Deputy Pa Daly
Dáil Éireann
Leinster House
Dublin 2

28th July 2025

PQ 39968/25 To ask the Minister for Health the average waiting times for accident and emergency departments, broken down by hospital. -Pa Daly

Dear Deputy Daly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Business Information Unit (BIU) is a central repository for activity information for Acute and Non Acute Services. The BIU collects, collates and validates extensive amounts of data which is used in performance monitoring and measurement to support the HSE in operational and strategic decisions.

Patient Experience Time (PET) is the length of time a patient spends in an emergency department from the time they register in an Emergency Department (ED) until they are discharged to a hospital bed or discharged home. It therefore does not describe the time a patient is waiting to be seen, but the total time they spend in ED.

The purpose of EDs is to deal with serious and unexpected illness and injury. EDs operate 24/7 and often experience high volumes of persons presenting. During busy periods or when a significant emergency / trauma is underway 'wait time' in the ED can be extensive

There are many reasons that result in longer wait times such as volume of patients presenting to the ED and the requirement to prioritise. This can mean that patients with less serious illnesses and conditions may need to wait longer for their treatment Many people, whose clinical needs could be more appropriately addressed by self-care, pharmacists, GPs, GP Out of Hours Services and Injury Units, continue to attend Emergency Departments.

![HSE logo]

The information requested has been provided in the attached Excel file supplied by the Acute BIU, please see the data notes on the Excel file and outlined below.

Data notes:

- Our Lady's Hospital Navan data available from 17th December 2017
- St Michael's Hospital data available from 1st January 2018
- During COVID-19 CHI Tallaght closed their ED department from close of business on Friday 27th March 2020 reopened on 3rd September 2020
- Data gaps due to the Cyber-Attack in 2021 - Connolly Hospital from 13th May to 30th June and Naas General Hospital from 15th May to 6th July and 8th to 15th July
- Mater Misericordiae University Hospital resubmitted data from 2019 to April 2025 as they excluded Smithfield Injury Unit data from their ED extract
- 2025 Data provided up to June 2025
- Data relates to average in hours

I trust this is of assistance to you.

Yours Sincerely,

Nessa Lynch
General Manager
Access and Integration

PQ Number: PQ 39968/25
Date report created: 25/07/2025
Data Source: PET Data
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	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025 YTD
HSE Dublin and Midlands	**5.9**	**5.8**	**6.1**	**6.1**	**7.4**	**5.9**	**7.4**	**8.2**	**7.8**	**7.3**	**7.2**
Children's Health Ireland	4.1	4.1	4.2	3.8	3.8	3.1	5.1	4.8	4.8	4.4	4.0
MRH Mullingar	5.6	5.6	5.5	5.8	6.4	7.0	6.9	7.5	6.9	5.9	5.8
MRH Portlaoise	4.6	5.8	6.6	5.9	6.1	4.8	5.5	5.4	5.7	5.3	5.1
MRH Tullamore	6.1	6.5	6.4	6.8	7.6	5.3	6.4	7.3	5.2	5.1	5.1
Naas General Hospital	8.7	8.0	7.7	8.6	10.0	7.2	10.8	11.3	11.4	10.6	9.9
St. James's Hospital	7.2	7.3	7.3	7.3	7.7	5.9	6.7	8.1	8.8	8.3	8.0
Tallaght University Hospital	8.0	7.1	8.5	9.2	10.3	8.3	10.4	12.9	11.9	11.4	12.5
HSE Dublin and North East	**7.3**	**7.0**	**7.8**	**6.9**	**7.4**	**6.1**	**6.5**	**7.5**	**7.8**	**8.3**	**8.0**
Beaumont Hospital	9.7	8.1	7.9	8.0	9.1	7.1	7.9	9.5	9.4	10.3	10.2
Cavan General Hospital	4.4	4.6	4.7	5.3	5.5	5.9	7.0	6.9	7.0	7.8	7.7
Connolly Hospital	8.7	7.2	6.8	8.1	7.9	6.4	6.0	7.6	7.4	7.6	6.5
Mater Misericordiae University Hospital	7.6	8.7	8.4	7.8	9.3	6.8	6.0	7.9	9.1	8.9	8.3
Our Lady of Lourdes Hospital	6.3	6.5	6.4	6.3	6.6	5.5	7.0	7.5	8.0	9.4	9.3
Our Lady's Hospital Navan			12.6	6.1	5.7	4.6	5.3	5.8	5.8	5.7	6.0
HSE Dublin and South East	**5.4**	**5.7**	**5.6**	**5.4**	**5.0**	**4.1**	**4.7**	**5.7**	**5.4**	**5.3**	**5.1**
St. Luke's General Hospital Kilkenny	3.0	3.2	2.7	2.6	2.7	2.5	3.5	3.7	4.3	4.0	3.7
St. Michael's Hospital				2.7	2.8	2.8	2.9	3.4	3.2	3.4	3.6
St. Vincent's University Hospital	8.4	7.6	6.6	7.0	8.3	5.5	6.0	9.7	9.2	9.0	8.3
Tipperary University Hospital	6.0	7.7	7.8	8.2	5.0	4.4	5.4	5.9	5.5	5.3	5.2
UH Waterford	4.7	5.2	6.0	6.9	6.5	4.9	5.2	5.3	5.0	4.5	4.4
Wexford General Hospital	4.6	4.6	5.0	5.1	4.9	4.7	5.1	6.3	5.2	5.5	5.6
HSE Midwest	**8.1**	**7.9**	**8.2**	**8.9**	**9.1**	**6.4**	**7.4**	**9.7**	**8.8**	**8.2**	**8.2**
UH Limerick	8.1	7.9	8.2	8.9	9.1	6.4	7.4	9.7	8.8	8.2	8.2
HSE South West	**6.4**	**7.6**	**7.2**	**8.0**	**9.2**	**7.6**	**8.7**	**10.5**	**9.5**	**8.5**	**8.2**
Cork University Hospital	7.1	8.5	6.6	7.4	8.5	7.6	8.9	10.8	10.1	8.8	8.6
Mercy University Hospital	6.8	8.2	8.0	7.9	8.9	7.1	8.2	11.1	9.2	8.1	8.1
UH Kerry	5.4	6.0	7.0	8.7	10.1	8.1	8.9	9.6	9.1	8.6	8.0
HSE West and North West	**5.1**	**5.3**	**5.4**	**5.7**	**5.9**	**5.4**	**6.6**	**7.8**	**7.6**	**7.3**	**7.2**
Galway University Hospitals	8.4	7.7	7.7	9.3	9.2	7.3	8.1	10.2	8.8	8.0	8.5
Letterkenny University Hospital	4.4	5.0	4.7	4.9	5.2	3.8	5.6	6.6	8.0	7.3	7.7
Mayo University Hospital	4.0	4.8	4.5	4.6	4.8	4.3	5.6	7.0	6.2	6.2	6.4
Portiuncula University Hospital	4.0	4.2	4.8	4.7	5.1	4.7	5.4	5.3	5.8	6.6	6.1
Sligo University Hospital	4.9	4.9	5.4	4.9	5.3	6.7	8.1	9.7	9.1	8.2	7.1
Grand Total	**6.0**	**6.2**	**6.4**	**6.3**	**6.9**	**5.7**	**6.6**	**7.7**	**7.5**	**7.2**	**7.1**

The data is based on the registration until departure time (patient experience time)