



Deputy David Cullinane  
Dáil Éireann  
Leinster House  
Dublin 2

18<sup>th</sup> July 2025

***PQ 38180/25 To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for the first 6 months of each year 2023-2025, inclusive, statewide and for each location in tabular form; and to include the average for all patients and for patients aged 75 or older. David Cullinane*** -

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Business Information Unit (BIU) is a central repository for activity information for Acute and Non Acute Services. The BIU collects, collates and validates extensive amounts of data which is used in performance monitoring and measurement to support the HSE in operational and strategic decisions.

Patient experience time (PET) shows:

The total number of all patients who attended an Emergency Department (ED) and were recorded in the following time bands between 0-6 hours, 0-9 hours and greater than 24 hours, for all patients and patients aged 75 and over.

Patient Experience Time (PET) is the length of time a patient spends in an emergency department from the time they register in an Emergency Department until they are discharged to a hospital bed or discharged home. It therefore does not describe the time a patient is waiting to be seen, but the total time they spend in ED.

The purpose of EDs is to deal with serious and unexpected illness and injury. EDs operate 24/7 and often experience high volumes of persons presenting. During busy periods or when a significant emergency / trauma is underway 'wait time' in the ED can be extensive

There are many reasons that result in longer wait times such as volume of patients presenting to the ED and the requirement to prioritise. This can mean that patients with less serious illnesses and conditions may need to wait longer for their treatment. Many people, whose clinical needs could be more appropriately addressed by self-care, pharmacists, GPs, GP Out of Hours Services and Injury Units, continue to attend Emergency Departments.

The information requested has been provided in the attached Excel file supplied by the Acute BIU.



Please note data contained in this report is preliminary and may be subject to change



If information contained within this file is used in other reports then as a minimum requirement BIU must be referenced.

Information Request Number: PQ 38180/25

Date report created: 15/07/2025

Data Source: PET Data

Subject: To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for the first 6 months of each year 2023-2025, inclusive, statewide and for each location in tabular form; and to include the average for all patients and for patients aged 75 or older. -David Cullinane

#### Notes:

Mater Misericordiae University Hospital separated Smithfield Injury Unit attendances from their PET extract in March 2025 and back dated to 2019

Admissions include: Admitted to Ward, Discharged to CDU and Referred AMU

Wexford General Hospital ED closed on 2nd March 2023 due to a fire in ED

\*\*Data relates to January to May, registration to departure time

#### All age groups:

	2023						2024						2025					
	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6
HSE Dublin and Midlands	14.3	14.1	14.7	13.4	13.8	12.0	12.1	12.0	11.9	12.2	11.5	11.7	13.2	12.7	11.6	11.8	11.0	11.1
Children's Health Ireland	12.4	13.7	14.2	12.3	11.4	9.8	10.0	12.0	11.1	10.8	9.5	7.6	8.8	9.8	9.1	8.1	7.2	7.4
MRH Mullingar	10.9	10.8	10.7	10.0	9.8	7.8	8.5	8.8	7.8	7.8	8.2	8.1	9.6	7.3	7.9	7.6	8.2	8.6
MRH Portlaoise	8.4	8.4	9.7	8.9	9.0	8.0	9.1	8.7	8.5	8.8	6.7	8.6	8.5	8.3	7.9	8.3	8.1	7.8
MRH Tullamore	9.1	8.5	8.9	7.8	7.7	6.9	8.1	8.2	8.0	8.2	7.6	7.9	8.5	8.9	8.2	8.2	7.6	8.3
Naas General Hospital	20.8	17.6	18.5	14.8	17.4	14.4	12.0	12.5	15.0	16.6	11.5	13.7	19.5	15.6	15.5	14.0	11.8	13.6
St. James's Hospital	15.2	15.4	19.4	17.4	18.3	16.8	15.9	16.0	15.7	15.2	14.6	15.9	15.2	16.9	12.0	13.3	13.2	11.4
Tallaght University Hospital	23.2	24.1	23.4	22.5	21.9	20.0	20.2	17.7	17.4	18.0	20.1	19.8	22.6	22.1	20.3	21.6	21.3	20.5
HSE Dublin and North East	13.8	13.2	12.7	12.2	12.5	10.2	13.6	14.1	13.1	13.7	13.0	13.3	14.2	14.0	12.5	11.8	11.2	11.5
Beaumont Hospital	17.8	16.9	14.8	14.2	13.4	13.1	17.7	15.9	16.1	16.3	16.9	15.8	17.8	16.9	16.1	14.4	13.1	14.6
Cavan General Hospital	11.1	9.5	9.2	8.9	11.4	10.3	11.7	11.8	9.0	11.0	10.3	10.6	13.5	12.9	9.8	8.9	9.9	9.2
Connolly Hospital	12.9	10.8	12.2	12.2	10.3	11.0	13.4	15.6	15.7	15.8	12.9	13.5	12.1	10.6	11.2	11.0	9.8	10.6
Mater Misericordiae University Hospital	19.1	19.9	19.8	18.4	18.8	11.2	16.7	18.2	15.1	14.5	15.3	15.4	15.7	14.4	12.7	12.5	11.2	12.4
Our Lady of Lourdes Hospital	10.8	11.0	10.7	10.1	11.7	8.4	12.9	13.7	14.0	14.0	12.9	14.7	16.1	17.0	13.5	13.4	13.1	13.0
Our Lady's Hospital Navan	11.2	10.8	9.8	9.4	9.6	7.4	9.1	9.2	8.6	10.5	9.8	10.0	10.3	12.1	11.7	10.5	10.2	9.2
HSE Dublin and South East	9.4	9.4	8.7	8.3	8.2	7.5	8.7	9.1	8.7	9.3	8.0	8.7	9.1	8.8	8.3	7.9	7.7	7.5
St. Luke's General Hospital Kilkenny	3.2	3.3	3.3	3.3	3.7	3.7	3.4	3.6	3.4	3.6	3.4	3.8	2.0	3.1	3.0	3.1	3.2	3.0
St. Michael's Hospital	5.8	5.7	6.0	5.8	5.8	5.0	6.0	6.3	6.5	6.3	6.0	6.3	6.5	6.1	6.0	5.7	5.4	5.4
St. Vincent's University Hospital	19.3	19.2	23.5	21.4	20.6	16.5	17.7	19.5	19.3	19.2	15.2	18.1	20.6	18.7	16.0	13.3	14.2	13.8
Tipperary University Hospital	7.3	7.2	6.2	6.8	7.1	7.0	7.3	7.7	7.6	7.3	6.9	7.6	7.5	7.4	6.7	7.0	7.2	6.9
UH Waterford	8.1	8.3	10.5	9.2	9.7	9.6	8.0	7.8	7.7	7.9	7.8	7.4	8.2	8.0	8.0	7.8	7.6	7.5
Wexford General Hospital	12.6	12.6	2.8	3.1	2.4	2.2	9.8	9.7	7.5	11.4	9.1	8.9	8.8	9.5	10.1	8.8	8.3	8.8
HSE Midwest	10.4	13.5	14.6	14.7	13.1	11.8	12.2	13.1	12.9	12.7	12.5	12.0	14.0	12.9	11.5	11.6	11.2	11.6
UH Limerick	10.4	13.5	14.6	14.7	13.1	11.8	12.2	13.1	12.9	12.7	12.5	12.0	14.0	12.9	11.5	11.6	11.2	11.6
HSE South West	18.9	17.5	20.2	20.5	17.7	13.3	18.8	12.6	13.1	14.3	12.2	14.6	16.5	13.9	12.6	11.5	10.3	11.2
Cork University Hospital	22.8	23.0	25.0	24.5	21.4	14.1	18.0	14.8	15.0	16.2	13.0	13.5	18.2	15.3	13.4	11.0	10.9	10.0
Mercy University Hospital	19.1	18.0	22.9	26.2	20.6	14.8	21.8	13.3	15.1	18.4	13.0	17.7	20.5	18.9	15.1	13.0	11.8	12.5
UH Kerry	14.7	11.4	12.7	10.8	11.2	11.0	10.6	8.7	9.3	11.3	10.7	12.5	10.8	9.4	9.2	10.4	8.2	11.1
HSE West and North West	9.2	9.8	11.5	11.5	11.0	16.7	11.5	10.7	10.0	10.7	10.6	10.8	12.5	11.3	10.5	10.2	9.8	10.5
Galway University Hospitals	12.8	14.1	16.6	15.9	15.0	13.1	13.5	12.9	11.5	14.2	12.2	15.3	15.4	12.9	12.8	9.9	12.6	15.3
Letterkenny University Hospital	6.4	7.5	10.4	10.1	9.3	9.3	12.2	9.3	9.5	10.2	10.4	9.7	11.2	10.2	11.6	11.9	10.4	10.3
Mayo University Hospital	7.5	8.0	9.8	9.7	9.9	8.8	8.9	7.7	7.1	7.3	7.5	7.7	9.8	9.8	8.8	8.8	9.4	9.0
Portlucula University Hospital	6.5	6.7	6.8	6.6	6.7	6.7	9.8	10.4	9.3	11.1	11.3	8.4	11.9	9.6	7.3	8.1	6.9	7.3
Sligo University Hospital	12.7	12.8	14.4	15.4	14.3	15.8	13.5	13.0	12.4	10.6	11.6	13.1	14.2	14.4	11.9	12.4	10.0	10.7
Grand Total	12.6	12.5	13.0	12.5	12.2	10.5	12.1	11.7	11.3	11.9	11.0	11.6	12.8	12.0	11.0	10.5	10.1	10.3

#### Over 75s

	2023						2024						2025					
	1	2	3	4	5	6	1	2	3	4	5	6	1	2	3	4	5	6
HSE Dublin and Midlands	15.2	13.8	14.4	13.6	14.1	12.0	11.9	11.7	11.7	11.8	11.3	11.6	13.6	12.7	11.7	11.5	10.7	11.1
MRH Mullingar	14.1	13.5	12.7	12.1	12.2	8.7	10.4	10.3	9.2	9.6	9.9	9.8	12.2	9.4	9.4	9.8	9.7	9.7
MRH Portlaoise	8.5	8.5	9.4	9.5	9.4	8.1	9.2	9.5	8.6	9.4	8.9	8.3	8.3	8.2	7.9	7.7	7.7	7.9
MRH Tullamore	8.6	8.4	8.8	8.2	7.8	7.3	8.1	8.1	8.2	8.3	7.8	8.3	8.9	9.4	8.8	8.6	7.9	8.4
Naas General Hospital	26.8	18.9	18.3	17.0	20.4	17.1	13.8	13.4	16.9	16.1	12.5	14.1	21.9	17.9	17.1	14.8	11.9	15.0
St. James's Hospital	12.4	12.0	15.2	13.7	13.8	12.8	13.0	13.2	12.6	11.9	11.9	13.1	12.9	14.4	10.9	12.0	11.7	9.8
Tallaght University Hospital	20.9	21.2	21.9	20.9	21.4	18.1	17.3	15.8	14.5	16.0	16.1	15.6	17.3	16.6	16.0	16.2	15.2	16.0
HSE Dublin and North East	16.2	14.3	14.4	13.5	14.1	11.4	15.7	16.0	14.7	15.6	14.6	15.4	17.1	16.9	14.4	13.5	12.7	13.0
Beaumont Hospital	18.8	17.3	15.5	14.5	13.6	14.1	18.6	16.5	17.0	16.8	17.0	15.9	17.7	18.0	16.8	14.3	13.4	14.9
Cavan General Hospital	16.7	12.2	11.6	11.3	15.1	12.6	15.5	15.1	10.5	14.0	12.0	13.6	18.5	17.9	13.0	11.3	12.3	10.8
Connolly Hospital	13.7	10.7	12.3	12.3	10.3	11.2	13.3	16.3	16.3	16.6	12.9	14.0	12.0	10.8	11.6	11.3	9.9	10.9
Mater Misericordiae University Hospital	21.0	20.5	22.4	19.7	20.9	11.7	18.4	19.1	15.4	15.8	17.1	16.1	18.5	16.4	14.2	13.4	12.5	14.1
Our Lady of Lourdes Hospital	14.7	15.2	14.1	12.7	16.0	10.6	18.3	18.5	18.8	19.1	18.0	20.4	24.4	26.2	18.7	19.7	18.1	17.6
Our Lady's Hospital Navan	12.1	10.1	10.3	10.2	8.9	8.0	9.7	10.7	10.1	11.4	10.3	11.1	11.5	12.3	12.2	10.9	10.1	9.8
HSE Dublin and South East	11.0	10.8	11.1	9.2	9.6	8.3	9.8	10.4	9.9	10.4	8.9	9.6	10.2	9.9	9.3	8.3	8.5	8.3
St. Luke's General Hospital Kilkenny	3.9	3.7	4.3	4.0	4.7	4.7	4.5	4.3	4.0	4.2	3.8	4.2	3.4	3.5	3.5	3.4	3.6	3.2
St. Michael's Hospital	5.9	5.7	6.2	5.8	6.0	5.8	5.9	6.5	6.8	6.5	6.3	6.4	6.7	6.2	6.3	5.9	5.5	5.4
St. Vincent's University Hospital	23.4	23.6	28.7	24.1	24.5	18.3	18.6	21.3	22.2	20.6	16.4	19.5	22.2	20.8	17.8	13.8	14.6	13.8
Tipperary University Hospital	8.8	8.3	7.2	7.8	8.6	8.0	8.5	9.0	8.6	8.6	7.8	8.7	8.9	8.7	7.8	7.8	8.3	7.9
UH Waterford	9.9	9.2	12.3	10.2	11.2	10.6	8.6	8.7	8.8	8.8	8.6	8.4	8.9	8.5	8.7	8.5	8.6	8.5
Wexford General Hospital	14.7	14.5	8.0	3.0	2.7	2.2	12.5	12.3	9.0	13.8	10.7	10.4	11.2	11.9	12.0	10.4	10.2	10.7
HSE Midwest	13.4	19.5	20.7	20.7	19.3	15.5	14.5	14.8	15.0	15.9	16.2	14.2	14.1	13.7	11.4	12.4	11.7	11.7
UH Limerick	13.4	19.5	20.7	20.7	19.3	15.5	14.5	14.8	15.0	15.9	16.2	14.2	14.1	13.7	11.4	12.4	11.7	11.7
HSE South West	25.5	22.8	28.0	26.6	21.4	15.8	17.9	14.7	14.9	16.4	13.9	16.2	19.1	15.1	13.6	12.5	11.1	12.2
Cork University Hospital	38.7	35.4	40.4	39.2	30.6	18.7	21.7	19.6	19.5	20.2	16.9	17.2	23.3	19.4	16.8	12.8	13.1	11.6
Mercy University Hospital	19.2	17.2	25.8	26.4	19.8	14.8	19.9	13.2	14.6	15.1	12.5	16.2	19.6	13.9	12.8	11.6	10.6	11.5
UH Kerry	20.5	15.8	17.9	14.2	13.8	14.0	12.1	11.2	10.5	13.8	12.2	15.3	14.4	12.1	11.1	13.2	9.6	13.4
HSE West and North West	11.7	11.8	14.2	14.6	13.4	12.9	13.9	12.3	11.5	12.5	12.2	12.8	14.6	13.6	12.5	11.8	11.4	12.3
Galway University Hospitals	17.2	17.7	21.6	21.3	19.1	15.0	16.9	15.6	12.9	17.8	14.4	16.2	20.2	18.3	16.8	12.2	15.3	19.5
Letterkenny University Hospital	9.0	10.7	15.3	14.5	12.6	12.0	15.7	11.2	11.5	12.7	13.2	12.0	13.7	12.3	14.3	14.4	12.3	12.0
Mayo University Hospital	10.6	9.1	10.6	11.5	10.9	10.1	10.3	8.9	8.0	8.3	8.4	8.5	11.1	10.7	9.8	10.0	10.2	10.3
Portlucacy University Hospital	7.7	8.2	8.0	8.3	8.6	8.4	11.7	11.1	11.2	12.4	12.4	10.1	12.8	10.5	8.7	9.4	8.5	8.6
Sligo University Hospital	14.2	13.2	15.6	17.5	15.7	18.6	15.0	14.5	13.8	11.5	12.7	14.1	15.6	16.1	12.8	13.0	10.8	11.3
Grand Total	14.9	14.1	15.4	14.6	14.0	11.7	13.4	12.9	12.4	13.1	12.1	12.8	14.4	13.5	12.1	11.4	10.9	11.3