6	18.6	18.3	16.9	14.0	3.5	7.3	5.4	7.6	4.1	7.8	12.6	15.2	10.0	23.6	21.4	22.9	25.2	23.3	25.3	21.5	19.7	16.5	20.7	19.8	18.3	19.3	19.0	19.1
Tipperary University Hospital		6.5	5.9	7.2	7.5	6.8	6.6	5.1	6.2	6.2	6.0	6.4	6.8	8.7	8.6	7.6	8.3	7.5	8.5	10.5	8.8	8.1	8.0	8.1	8.3	8.1	8.7	8.4	7.5	7.6	8.1
UH Waterford		21.4	17.0	22.6	19.0	20.0	14.3	6.4	8.2	8.8	9.4	8.8	8.8	9.5	9.2	9.1	10.7	10.5	9.7	10.6	10.4	10.2	10.6	9.4	8.1	9.5	8.5	8.6	8.9	8.9	8.7
Wexford General Hospital		7.4	7.5	7.5	8.9	7.8	8.8	6.3	6.1	6.2	6.8	6.6	7.5	7.7	10.0	8.0	12.3	11.5	11.9	16.2	12.9	13.9	2.9	10.3	11.1	10.1	11.4	11.6	11.7	12.7	11.9
HSE Midwest		20.9	18.2	20.5	20.2	20.0	16.5	5.9	11.8	12.5	11.8	12.3	10.8	14.4	15.2	13.2	16.3	19.5	17.4	20.4	18.4	17.6	18.5	15.5	15.9	16.9	14.4	15.5	14.8	14.4	14.7
UH Limerick		20.9	18.2	20.5	20.2	20.0	16.5	5.9	11.8	12.5	11.8	12.3	10.8	14.4	15.2	13.2	16.3	19.5	17.4	20.4	18.4	17.6	18.5	15.5	15.9	16.9	14.4	15.5	14.8	14.4	14.7
HSE South West		18.1	15.4	18.2	19.9	17.9	19.3	15.8	14.8	15.3	16.3	13.1	13.6	20.3	20.2	16.8	23.9	23.0	24.6	31.7	25.9	24.7	20.7	17.9	15.3	19.6	15.3	15.3	15.5	15.2	15.3
Cork University Hospital		19.9	19.1	22.1	21.5	20.6	20.9	10.4	18.9	19.5	17.4	16.2	16.6	27.7	23.0	20.8	28.4	31.5	31.2	42.3	33.4	37.6	28.6	23.0	17.6	26.7	19.8	18.1	20.2	18.7	19.2
Mercy University Hospital		16.2	13.8	16.6	18.2	16.2	17.6	8.0	11.4	11.7	12.2	11.3	13.0	15.6	23.7	16.1	27.9	24.1	24.6	34.8	27.9	19.2	19.3	15.6	16.2	17.5	14.9	14.1	12.9	14.9	14.2
UH Kerry		18.1	13.2	15.7	19.9	16.8	19.5	29.2	13.6	14.1	19.2	11.4	10.8	17.3	14.0	13.4	15.8	13.2	17.5	18.6	16.3	16.7	13.6	14.8	12.2	14.3	11.0	13.7	12.6	11.8	12.3
HSE West and North West		11.1	10.0	10.6	11.6	10.8	9.9	5.8	6.7	5.6	7.0	6.1	6.8	7.8	10.1	7.7	11.4	11.6	12.9	13.0	12.2	12.5	13.2	12.9	12.3	12.7	12.3	12.4	12.0	12.2	12.2
Galway University Hospitals		22.0	20.3	23.4	22.7	22.1	20.5	5.2	7.9	3.2	9.2	4.8	4.3	3.4	15.3	7.2	16.0	16.3	21.6	19.3	18.2	18.9	17.3	14.2	15.0	16.3	15.5	17.4	15.4	15.7	16.0
Letterkenny University Hospital		8.7	7.5	7.8	9.5	8.4	6.7	3.8	3.7	3.5	4.5	3.7	4.1	5.7	6.9	5.2	6.9	6.2	6.9	7.7	6.9	11.7	13.1	13.8	12.3	12.7	12.0	12.3	10.9	11.3	11.6
Mayo University Hospital		7.5	7.3	6.8	8.6	7.6	7.7	5.2	7.2	7.5	6.9	8.6	9.8	10.4	10.5	9.8	11.0	11.1	12.0	11.5	11.4	9.9	10.7	9.0	9.2	9.7	9.0	8.4	9.4	9.8	9.2
Portluncula University Hospital		7.5	7.4	7.6	8.6	7.8	7.8	9.1	7.1	6.9	7.7	6.5	7.0	7.7	8.0	7.3	7.6	8.2	7.9	9.0	8.2	7.9	8.6	12.0	9.4	9.5	10.9	11.3	9.5	10.9	10.7
Sligo University Hospital		8.9	7.5	7.8	8.4	8.1	7.2	5.8	7.4	6.8	6.8	6.9	8.8	11.1	9.9	9.2	14.8	15.7	16.1	17.6	16.0	13.8	16.5	15.3	15.2	15.2	14.0	12.6	14.5	13.1	13.6
Grand Total		13.2	12.0	12.8	13.9	13.0	12.4	7.8	9.0	9.2	9.6	9.2	9.5	11.4	12.5	10.7	14.4	13.5	14.0	16.3	14.5	14.7	13.3	12.4	12.4	13.2	12.7	12.6	12.1	12.8	12.5