



Oifig anStiúrthóir  
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar  
Thamhlachta, Tamhlacht,  
Baile Átha Cliath D24 XNP2

Office of the Director  
National Ambulance Service

Rivers Building, Tallaght Cross  
Tallaght, Dublin, D24 XNP2

[www.hse.ie@hselive.ie](mailto:www.hse.ie@hselive.ie)

Ref: BMcK/PQ/38113/25

Deputy David Cullinane,  
Dáil Éireann,  
Leinster House,  
Dublin 2

7<sup>th</sup> August 2025

**PQ38113**

**To ask the Minister for Health the average ambulance response time to all incidents in the first six months of each year from 2019 to 2025, by region, in tabular form. -David Cullinane**

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for response.

**PQ38113**

**Please see below table:**

The average ambulance response time to all incidents in the first six months of each year from 2019 to 2025. Please note that since January 2025 this data is reported on by RHA, prior to this it was reported on by region.





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Category 1 Calls - Average Response  
Times (hh:mm)

**2019**

EAST	00:15
MIDLANDS	00:19
MID-WEST	00:16
NORTH EAST	00:18
NORTH WEST	00:18
SOUTH EAST	00:21
SOUTHERN	00:18
WEST	00:19

**2020**

EAST	00:16
MIDLANDS	00:20
MID-WEST	00:17
NORTH EAST	00:19
NORTH WEST	00:17
SOUTH EAST	00:22
SOUTHERN	00:20
WEST	00:20

**2021**

EAST	00:19
MIDLANDS	00:25
MID-WEST	00:22
NORTH EAST	00:23
NORTH WEST	00:21
SOUTH EAST	00:28
SOUTHERN	00:26
WEST	00:24

**2022**

EAST	00:22
MIDLANDS	00:29
MID-WEST	00:25
NORTH EAST	00:26
NORTH WEST	00:22
SOUTH EAST	00:33
SOUTHERN	00:31
WEST	00:26

**2023**

EAST	00:21
MIDLANDS	00:28
MID-WEST	00:24
NORTH EAST	00:24
NORTH WEST	00:21
SOUTH EAST	00:29
SOUTHERN	00:25
WEST	00:24

**2024**

EAST	00:21
MIDLANDS	00:26
MID-WEST	00:23
NORTH EAST	00:23
NORTH WEST	00:21
SOUTH EAST	00:28
SOUTHERN	00:25
WEST	00:24

**2025 (Jan-Jun)**

HSE Dublin and North Ea	00:22
HSE Dublin and Midland	00:23
HSE Dublin and South Ea	00:25
HSE South West	00:23
HSE Mid West	00:24
HSE West and North We	00:24





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I trust this information is of assistance.

Yours sincerely,

---

Brian McKeon

National Ambulance Service





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