



Office of the Assistant National Director
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Oifig an Stiúrthóir Náisiúnta Cúnta
Rochtain agus Comhtháthú: Seirbhísi
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Deputy Sorca Clarke.
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

30th June 2025

PQ Number: 35434/25

PQ Question: To ask the Minister for Health the estimated cost of establishing one 24-7 mental health crisis responses team per health region, including staffing, vehicles, premises and clinical support. -Sorca Clarke

Dear Deputy Clarke

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Under the HSE Corporate Plan 2020-2023, and in line with Recommendations 24 and 40 of Sharing the Vision: A Mental Health Policy for Everyone 2020, HSE Mental Health will develop, implement and evaluate a pilot model of Crisis Resolution Services; incorporating Crisis Resolution Teams and Cafes to offer an alternative response to inpatient admission, when appropriate.

Crisis Resolution Services will form an integral part of the Service User Journey, working in tandem with existing services to provide an integrated 24/7 multi-agency mental health crisis de-escalating service.

HSE Mental Health has committed to a programme of work to inform the development of Crisis Resolution Services on a phased basis:

- The development of a pilot Model of Care for Crisis Resolution Services
- Pilot testing and implementation of Crisis Resolution Services across a number of sites, incorporating a rural/urban mix
- Monitoring and evaluation of pilot implementation of Crisis Resolution Services.



A phased approach to the development of Crisis Resolution Services will provide the opportunity to test and learn across pilot sites, and provide the evidence required to inform service planning; including budgetary requirements into the future. For the purposes of implementing the pilot, the following considerations informed the budget allocation required for each pilot site:

- The WTE requirement to support a population catchment of 100,000-120,000
- The staffing mix recommended for a multidisciplinary Crisis Resolution Team working to core hours
- Existing resources available within each pilot site (capital and staffing)

The total cost of the Crisis Resolution Team and Solace Café is €1.714m.

I trust this information is of assistance to you.

Yours Sincerely,

Tony McCusker
General Manager
Access and Integration; HSE Mental Health Services