



Cork University Hospitals Group Wilton Cork T12 DC4A Tel: 021 – 4922473

Date: 4th March 2024

PQ - 5633-25

Deputy Johnny Guirke Dail Eireann Leinster House Kildare Street Dublin 2

To ask the Minister for Health the total number of persons triaged as non-urgent who attended a symptomatic breast disease clinic, and the proportion who were offered an appointment in each of the relevant hospitals managed by South/South West Hospital Group within 12 weeks of the date of receipt of a letter of referral in the cancer office in each quarter from 2016 to 2024 in tabular form.

Dear Deputy Guirke

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

As there is a large amount of data requested, I have attached this separately.

If you have any further queries please do not hesitate to contact me.

Yours sincerely,

Ms. Deirdre O'Keeffe
Interim Chief Executive Officer

URGENT		Q1			Q2			Q3			Q4	
Month	Jan '16	Feb '16	Mar '16	Apr '16	May '16	Jun '16	Jul '16	Aug '16	Sep '16	Oct '16	Nov '16	Dec '16
Compliance	100%	94.1%	95.0%	92.1%	49.2%	51.8%	97.2%	28.8%	28.1%	52.3%	66.2%	56.5%
The number of patients triaged as urgent by the cancer centre who attended a symptomatic breast clinic; and of those	199	186	200	215	177	245	176	191	235	243	204	168
- The number who attended or were offered an appointment to attend within 10 working days of the date of receipt of referral to the cancer office	199	175	190	198	87	127	171	55	66	127	135	95

Non-Urgent		Q1			Q2			Q3			Q4	
Month	Jan '16	Feb '16	Mar '16	Apr '16	May '16	Jun '16	Jul '16	Aug '16	Sep '16	Oct '16	Nov '16	Dec '16
Compliance	64.4%	61.2%	73.1%	57.1%	53.4%	62.3%	70.1%	63.8%	59.9%	70.5%	60.8%	86.4%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	281	309	242	287	281	321	268	287	322	288	265	228
those												
- The number who attended or were offered an	181	189	177	164	150	200	188	183	193	203	161	197
appointment to attend within 12 weeks	101	109	'''	104	130	200	100	100	133	200	'0'	191

URGENT		Q1			Q2			Q3			Q4	
Month	Jan '17	Feb '17	Mar '17	Apr '17	May '17	Jun '17	Jul '17	Aug '17	Sep '17	Oct '17	Nov '17	Dec '17
Compliance	95.0%	34.3%	29.9%	23.0%	43.0%	96.7%	99.5%	97.4%	62.6%	58.3%	96.7%	99.3%
The number of patients triaged as urgent by the cancer centre who attended a symptomatic breast clinic; and of those	202	178	194	191	244	246	187	190	219	216	242	138
- The number who attended or were offered an appointment to attend within 10 working days of the date of receipt of referral to the cancer office	192	61	58	44	105	238	186	185	137	126	234	137

Non-Urgent		Q1			Q2			Q3			Q4	
Month	Jan '17	Feb '17	Mar '17	Apr '17	May '17	Jun '17	Jul '17	Aug '17	Sep '17	Oct '17	Nov '17	Dec '17
Compliance	92.0%	94.4%	92.9%	69.0%	62.0%	63.3%	56.2%	68.9%	59.9%	62.1%	51.0%	59.1%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	314	285	296	213	305	300	192	251	289	293	306	203
those												
- The number who attended or were offered an	289	269	275	147	189	190	108	173	173	182	156	120
appointment to attend within 12 weeks	209	209	2/3	147	109	190	100	1/3	1/3	102	130	120

URGENT		Q1			Q2			Q3			Q4	
Month	Jan '18	Feb '18	Mar '18	Apr '18	May '18	Jun '18	Jul '18	Aug '18	Sep '18	Oct '18	Nov '18	Dec '18
Compliance	86.0%	67.3%	96.2%	41.2%	19.9%	27.0%	23.3%	35.1%	20.3%	57.6%	86.9%	94.8%
The number of patients triaged as urgent by the cancer centre who attended a symptomatic breast clinic; and of those	214	220	184	199	271	230	159	191	207	245	245	154
- The number who attended or were offered an appointment to attend within 10 working days of the date of receipt of referral to the cancer office	184	148	177	82	54	62	37	67	42	141	213	146

Non-Urgent		Q1			Q2			Q3			Q4	
Month	Jan '18	Feb '18	Mar '18	Apr '18	May '18	Jun '18	Jul '18	Aug '18	Sep '18	Oct '18	Nov '18	Dec '18
Compliance	61.2%	56.8%	53.0%	49.8%	58.5%	54.1%	48.7%	58.8%	51.0%	51.5%	54.1%	61.9%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	289	273	268	293	330	255	234	272	292	293	331	176
those												
- The number who attended or were offered an	177	155	142	146	193	138	114	160	149	151	179	109
appointment to attend within 12 weeks	177	155	142	140	193	130	114	160	149	151	179	109

URGENT		Q1			Q2			Q3			Q4	
Month	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sep '19	Oct '19	Nov '19	Dec '19
Compliance	60.8%	28.4%	42.3%	97.8%	100.0%	93.8%	59.9%	87.2%	100.0%	37.0%	33.6%	30.4%
The number of patients triaged as urgent by the cancer centre who attended a symptomatic breast clinic; and of those	212	183	248	227	231	195	197	195	193	211	241	158
- The number who attended or were offered an appointment to attend within 10 working days of the date of receipt of referral to the cancer office	129	52	105	222	231	183	118	170	193	78	81	48

Non-Urgent		Q1			Q2			Q3			Q4	
Month	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sep '19	Oct '19	Nov '19	Dec '19
Compliance	54.2%	54.4%	55.8%	58.7%	55.8%	61.5%	57.5%	59.8%	57.2%	61.8%	61.9%	61.1%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	323	248	342	286	346	301	275	261	332	304	268	226
those												
- The number who attended or were offered an	175	135	191	168	193	185	158	156	190	188	166	138
appointment to attend within 12 weeks	1/5	135	191	100	193	100	130	156	190	100	100	130

URGENT		Q1			Q2			Q3			Q4	
Month	Jan '20	Feb '20	Mar '20	Apr '20	May '20	Jun '20	Jul '20	Aug '20	Sep '20	Oct '20	Nov '20	Dec '20
Compliance	82.1%	61.4%	32.9%	80.4%	97.7%	39.5%	17.0%	15.6%	15.5%	76.5%	92.2%	75.0%
The number of patients triaged as urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	240	220	146	179	175	210	241	160	265	293	244	188
those												
- The number who attended or were offered an												
appointment to attend within 10 working days of the date of receipt of referral to the cancer office	197	135	48	144	171	83	41	25	41	224	225	141

Non-Urgent		Q1			Q2			Q3			Q4	
Month	Jan '20	Feb '20	Mar '20	Apr '20	May '20	Jun '20	Jul '20	Aug '20	Sep '20	Oct '20	Nov '20	Dec '20
Compliance	57.8%	59.0%	80.3%	96.2%	39.7%	79.3%	76.0%	25.0%	6.6%	52.3%	69.4%	60.8%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	320	295	117	26	58	116	100	64	181	367	284	148
those												
- The number who attended or were offered an	185	174	94	25	23	92	76	16	12	192	197	90
appointment to attend within 12 weeks	100	174	94	25	23	92	76	10	12	192	197	90

URGENT		Q1			Q2			Q3			Q4	
Month	Jan '21	Feb '21	Mar '21	Apr '21	May '21	Jun '21	Jul '21	Aug '21	Sep '21	Oct '21	Nov '21	Dec '21
Compliance	28.4%	88.6%	91.7%	18.8%	15.6%	86.2%	50.0%	28.2%	51.6%	31.1%	19.8%	14.6%
The number of patients triaged as urgent by the cancer centre who attended a symptomatic breast clinic; and of those	197	228	241	234	225	218	174	216	279	206	258	206
- The number who attended or were offered an appointment to attend within 10 working days of the date of receipt of referral to the cancer office	56	202	221	44	35	188	87	61	144	64	51	30

Non-Urgent		Q1			Q2			Q3			Q4	
Month	Jan '21	Feb '21	Mar '21	Apr '21	May '21	Jun '21	Jul '21	Aug '21	Sep '21	Oct '21	Nov '21	Dec '21
Compliance	97.0%	22.3%	12.8%	10.3%	6.0%	5.3%	2.1%	12.9%	9.2%	7.5%	23.1%	38.7%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	33	112	258	223	133	114	145	70	109	161	589	357
those												1
- The number who attended or were offered an	32	25	33	23	8	6	2	0	10	12	136	138
appointment to attend within 12 weeks	32	25	33	23	°	"	3	9	10	12	130	130

URGENT	Q1			Q2			Q3			Q4		
Month	Jan '22	Feb '22	Mar '22	Apr '22	May '22	Jun '22	Jul '22	Aug '22	Sep '22	Oct '22	Nov '22	Dec '22
Compliance	10.0%	17.5%	15.8%	18.0%	13.2%	26.7%	63.1%	86.8%	91.1%	32.9%	17.3%	14.8%
The number of patients triaged as urgent by the cancer centre who attended a symptomatic breast clinic; and of those	260	268	266	233	266	255	271	227	237	237	301	216
- The number who attended or were offered an appointment to attend within 10 working days of the date of receipt of referral to the cancer office	26	47	42	42	35	68	171	197	216	78	52	32

Non-Urgent	Q1			Q2			Q3			Q4		
Month	Jan '22	Feb '22	Mar '22	Apr '22	May '22	Jun '22	Jul '22	Aug '22	Sep '22	Oct '22	Nov '22	Dec '22
Compliance	43.0%	29.1%	18.0%	18.8%	10.1%	13.0%	7.6%	6.4%	12.4%	4.1%	8.9%	11.8%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	121	110	122	85	168	138	158	219	97	148	192	144
those												
- The number who attended or were offered an	52	32	22	16	17	18	12	14	12	6	17	17
appointment to attend within 12 weeks	32	32		10	1 ''	10	12	'*	'2	"	'′	17

URGENT	Q1			Q2				Q3		Q4		
Month	Jan '23	Feb '23	Mar '23	Apr '23	May '23	Jun '23	Jul '23	Aug '23	Sep '23	Oct '23	Nov '23	Dec '23
Compliance	43.0%	79.6%	64.6%	80.6%	77.6%	54.3%	42.1%	27.6%	24.7%	60.9%	93.2%	96.4%
The number of patients triaged as urgent by the cancer centre who attended a symptomatic breast clinic; and of those	330	201	260	211	294	230	242	192	292	289	278	192
- The number who attended or were offered an appointment to attend within 10 working days of the date of receipt of referral to the cancer office	142	160	168	170	228	125	102	53	72	176	259	185

Non-Urgent	Q1			Q2			Q3			Q4		
Month	Jan '23	Feb '23	Mar '23	Apr '23	May '23	Jun '23	Jul '23	Aug '23	Sep '23	Oct '23	Nov '23	Dec '23
Compliance	38.4%	9.5%	21.5%	16.7%	16.3%	55.3%	64.2%	62.5%	31.8%	24.5%	27.0%	21.0%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	73	148	261	198	331	447	120	96	148	159	148	138
those											'	
- The number who attended or were offered an	28	14	56	33	54	247	77	60	47	39	40	29
appointment to attend within 12 weeks	20	14	50	33	34	241	11	00	4/	39	40	25

URGENT	Q1			Q2			Q3			Q4		
Month	Jan '24	Feb '24	Mar '24	Apr '24	May '24	Jun '24	Jul '24	Aug '24	Sep '24	Oct '24	Nov '24	Dec '24
Compliance	97.1%	96.7%	94.8%	96.9%	97.3%	95.2%	90.3%	66.7%	94.6%	92.5%	81.8%	92.2%
The number of patients triaged as urgent by the cancer centre who attended a symptomatic breast clinic; and of those	244	246	212	291	256	252	288	279	257	281	325	230
- The number who attended or were offered an appointment to attend within 10 working days of the date of receipt of referral to the cancer office	237	238	201	282	249	240	260	186	243	260	266	212

Non-Urgent	Q1			Q2				Q3	·	Q4		
Month	Jan '24	Feb '24	Mar '24	Apr '24	May '24	Jun '24	Jul '24	Aug '24	Sep '24	Oct '24	Nov '24	Dec '24
Compliance	18.5%	18.8%	17.0%	24.9%	19.6%	16.6%	15.3%	19.0%	38.4%	60.7%	55.4%	76.2%
The number of patients triaged as non-urgent by the cancer												
centre who attended a symptomatic breast clinic; and of	168	245	165	217	204	217	275	205	331	262	258	227
those												
- The number who attended or were offered an	31	46	28	54	40	36	42	39	127	159	143	173
appointment to attend within 12 weeks	31	40	20	54	40	30	42	39	127	159	143	1/3