



Stiúrthóireacht Pleanála &
Bonneagai
Foirgneamh Aibhneacha,
Crosbhóthar Thamhlachta,
Tamhlacht,
Baile Átha Cliath D24 XNP2

Planning & Infrastructure Directorate
National Ambulance Service
Rivers Building, Tallaght Cross
Tallaght, Dublin, D24 XNP2

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Ref: BMcK/PQ/38187/25

Deputy David Cullinane,
Dáil Éireann,
Leinster House,
Dublin 2

7th August 2025

PQ38187/25

To ask the Minister for Health the percentage of ambulance crews who are ready and mobile to receive another call within 20 minutes of patient handover for each emergency department and each hospital the first 6 months of each year 2023-2025, inclusive in tabular form. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for response.

For 2024 and 2025, the HSE National Service Plan sets out two Key Performance Indicators, therefore the data is not available for 2023.

The KPIs are as follows:

Responsibility of the receiving acute hospital – Ambulance to ED Handover Times

% of patients arriving by ambulance at ED to physical and clinical handover within 20 minutes of arrival – Target is 80%

Responsibility of NAS - Patient Handover at ED to Clear

% of ambulance crews who are ready and mobile to receive another 999 / 112 call within 20 minutes of clinically and physically handing over their patient at an ED or hospital – Target is 75%

The tables below details the % of crews cleared within 20 minutes of arrival for all hospital departments for the first 6 months of 2024 & 2025





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EPCR & Clear Timestamp % <20m	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Hospital Attended						
BANTRY GENERAL HOSPITAL	40%	41%	41%	48%	51%	48%
BEAUMONT HOSPITAL	22%	31%	30%	27%	29%	31%
CAVAN GENERAL HOSPITAL	23%	49%	57%	60%	63%	66%
CONNOLLY MEMORIAL HOSPITAL	28%	30%	33%	27%	29%	27%
COOMBE MATERNITY HOSPITAL	20%	26%	39%	18%	38%	35%
CORK UNIVERSITY HOSPITAL	41%	45%	51%	55%	51%	52%
CRUMLIN CHILDRENS HOSPITAL	30%	33%	40%	36%	39%	37%
KERRY UNIVERSITY HOSPITAL	39%	45%	53%	55%	57%	53%
LETTERKENNY GENERAL HOSPITAL	42%	43%	50%	52%	55%	64%
LOURDES HOSPITAL DROGHEDA	21%	39%	44%	51%	51%	58%
MATER HOSPITAL DUBLIN	29%	27%	24%	28%	26%	27%
MAYO GENERAL HOSPITAL	41%	46%	51%	57%	60%	59%
MERCY UNIVERSITY HOSPITAL	44%	50%	56%	58%	60%	60%
MULLINGAR REGIONAL HOSPITAL	36%	30%	34%	50%	50%	47%
NAAS GENERAL HOSPITAL	35%	34%	36%	39%	41%	38%
NATIONAL MATERNITY HOSPITAL	29%	43%	40%	46%	31%	16%
OUR LADYS NAVAN	29%	54%	54%	56%	56%	64%
PORTIUNCULA GENERAL HOSPITAL	52%	50%	51%	53%	65%	59%
PORTLAOISE GENERAL HOSPITAL	40%	45%	47%	55%	55%	52%
ROTUNDA MATERNITY HOSPITAL	36%	50%	31%	39%	32%	32%
SLIGO GENERAL HOSPITAL	45%	47%	52%	56%	59%	55%
SOUTH TIPPERARY GENERAL	64%	65%	64%	64%	66%	66%
ST JAMES HOSPITAL	33%	36%	35%	29%	31%	32%
ST LUKES HOSPITAL KILKENNY	48%	51%	50%	52%	54%	55%
ST MICHAELS DUN LAOGHAIRE	18%	34%	27%	23%	34%	35%
ST VINCENTS HOSPITAL	31%	28%	31%	28%	29%	31%
TALLAGHT HOSPITAL	31%	32%	31%	29%	30%	30%
TALLAGHT PAEDIATRIC HOSPITAL	50%	13%	27%	38%	27%	50%
TEMPLE ST CHILDRENS HOSPITAL	46%	41%	44%	47%	38%	42%
TULLAMORE GENERAL HOSPITAL	38%	35%	40%	47%	44%	46%
UNIVERSITY HOSPITAL GALWAY	51%	56%	60%	59%	64%	64%
UNIVERSITY HOSPITAL LIMERICK	60%	58%	62%	64%	67%	65%
WATERFORD UNIVERSITY HOSPITAL	50%	49%	54%	58%	61%	60%
WEXFORD GENERAL HOSPITAL	55%	51%	53%	63%	57%	58%
Grand Total	41%	44%	48%	50%	52%	52%





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EPCR & Clear Timestamp % <20m	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Hospital Attended						
BANTRY GENERAL HOSPITAL	41%	48%	47%	43%	43%	56%
BEAUMONT HOSPITAL	25%	39%	39%	38%	35%	37%
CAVAN GENERAL HOSPITAL	62%	73%	75%	73%	73%	69%
CONNOLLY MEMORIAL HOSPITAL	32%	34%	41%	40%	41%	39%
COOMBE MATERNITY HOSPITAL	33%	50%	38%	50%	39%	41%
CORK UNIVERSITY HOSPITAL	46%	50%	50%	54%	53%	54%
CRUMLIN CHILDRENS HOSPITAL	35%	41%	49%	47%	37%	41%
KERRY UNIVERSITY HOSPITAL	48%	52%	52%	51%	53%	54%
LETTERKENNY GENERAL HOSPITAL	56%	62%	59%	60%	62%	60%
LOURDES HOSPITAL DROGHEDA	49%	57%	59%	62%	60%	56%
MATER HOSPITAL DUBLIN	24%	29%	39%	38%	38%	38%
MAYO GENERAL HOSPITAL	48%	54%	60%	55%	55%	54%
MERCY UNIVERSITY HOSPITAL	51%	58%	63%	61%	60%	63%
MULLINGAR REGIONAL HOSPITAL	52%	60%	63%	60%	64%	61%
NAAS GENERAL HOSPITAL	35%	42%	47%	47%	47%	43%
NATIONAL MATERNITY HOSPITAL	44%	53%	60%	51%	46%	58%
OUR LADYS NAVAN	58%	69%	70%	70%	67%	68%
PORTIUNCULA GENERAL HOSPITAL	57%	69%	65%	69%	64%	60%
PORTLAOISE GENERAL HOSPITAL	46%	59%	59%	62%	61%	63%
ROTUNDA MATERNITY HOSPITAL	23%	45%	44%	53%	53%	36%
SLIGO GENERAL HOSPITAL	45%	46%	51%	51%	51%	51%
SOUTH TIPPERARY GENERAL	67%	70%	71%	69%	69%	73%
ST JAMES HOSPITAL	29%	47%	43%	44%	42%	43%
ST LUKES HOSPITAL KILKENNY	49%	59%	55%	60%	58%	62%
ST MICHAELS DUN LAOGHAIRE	17%	33%	46%	39%	33%	41%
ST VINCENTS HOSPITAL	23%	38%	37%	38%	37%	39%
TALLAGHT HOSPITAL	24%	37%	41%	38%	38%	39%
TALLAGHT PAEDIATRIC HOSPITAL	25%	0%	33%	0%	100%	20%
TEMPLE ST CHILDRENS HOSPITAL	35%	50%	52%	52%	43%	42%
TULLAMORE GENERAL HOSPITAL	41%	58%	62%	65%	61%	60%
UNIVERSITY HOSPITAL GALWAY	57%	62%	65%	67%	62%	67%
UNIVERSITY HOSPITAL LIMERICK	64%	67%	67%	66%	69%	69%
WATERFORD UNIVERSITY HOSPITAL	57%	63%	68%	67%	65%	69%
WEXFORD GENERAL HOSPITAL	55%	61%	61%	60%	64%	63%
Grand Total	48%	55%	56%	57%	56%	57%





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I trust that this information is of assistance.

Yours sincerely

Brian McKeon
National Ambulance Service

