



**Sarah McAleer,  
Acting Head of Service,  
Cúram Príomhúil  
FSS an Iardheiscirt**

Áras na Ceachan,  
Páirc Ghnó agus Teicneolaíochta,  
Bóthar na Modh Feirme,  
Corcaigh. T12 XHT4

**Sarah McAleer,  
Acting Head of Service,  
Primary Care  
HSE South West**

Caha House,  
Business and Technology Park,  
Model Farm Road,  
Cork. T12 XHT4

[southwest.hse.ie](mailto:southwest.hse.ie)  
E: Sarah.McAleer@hse.ie

9th July, 2025

Mr. Thomas Gould, T.D.,  
Dáil Éireann,  
Dublin 2

**PQ ref 36935/25**

**"To ask the Minister for Health the number of patients with an address in Cork City seen in SouthDoc facilities in Cork County area."**

Dear Deputy Gould,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Please note SouthDoc's reporting software does not possess the functionality required to extract or filter individual patient addresses from their records. Therefore, SouthDoc are unable to provide figures for patients residing specifically in Cork City who have utilised SouthDoc services across the wider Cork County area.

Although patient addresses are collected during the call taking process, the current configuration of SouthDoc's reporting software facilitates only aggregate reporting, such as total patient attendances by location, type of service provided, age groups, insurance type, case priority etc. The capacity to disaggregate patient numbers by individual city address is, unfortunately, not supported within SouthDoc's existing reporting infrastructure.

If I can be of any further assistance, please do not hesitate to contact me.

Yours sincerely,

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**Sarah McAleer  
Acting Head of Service - Primary Care,  
HSE South West**