



Oifig an Stiúrthóir Cúnta Náisiúnta,
Foireann Míchumais Náisiúnta, An Chéad
Urlár - Oifigí 13, 14, 15, Áras Phlásóg na Rós,
Coimpléasc Gnó na hOllscoile, Páirc
Náisiúnta Teicneolaíochta, Caladh an
Treigh, Luimneach

Office of the Assistant National
Director, National Disability Team,
First Floor- Offices 13, 14, 15,
Roselawn House, University Business
Complex, National Technology Park,
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11th August 2025

Deputy Pa Daly,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2.
E-mail: pa.daly@oireachtas.ie

PQ: 39964/25

To ask the Minister for Children; Disability and Equality the number of children on waiting lists for an assessment of need, by area, in each of the years 2020 to 2025; the number overdue for completion; the number completed with a service statement., in tabular form; and if she will make a statement on the matter.

Dear Deputy Daly,

Thank you for your Parliamentary Question referenced above, which has been forwarded to me for direct reply.

The Assessment of Need process is set out in the Disability Act, 2005. The aim of an Assessment of Need under the Disability Act is to identify whether a person has a disability, the nature and extent of the disability, any health and education needs arising from that disability, as well as what services are required to meet those needs.

The Disability Act outlines the statutory timelines under which Assessments of Need under the Act must be completed. In summary, the assessment report must be completed within 6 months of the date the application was received. While the HSE endeavours to meet its legislative obligations under the Act, it has struggled to achieve compliance with these timeframes. In Q2 2025, 12% of assessments were completed within the timeframes set out in the Disability Act 2005 and accompanying Regulations.

The total number of applications 'overdue for completion' at end of Q2 2025, now stands at 16,593 (including 1,054 applications for which an extended time-frame was negotiated with the parent on the grounds of there being exceptional circumstances as provided for in paragraph 10 of the regulations) – which represents an increase of an 12% on the end of Q2 2025 figure of 15,296. This is largely due to the following:

- A further 3,482 new applications were received in Q2, 2025, making a total of 6,613 received to date in 2025 - a 24% increase on the figure for the same period last year of 5,345.
- 1,516 AONs were completed in Q2 2025, a 53% increase on the same period in 2024 of 992. The percentage of these AONs that show 'No Disability' has increased from 15.8% in 2010 to 26% in 2025.
- The judgement in the case of CTM & JA v the HSE March 2022 found that the Preliminary Team Assessment (PTA) approach described in the HSE's SOP for AON did not meet the requirements of the Disability Act. The HSE is now required to deliver diagnostic assessments where necessary and appropriate as part of the AON.
- The number of applications for AON under the Act has risen steadily since its implementation in June 2007, largely driven by the High Court ruling in 2009 which confirmed that eligibility for AON applies to persons born on or after 1st June 2002. In 2008, the first full year of the implementation of the Disability Act, we received 2,535 applications for Assessment of Need; we could receive as many as 13,000 applications in 2025 (based on 6,613 in first half of the year) representing a five-fold increase.
- The non-commencement of the Education for Persons with Special Education Needs (EPSEN) Act (2004). The number of children aged five and over, and in addition of school-going age, has risen steadily as a



percentage of all applications received. **At the end of 2011, the figure stood at 26%, while at end Q2, 2025, this figure has increased to 72%.**

With regard to the questions asked, please see Appendix 1 and Appendix 2.

Appendix 1 gives the following information:

- Table 1: AON Applications overdue for completion on 31st December 2020 by CHO.
- Table 2: AON Applications overdue for completion on 31st December 2021 by CHO.
- Table 3: AON Applications overdue for completion on 31st December 2022 by CHO.
- Table 4: AON Applications overdue for completion on 31st December 2023 by CHO.
- Table 5: AON Applications overdue for completion on 31st December 2024 by CHO.
- Table 6: AON Applications overdue for completion at end of Quarter 1 2025 by LHO in each RHA
- Table 7: AON Applications overdue for completion at end of Quarter 2 2025 by LHO in each RHA.

The information is reported by CHO and more recently since 2025, by RHA.

Appendix 2 gives the following information:

- Table 8: Service Statements Completed 2020 by CHO
- Table 9: Service Statements Completed 2021 by CHO
- Table 10: Service Statements Completed 2022 by CHO
- Table 11: Service Statements Completed 2023 by CHO
- Table 12: Service Statements Completed 2024 by CHO
- Table 13: Service Statements Completed Q1 2025 by each RHA
- Table 14: Service Statements Completed Q2 2025 by each RHA

Actions to address AON waiting lists

The HSE's National Clinical Programme for People with Disability (NCPD) led the process of developing a revised AON Standard Operating Procedure (SOP) incorporating guidance on completion of clinical assessment to replace the element of the SOP which was found to be non-compliant with the Disability Act (2005) – the Preliminary Team Assessment. In developing this, the HSE included a wide range of stakeholders, including families, providers, staff and representative bodies. The revised AON Standard Operating Procedure (SOP) was launched in July 2023.

Additional funding

In the first half of 2025, 2,928 AONs have been completed. This increase is due in part to the funding of €4.5m (in addition to €5m in non-core funding) that has been allocated in Budget 2025 to assist with sustainably addressing the Assessment of Need (AON) backlog. This additional funding is building on the €6.89 million allocated by the Government in 2024 for a targeted waiting list initiative that commenced end of May 2024.

Information received from the Health Regions indicates that under this targeted initiative, 4,976 AONs have been commissioned from private providers/assessors from June 2024 to June, 2025.

The increased numbers of applications for Assessment of Need, which is a legal entitlement under the Disability Act 2005, is a reflection of the increase in population and of families exploring all options for accessing services for their child.

However, an AON is not required to access Primary Care, Children's Disability Services or Mental Health Services providing services including assessment, goals setting, intervention and follow up services. This direct access ensures more efficient and timely access for many families. The situation in relation to AON is not the same in every area. The numbers of applications in some areas have historically been significantly lower than other areas. This reflects a service model used in those areas to engage with families as soon as practicable and support them to access services without them having to resort to the Assessment of Need legal route.

This will be explored by the HSE in the context of the Roadmap for Service Improvement actions relating to Services Access and Improvement, with the objective to spread this good practice across all teams nationally, and rebalancing the demand for AON with CDNT Service Provision, including workshops with families and with staff on how this can be achieved.



The Programme for Government includes a commitment to review the Disability Act and we await further clarification on the timing and scope of this. In the meantime, we are also focusing on a communication campaign to ensure families know that an AON is not a requirement to access services. In addition, the following steps are being taken to improve access to timely AONs:

- We are reviewing the current Standard Operating Procedure to develop a more tiered approach to AON.
- We are engaging with Dept. of Education to remove school principals' requirement that an AON report is needed to determine educational need.
- Additional resource has been allocated in 2025 to increase the numbers of Assessment Officers and Liaison Officers. These will be prioritised to those areas, primarily in Dublin and Cork, with the longest waiting lists for AON.
- We are increasing the numbers of Assessment Officers and Liaison Officers. These will be prioritised to those areas, primarily in Dublin and Cork, with the longest waiting lists for AON.
- 5 AON Administrative Hubs and 3 AON Assessment Hubs have been established, which will inform the core of a service improvement plan that will also include increased learning and support for staff involved in AON. Improvements will include:-
 - Single point of contact for families and other services, allowing better awareness and appropriate signposting/diversion
 - Increases in efficiency and speed of assessment
 - Ability to review all referrals in the one process, and ensure clear chronological order for starting process in line with HSE SOP
 - Better communication amongst AO, and other staff, including updates in practice due to legal cases
 - Better sharing of knowledge and experience, and support to AO – leading to more standardised and consistent approaches
 - Better tracking of referrals
 - More efficient and better data collection
 - Clinicians working directly with Assessment Officers and all clinical staff delivering AON to promote education, training, enhanced governance, clinical supervision and collective understanding across AON
- We are introducing a Single Point of Referral Access for all Children's Primary Care, Disability and CAMH Services, in 2025, in line with existing models of good practice. AON will be included in this leading to better processes and communication around AON
- We will continue to procure of capacity from approved private providers.
- We will continue the roll out of initiatives to address staff vacancy rates in Children's Disability Network Teams (CDNTs), building a pipeline of supply of health and social care professions.

Since taking office, Minister for Children, Equality, Disability, Integration and Youth, Norma Foley, and Minister of State for Disability, Hildegard Naughton, have held meetings with disability stakeholders from the HSE and Lead Agencies to better understand the challenges that face children's disability services across the country, including the current situation regarding Assessments of Need.

Yours Sincerely,

Tom McGuirk,
General Manager, Disability Services, Access & Integration



Appendix 1.

Table 1: Applications overdue for completion on 31st December 2020

5,078 applications are overdue. 4,596 (91%) are overdue for longer than 3 months.

CHO	Overdue	<1 month	1 - 3 Months	>3 Months
AREA 1	27	3	4	20
AREA 2	51	7	6	38
AREA 3	434	16	21	397
AREA 4	994	38	91	865
AREA 5	461	13	14	434
AREA 6	218	8	11	199
AREA 7	1023	33	43	947
AREA 8	574	34	28	512
AREA 9	1296	58	54	1184
Total	5078	210	272	4596

Table 2: AON Applications overdue for completion on 31st December 2021 by CHO.

1,986 applications are overdue. 1,157 (58%) are overdue for longer than 3 months.

CHO	Overdue	<1 month	1 - 3 Months	>3 Months
AREA 1	36	19	7	10
AREA 2	21	14	5	2
AREA 3	37	1	8	28
AREA 4	711	78	133	500
AREA 5	90	19	22	48
AREA 6	65	26	21	18
AREA 7	176	19	23	134
AREA 8	203	63	74	66
AREA 9	647	116	180	351
Total	1986	355	473	1157



Table 3: AON Applications overdue for completion on 31st December 2022 by CHO.

4,613 applications are overdue. 3,155 (68%) are overdue for longer than 3 months

CHO	Overdue	<1 month	1-3 Months	>3Months
AREA 1	191	27	34	130
AREA 2	77	22	18	37
AREA 3	260	41	60	159
AREA 4	665	73	76	516
AREA 5	208	24	36	148
AREA 6	271	55	55	161
AREA 7	1,321	168	274	879
AREA 8	353	52	88	213
AREA 9	1,267	142	213	912
TOTAL	4,613	604	854	3,155

Table 4: AON Applications overdue for completion on 31st December 2023 by CHO.

8,893 applications are overdue.6,963 (78%) are overdue for longer than 3 months

CHO	Overdue	<1 month	1 - 3 Months	>3 Months
AREA 1	389	15	64	310
AREA 2	182	40	42	100
AREA 3	369	17	23	329
AREA 4	780	89	103	588
AREA 5	398	5	28	365
AREA 6	706	104	159	443
AREA 7	2,843	183	317	2,343
AREA 8	750	133	182	435
AREA 9	2,476	170	256	2,050
Total	8,893	756	1,174	6,963

Table 5: AON Applications overdue for completion on 31st December 2024 by CHO.

14,221 applications that are overdue.11,693 (82%) are overdue for longer than 3 months

CHO	Overdue	<1 month	1 - 3 Months	>3 Months
AREA 1	594	35	58	501
AREA 2	370	45	83	242
AREA 3	442	40	26	376
AREA 4	1,163	150	267	746
AREA 5	573	35	63	475
AREA 6	1,513	124	280	1,109
AREA 7	4,635	210	256	4,169
AREA 8	1,738	150	304	1,284
AREA 9	3,193	135	267	2,791
Total	14,221	924	1,604	11,693



Table 6: AON Applications overdue for completion at end of Quarter 1 2025 by LHO in each RHA.

Q1 2025

RHA	LHO	Overdue	<1 month	1 - 3 Months	>3 Months
HSE Dublin & North East		4855	248	397	4210
	Cavan/Monaghan	337	17	41	279
	Louth	711	58	78	575
	Meath	673	39	75	559
	North Dublin	1809	69	108	1632
	Dublin North Centre	330	25	22	283
	North West Dublin	995	40	73	882
HSE Dublin & Midlands		5694	200	500	4994
	Dublin South City	484	15	45	424
	Dublin South West	1509	50	96	1363
	Dublin West	1425	30	122	1273
	Kildare/West Wicklow	1692	57	133	1502
	Laois/Offaly	526	38	70	418
	Longford/Westmeath	58	10	34	14
HSE Dublin & South East		2257	137	292	1828
	Carlow/Kilkenny	153	11	18	124
	Tipperary S.R	90	6	5	79
	Waterford	147	12	25	110
	Wexford	198	17	24	157
	Dublin South East	417	13	61	343
	Dublin South	398	29	56	313
	Wicklow	854	49	103	702
HSE South West		1265	123	176	966
	Kerry	59	8	10	41
	Cork North	340	22	47	271
	Cork North Lee	576	60	64	452
	Cork South Lee	247	27	47	173
	Cork West	43	6	8	29
HSE Mid West		434	17	30	387
	Clare	59	4	6	49
	Limerick	224	6	15	203
	Tipperary N.R	151	7	9	135
HSE West & North West		791	64	110	617
	Donegal	297	8	19	270
	Sligo/Leitrim	21	6	9	6
	Galway	217	17	36	164
	Mayo	207	25	42	140
	Roscommon	49	8	4	37
Total		15296	789	1505	13002



Table 7: AON Applications overdue for completion at end of Quarter 2 2025 by LHO in each RHA.

RHA	LHO	Overdue	<1 month	1 - 3 Months	>3 Months
HSE Dublin & North East		5204	211	607	4386
	Cavan/Monaghan	396	21	41	334
	Louth	793	33	103	657
	Meath	817	38	114	665
	North Dublin	1833	60	202	1571
	Dublin North Centre	351	17	48	286
	North West Dublin	1014	42	99	873
HSE Dublin & Midlands		6143	173	501	5469
	Dublin South City	524	21	38	465
	Dublin South West	1602	21	116	1465
	Dublin West	1537	37	99	1401
	Kildare/West Wicklow	1828	49	107	1672
	Laois/Offaly	606	39	114	453
	Longford/Westmeath	46	6	27	13
HSE Dublin & South East		2524	153	353	2018
	Carlow/Kilkenny	160	14	20	126
	Tipperary S.R	85	4	11	70
	Waterford	169	24	24	121
	Wexford	231	15	38	178
	Dublin South East	457	22	53	382
	Dublin South	459	31	66	362
	Wicklow	963	43	141	779
HSE South West		1359	116	238	1005
	Kerry	67	6	9	52
	Cork North	333	17	44	272
	Cork North Lee	620	50	107	463
	Cork South Lee	288	33	66	189
	Cork West	51	10	12	29
HSE Mid West		447	9	42	396
	Clare	68	1	12	55
	Limerick	232	3	20	209
	Tipperary N.R	147	5	10	132
HSE West & North West		916	48	144	724
	Donegal	317	7	27	283
	Sligo/Leitrim	41	12	17	12
	Galway	256	9	39	208
	Mayo	244	14	42	188
	Roscommon	58	6	19	33
Total		16593	710	1885	13998



Appendix 2 gives the following information:

Table 8: Service Statements Completed 2020 by CHO

2,459 Service Statements were dispatched to the applicant during 2020 with 40% dispatched within the 1-month timeline.

CHO	Total	Within Timeline	% within timeline
AREA 1	248	41	17%
AREA 2	74	59	80%
AREA 3	358	318	89%
AREA 4	540	166	31%
AREA 5	56	8	14%
AREA 6	182	47	26%
AREA 7	189	44	23%
AREA 8	352	67	19%
AREA 9	460	231	50%
Total	2,459	981	40%

Table 9: Service Statements Completed 2021 by CHO

4,220 Service Statements were dispatched to the applicant during 2021 with 44% dispatched within the 1-month timeline.

CHO	Total	Within Timeline	% within timeline
AREA 1	336	111	33%
AREA 2	70	48	69%
AREA 3	631	303	48%
AREA 4	377	62	16%
AREA 5	83	4	5%
AREA 6	339	151	45%
AREA 7	342	99	29%
AREA 8	487	230	47%
AREA 9	1555	858	55%
Total	4220	1866	44%

Table 10: Service Statements Completed 2022 by CHO

1,543 Service Statements were dispatched to the applicant during 2022 with 40% dispatched within the 1-month timeline.

CHO	Total	Within Timeline	% within timeline
AREA 1	116	22	19%
AREA 2	14	10	71%
AREA 3	59	46	78%
AREA 4	270	12	4%
AREA 5	164	8	5%
AREA 6	104	64	62%
AREA 7	197	103	52%
AREA 8	220	136	62%
AREA 9	399	222	56%
TOTAL	1,543	623	40%



Table 11: Service Statements Completed 2023 by CHO

1,868 Service Statements were issued to the applicant during 2023 with 34% issued within the 1-month timeline.

CHO	Total	Within Timeline	% within timeline
AREA 1	236	93	39%
AREA 2	7	4	57%
AREA 3	34	25	74%
AREA 4	477	19	4%
AREA 5	16	8	50%
AREA 6	225	134	60%
AREA 7	197	115	58%
AREA 8	572	193	34%
AREA 9	104	36	35%
Total	1,868	627	34%

Table 12: Service Statements Completed 2024 by CHO

1,745 Service Statements were issued to the applicant during 2024 with 36% issued within the 1-month timeline.

CHO	Total	Within Timeline	% within timeline
AREA 1	177	104	59%
AREA 2	22	5	23%
AREA 3	38	23	61%
AREA 4	443	3	1%
AREA 5	143	56	39%
AREA 6	353	266	75%
AREA 7	66	32	48%
AREA 8	182	65	36%
AREA 9	321	75	23%
Total	1,745	629	36%

Table 13: Service Statements Completed Q1 2025 by each RHA

487 Service Statements were dispatched to the applicant during this quarter; 45% were dispatched within the 1 month timeline.

RHA	LHO	Total	Within Timeline	% within timeline
HSE Dublin & North East		136	37	27%
HSE Dublin & Midlands		14	7	50%
HSE Dublin & South East		188	126	67%
HSE South West		90	4	4%
HSE Mid West		21	14	67%
HSE West & North West		38	29	76%
Total		487	217	45%



Table 14: Service Statements Completed Q2 2025 by each RHA

456 Service Statements were issued to the applicant during this quarter; 37% were issued within the 1 month timeline.

RHA	LHO	Total	Within Timeline	% within timeline
HSE Dublin & North East		141	34	24%
HSE Dublin & Midlands		0	0	-
HSE Dublin & South East		160	96	60%
HSE South West		103	1	1%
HSE Mid West		13	8	62%
HSE West & North West		39	28	72%
Total		456	167	37%