



**Ceannasaí Seirbhíse do
Dhaoine Faoi Mhíchumas**

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Co. Bhaile Átha Cliath
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7th August 2025

Mr Paul McAuliffe, TD
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

Email: paul.mcauliffe@oireachtas.ie

PQ 41032/25 *“To ask the Minister for Health the average waiting time for home support in HSE Dublin north city and west, Dublin north west and Dublin north county; and if she will make a statement on the matter.” -Paul McAuliffe, TD*

Dear Deputy McAuliffe,

The Health Service Executive has been requested to reply directly to you with information in the context of the above Parliamentary Question which you submitted for response. I examined the matter and the following outlines the position.

Home Support across Integrated Health Area Dublin North County and Dublin North City & West (IHA DNCCW) is commissioned by both Older Persons services and Disability services by way of a Home Care Package (HCP) following a referral via Public Health Nursing Services.

Applications for Home Support are processed within two to seven working days including commissioning to a Home Care Provider. Home Care Providers may require an additional number of days to schedule staff, complete assessments and personal plans with the service user. Currently there are no waiting list for Home Support in Older Persons services IHA DNCCW. In Disability Services within IHA DNCCW the length of time to establish a Home Care Package may vary depending on service user support needs, prioritisation criteria and capacity of service provider. Some home care packages requested for persons with disabilities may require longer assessment and planning times based on need and preference of service user. Times may range from 2 to 10 weeks on average.

I trust this information clarifies your query.

Yours sincerely,

Ms Olive Hanley
Head of Service for Disability
Integrated Health Areas of Dublin North County and
Dublin North City & West