



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

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Ref: BMcK/PQ/38111-12.25

Deputy David Cullinane,
Dáil Éireann,
Leinster House,
Dublin 2

7th August 2025

PQ38111/25

To ask the Minister for Health the percentage of clinical status 1 ECHO incidents responded to within 19 minutes in the first six months of each year from 2019 to 2025, by region, in tabular form. -David Cullinane

PQ38112/25

To ask the Minister for Health the percentage of clinical status 1 DELTA incidents responded to within 19 minutes in the first six months of each year from 2019 to 2025, by region, in tabular form. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for response.

All 999/112 calls received for emergency medical assistance are prioritised using an internationally recognised system that triages calls based on clinical priority, which range from life-threatening- cardiac or respiratory arrest to minor illness or injury.

The NAS utilises this system to ensure the best use of resources by tasking the nearest available ambulance to the highest priority incident.

Calls for emergency service support via the 999 service have increased by over 25% since 2019, with the National Ambulance Service (NAS) responding to approximately 430,000 emergency calls in 2024, a notable increase from 390,000 in 2023. In Q1 2025, the NAS responded to 108,915 emergency calls.

Additionally, in Q1 2025, the NAS treated a total of 15,412 patients through alternative care pathways [Clinical Hub, Community Paramedicine. Pathfinder and Alternative Pre-Hospital Pathway services, with 5,897 [38.3%] of these patients avoiding Emergency Department attendance.





PQ38111-12:

Purple/Red <19 minutes response times in the first 6 months of each year from 2019-2025. Please note that since January 2025 NAS has reported the breakdown by RHA.

2019 - At Scene Response Time < 19 minutes																		
Month	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED
	National (NAS ONLY)	National (NAS ONLY)	EAST	EAST	NORTH EAST	NORTH EAST	MIDLAND S	MIDLAND S	SOUTH EAST	SOUTH EAST	SOUTH WEST	SOUTH WEST	MID WEST	MID WEST	WEST	WEST	NORTH WEST	NORTH WEST
January	74.84%	58.13%	90.67%	70.36%	67.74%	58.32%	70.00%	51.18%	57.78%	50.60%	72.31%	59.29%	82.14%	64.11%	75.00%	51.29%	70.83%	53.31%
February	82.71%	58.89%	96.10%	69.48%	75.76%	53.63%	76.32%	50.95%	82.35%	52.54%	81.58%	63.01%	84.62%	65.78%	70.00%	53.68%	73.68%	56.41%
March	77.36%	57.81%	92.19%	68.07%	76.92%	57.11%	88.89%	51.47%	45.16%	49.54%	82.14%	58.90%	90.48%	64.51%	62.96%	50.56%	46.15%	59.83%
April	75.99%	60.44%	86.42%	69.87%	78.38%	62.17%	75.00%	56.80%	66.67%	53.08%	68.18%	59.00%	70.37%	69.59%	72.41%	53.02%	81.25%	57.26%
May	79.54%	60.50%	89.33%	70.33%	82.14%	60.48%	69.57%	54.79%	76.47%	49.31%	62.79%	62.07%	90.00%	66.90%	75.86%	57.78%	83.33%	58.88%
June	84.97%	61.91%	97.01%	73.18%	96.67%	67.56%	80.00%	58.26%	64.86%	50.99%	84.91%	60.94%	93.94%	65.32%	58.33%	52.58%	91.67%	62.84%

2020 - At Scene Response Time < 19 minutes																		
Month	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED
	National (NAS ONLY)	National (NAS ONLY)	EAST	EAST	NORTH EAST	NORTH EAST	MIDLAND S	MIDLAND S	SOUTH EAST	SOUTH EAST	SOUTH WEST	SOUTH WEST	MID WEST	MID WEST	WEST	WEST	NORTH WEST	NORTH WEST
January	79.73%	59.27%	93.62%	71.39%	96.67%	58.52%	87.50%	54.92%	64.00%	48.85%	75.44%	57.86%	81.58%	66.00%	60.98%	52.84%	65.22%	60.23%
February	81.12%	59.20%	94.94%	74.01%	62.07%	57.11%	70.27%	52.79%	78.00%	48.67%	85.48%	58.00%	92.31%	64.61%	74.36%	50.71%	64.71%	64.78%
March	79.32%	52.23%	94.03%	54.05%	80.56%	48.67%	71.05%	48.13%	64.86%	45.16%	71.11%	47.21%	80.65%	61.52%	73.91%	50.97%	77.78%	55.54%
April	80.50%	61.48%	91.76%	73.61%	76.32%	60.57%	86.67%	57.56%	60.00%	52.66%	79.03%	58.98%	79.17%	68.99%	83.33%	53.47%	70.00%	61.08%
May	78.75%	60.92%	89.55%	71.19%	75.56%	60.63%	80.56%	56.34%	51.61%	47.15%	76.92%	63.64%	90.00%	68.37%	75.76%	52.77%	86.96%	59.10%
June	79.60%	62.16%	94.37%	74.50%	79.31%	62.08%	78.57%	56.40%	68.42%	55.21%	78.00%	59.20%	75.86%	68.87%	70.59%	50.76%	75.00%	64.94%

2021 - At Scene Response Time < 19 minutes																		
Month	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED
	National (NAS ONLY)	National (NAS ONLY)	EAST	EAST	NORTH EAST	NORTH EAST	MIDLAND S	MIDLAND S	SOUTH EAST	SOUTH EAST	SOUTH WEST	SOUTH WEST	MID WEST	MID WEST	WEST	WEST	NORTH WEST	NORTH WEST
January	73.85%	50.72%	85.11%	62.98%	80.00%	51.50%	65.12%	43.92%	68.89%	40.81%	70.37%	47.96%	75.00%	52.12%	56.76%	47.16%	87.50%	54.77%
February	76.17%	56.63%	93.75%	65.35%	80.65%	55.85%	70.27%	48.99%	56.25%	46.61%	77.59%	59.59%	68.75%	63.07%	70.37%	50.23%	70.59%	58.54%
March	81.93%	56.67%	91.46%	68.97%	82.76%	53.59%	80.77%	50.51%	67.50%	47.10%	82.14%	59.80%	96.77%	60.35%	66.67%	49.65%	77.78%	55.69%
April	78.93%	57.01%	90.48%	65.94%	64.52%	56.99%	69.77%	52.49%	66.67%	47.49%	78.43%	56.89%	82.05%	60.28%	83.87%	51.95%	84.21%	62.18%
May	80.98%	56.01%	90.91%	64.75%	87.50%	53.71%	83.33%	49.77%	76.32%	48.52%	74.24%	55.95%	75.00%	59.55%	82.35%	54.43%	66.67%	57.17%
June	76.47%	52.00%	88.41%	62.42%	66.67%	50.26%	68.09%	44.95%	75.00%	42.30%	77.97%	52.53%	78.13%	58.54%	64.00%	48.03%	81.48%	52.73%





2022 - At Scene Response Time < 19 minutes																		
	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED
Month	National (NAS ONLY)	National (NAS ONLY)	EAST	EAST	NORTH EAST	NORTH EAST	MIDLAND S	MIDLAND S	SOUTH EAST	SOUTH EAST	SOUTH WEST	SOUTH WEST	MID WEST	MID WEST	WEST	WEST	NORTH WEST	NORTH WEST
January	72.46%	47.61%	82.86%	59.25%	69.05%	50.13%	65.31%	39.90%	69.35%	38.68%	64.56%	42.69%	76.09%	54.68%	76.92%	44.68%	66.67%	49.39%
February	69.98%	44.95%	83.33%	54.76%	65.00%	47.15%	62.26%	36.95%	60.00%	34.52%	68.83%	40.70%	68.42%	50.83%	74.36%	43.53%	68.00%	53.62%
March	69.10%	40.41%	89.11%	52.61%	75.93%	40.10%	61.22%	31.16%	60.66%	34.18%	67.09%	32.85%	61.11%	44.14%	58.70%	40.15%	57.14%	48.38%
April	73.26%	45.15%	94.06%	56.96%	75.00%	50.09%	57.78%	38.40%	66.15%	35.75%	66.13%	37.85%	80.85%	49.12%	53.85%	44.88%	65.22%	47.74%
May	71.79%	45.68%	84.09%	55.20%	60.98%	46.06%	66.67%	37.75%	66.04%	35.82%	74.14%	41.18%	73.81%	51.14%	60.00%	45.54%	81.48%	52.45%
June	69.92%	40.82%	87.63%	51.24%	75.00%	37.91%	71.43%	33.51%	50.00%	31.42%	60.00%	33.83%	72.55%	46.87%	61.90%	42.18%	52.38%	53.41%

2023 - At Scene Response Time < 19 minutes																		
	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED
Month	National (NAS ONLY)	National (NAS ONLY)	EAST	EAST	NORTH EAST	NORTH EAST	MIDLAND S	MIDLAND S	SOUTH EAST	SOUTH EAST	SOUTH WEST	SOUTH WEST	MID WEST	MID WEST	WEST	WEST	NORTH WEST	NORTH WEST
January	76.59%	47.92%	86.36%	56.67%	65.31%	49.00%	80.77%	38.77%	76.47%	41.95%	79.55%	45.72%	65.31%	51.34%	68.42%	44.88%	77.42%	54.77%
February	72.78%	49.01%	87.06%	57.99%	84.21%	49.95%	52.63%	38.27%	59.18%	38.46%	71.62%	50.85%	76.92%	53.53%	73.53%	46.06%	50.00%	55.03%
March	73.05%	44.67%	84.54%	51.82%	77.14%	45.92%	53.49%	37.05%	58.82%	35.29%	82.19%	45.61%	73.53%	49.38%	67.50%	42.68%	66.67%	49.72%
April	72.73%	46.58%	83.33%	54.10%	71.43%	49.46%	64.86%	37.45%	71.79%	36.38%	81.54%	48.22%	71.15%	51.51%	57.14%	40.65%	57.69%	54.79%
May	70.98%	46.42%	83.33%	56.37%	70.21%	44.88%	64.29%	36.37%	60.87%	36.03%	74.19%	47.09%	65.31%	49.52%	65.79%	43.02%	76.47%	59.70%
June	68.54%	44.27%	83.54%	55.23%	55.81%	45.89%	68.29%	33.48%	56.90%	30.92%	68.83%	42.55%	71.11%	49.48%	58.54%	44.78%	80.77%	52.23%

2024 - At Scene Response Time < 19 minutes																		
	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED
Month	National (NAS ONLY)	National (NAS ONLY)	EAST	EAST	NORTH EAST	NORTH EAST	MIDLAND S	MIDLAND S	SOUTH EAST	SOUTH EAST	SOUTH WEST	SOUTH WEST	MID WEST	MID WEST	WEST	WEST	NORTH WEST	NORTH WEST
January	74.48%	47.71%	89.32%	57.13%	84.78%	48.28%	68.09%	39.52%	68.97%	41.22%	75.28%	47.26%	61.54%	51.48%	60.00%	42.80%	75.00%	50.31%
February	77.13%	47.80%	83.78%	55.16%	74.07%	44.28%	71.43%	38.69%	68.97%	39.78%	83.56%	49.20%	68.57%	51.05%	79.49%	48.07%	82.76%	54.70%
March	76.59%	47.73%	83.74%	54.58%	75.44%	48.16%	76.09%	38.35%	73.85%	39.99%	71.05%	47.91%	81.82%	51.14%	70.27%	47.26%	67.86%	53.39%
April	79.06%	48.96%	86.46%	55.45%	75.56%	50.72%	71.70%	41.38%	70.45%	40.33%	80.00%	49.22%	80.43%	50.33%	80.00%	48.12%	80.77%	55.94%
May	72.81%	47.08%	77.11%	52.96%	75.51%	48.21%	66.04%	41.43%	67.19%	39.21%	69.23%	46.05%	83.67%	48.80%	64.86%	49.96%	82.61%	49.48%
June	74.06%	44.70%	86.73%	53.23%	66.67%	45.48%	72.22%	36.92%	66.10%	36.62%	66.20%	45.40%	75.00%	47.22%	78.57%	39.25%	69.57%	51.30%





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2025 - At Scene Response Time < 19 minutes														
	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED
Month	National (NAS ONLY)	National (NAS ONLY)	HSE Dublin and North East	HSE Dublin and North East	HSE Dublin and Midlands	HSE Dublin and Midlands	HSE Dublin and South East	HSE Dublin and South East	HSE South West	HSE South West	HSE Mid West	HSE Mid West	HSE West and North West	HSE West and North West
January	72.52%	43.38%	79.13%	44.47%	70.59%	42.99%	77.10%	45.20%	75.73%	42.01%	62.71%	45.06%	63.81%	41.04%
February	73.09%	46.86%	74.68%	51.03%	81.71%	44.70%	76.09%	43.99%	66.67%	48.24%	75.00%	50.79%	62.12%	45.19%
March	71.71%	47.50%	72.31%	51.69%	73.61%	46.28%	76.53%	44.81%	65.88%	50.55%	72.92%	47.57%	69.14%	45.48%
April	71.33%	46.79%	80.00%	53.98%	80.00%	42.64%	78.57%	44.37%	62.82%	47.05%	58.14%	49.92%	60.00%	44.95%
May	74.35%	46.79%	72.50%	49.32%	77.92%	45.77%	75.27%	44.13%	75.00%	47.47%	76.92%	47.11%	68.92%	47.68%
June	70.43%	43.35%	75.00%	44.13%	73.08%	40.57%	69.33%	40.99%	73.44%	45.89%	63.83%	43.98%	65.67%	45.29%

I trust that this information is of assistance.

Yours sincerely

Brian McKeon
National Ambulance Service

