By email to: ruth.coppinger@oireachtas.ie

6th March 2025

Ms. Ruth Coppinger T.D. Dáil Éireann, Leinster House, Kildare Street, Dublin 2.

Re: Parliamentary Question 7638/25 "To ask the Minister for Health the reason the nurses" helpline in Blanchardstown Connolly Memorial Hospital was discontinued; if, in light of the fast and efficient service it provided the community, if his Department will consider reinstating the helpline as a matter of urgency; and if she will make a statement on the matter.-Ruth Coppinger"

Dear Deputy Coppinger,

HSE Dublin and North East has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. Having reviewed the matter, the following outlines the position.

I can confirm that the Rheumatology Nurse Helpline in Connolly Hospital is available on Tuesdays from 8am to 11am for nurse-related queries.

Patients with acute disease activity are advised to consult their General Practitioners.

I trust this information is of assistance to you.

Yours sincerely,

June Molloy Communications and Public Affairs Manager HSE Dublin and North East comms@rcsihospitals.ie