



Office of the Assistant National Director  
Access and Integration

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Oifig an Stiúrthóir Náisiúnta Cúnta  
Rochtain agus Comhtháthú: Seirbhísi  
Meabhairshláinte FSS  
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Deputy Sorca Clarke.  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

30<sup>th</sup> June 2025

**PQ Number: 35451/25**

**PQ Question: : To ask the Minister for Health the counties that currently lack 24-7 crisis mental health cover; and the estimated cost to establish cover in each. -Sorca Clarke**

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Dear Deputy Clarke

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Under the HSE Corporate Plan 2020-2023, and in line with Recommendations 24 and 40 of Sharing the Vision: A Mental Health Policy for Everyone 2020, HSE Mental Health will develop, implement and evaluate a pilot model of Crisis Resolution Services; incorporating Crisis Resolution Teams and Cafes to offer an alternative response to inpatient admission, when appropriate.

Crisis Resolution Services will form an integral part of the Service User Journey, working in tandem with existing services to provide an integrated 24/7 multi-agency mental health crisis de-escalating service.

HSE Mental Health has committed to a programme of work to inform the development of Crisis Resolution Services on a phased basis:

- The development of a pilot Model of Care for Crisis Resolution Services
- Pilot testing and implementation of Crisis Resolution Services across a number of sites, incorporating a rural/urban mix
- Monitoring and evaluation of pilot implementation of Crisis Resolution Services.

A phased approach to the development of Crisis Resolution Services will provide the opportunity to test and learn across pilot sites, and provide the evidence required to inform service planning; including budgetary requirements into the future. For the purposes of implementing the pilot, the following considerations informed the budget allocation required for each pilot site:



- The WTE requirement to support a population catchment of 100,000-120,000
- The staffing mix recommended for a multidisciplinary Crisis Resolution Team working to core hours
- Existing resources available within each pilot site (capital and staffing)

The total cost of the Crisis Resolution Team and Solace Café is €1.714m.

The pilot learning sites for Crisis Resolution Services are as follows:

Pilot site
Sligo pilot (HSE West and North West)
Limerick pilot (HSE Mid West)
Cork pilot (HSE South West)
Waterford pilot (HSE Dublin and South East)
Dublin pilot (HSE Dublin and South East)

Additionally, a half Crisis Resolution Team was established in Galway in 2024.

I trust this information is of assistance to you.

Yours Sincerely,

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**Tony McCusker**  
**General Manager**  
**Access and Integration; HSE Mental Health Services**