



Oifig an Stiúthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

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WM/PQ/ PQ36163/25

15th July 2025

Deputy Louis O'Hara TD
Dáil Éireann
Leinster House
Dublin 2

PQ36163/25

To ask the Minister for Health the number of calls responded to by paramedic crews from Tuam ambulance base in 2022, 2023, 2024 and to date in 2025, in tabular form; and if she will make a statement on the matter. -Louis O'Hara

Dear Deputy O'Hara

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above parliamentary question which you submitted to the Minister for response.

NAS report monthly on PURPLE (Echo) and RED (Delta) call activity, category AS1 (life threatening cardiac or respiratory arrest or life threatening other than cardiac or respiratory arrest) calls. Response times per county or CHO are not deemed a Key Performance Indicator (KPI) for the Health Information Quality Authority (HIQA), the Department of Health (DoH) or the National Ambulance Service (NAS). Therefore, reporting and publishing of response times on a county by county or CHO basis is not a requirement.

In 2025, the HSE National Service Plan set national aggregate Key Performance Indicator (KPI) targets for emergency calls as follows:

- PURPLE (Echo, life-threatening cardiac or respiratory arrest) (75% in 18 minutes, 59 seconds)
- RED (Delta, life-threatening illness or injury, other than cardiac or respiratory arrest) (45% in 18 minutes, 59 seconds)

There are no response time targets for 999 calls that are neither life-threatening nor potentially life threatening. Hence during busy periods, patients triaged as non-serious or non-life threatening can and do unfortunately experience delays in our response.





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Data is reported per RHA since January 2025. Table 1 gives you the no of PURPLE and RED calls for the RHA West & North West for 2025 to date.

Month	Total AS1 & AS2 calls
Jan 25	6521
Feb 25	5490
Mar 25	5971
April 25	6033
May 25	6051

Table 1: Purple & Red Calls for West & North West 2025

Prior to 2025, records were reported for 3 x divisions – North Leinster, Southern and Western. Tuam/Galway was included in the Western Division. For your information the Western Region included the North West, West and Mid West.

Tables 2-4 below gives the response rates for the Western Division for 2022-2024:

Month	Total AS1 & AS2 calls
Jan 24	8909
Feb 24	8121
Mar 24	8817
Apr 24	8161
May 24	8648
Jun 24	8932
Jul 24	8722
Aug 24	8601
Sep 24	8481
Oct 24	8749
Nov 24	8989
Dec 24	9920

Table 2: Purple & Red Calls for West Region 2024

Month	Total AS1 & AS2 calls
Jan 23	7695
Feb 23	7014
Mar 23	8212
Apr 23	7861
May 23	8082
Jun 23	8123
Jul 23	8279
Aug 23	8331
Sep 23	8197
Oct 23	8463
Nov 23	7965
Dec 23	9341

Table 3: Purple & Red Calls for West Region 2023





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Month	Total AS1 & AS2 calls
Jan 22	7318
Feb 22	6946
Mar 22	8171
Apr 22	7546
May 22	7936
Jun 22	7921
Jul 22	8343
Aug 22	7954
Sep 22	7643
Oct 22	8129
Nov 22	7809
Dec 22	9112

Table 4: Purple & Red Calls for West Region 2022

I trust this information is of assistance.

Yours sincerely

William Merriman
Director of Operations
National Ambulance Service

