Deputy Peadar Tóibín
Dáil Éireann
Leinster House
Dublin 2

29th July 2025

PQ 41110/25 To ask the Minister for Health the average waiting time in each emergency department in the country. -Peadar Tóibín.

Dear Deputy Tóibín,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Business Information Unit (BIU) is a central repository for activity information for Acute and Non Acute Services. The BIU collects, collates and validates extensive amounts of data which is used in performance monitoring and measurement to support the HSE in operational and strategic decisions.

Patient Experience Time (PET) is the length of time a patient spends in an emergency department from the time they register in an Emergency Department (ED) until they are discharged to a hospital bed or discharged home. It therefore does not describe the time a patient is waiting to be seen, but the total time they spend in ED.

The purpose of EDs is to deal with serious and unexpected illness and injury. EDs operate 24/7 and often experience high volumes of persons presenting. During busy periods or when a significant emergency / trauma is underway 'wait time' in the ED can be extensive

There are many reasons that result in longer wait times such as volume of patients presenting to the ED and the requirement to prioritise. This can mean that patients with less serious illnesses and conditions may need to wait longer for their treatment Many people, whose clinical needs could be more appropriately addressed by self-care, pharmacists, GPs, GP Out of Hours Services and Injury Units, continue to attend Emergency Departments.

The information requested has been provided in the attached Excel file supplied by the Acute BIU, please see the data notes on the Excel file and outlined below.

Data notes:

- Mater Misericordiae University Hospital resubmitted data from 2019 to April 2025 as they excluded Smithfield Injury Unit data from their ED extract
- Data relates to average in hours

I trust this is of assistance to you.

Nessa Lynch
General Manager
Access and Integration

PQ Number: PQ 41110/25
Date report created: 28/07/2025
Data Source: PET Data

**To ask the Minister for Health the average waiting time in each emergency department in the country.
-Peadar Tóibín.**

14 months confirmed as time period

Average Patient Experience Time based on Registration until PAS Departure time over a 14 month period
Notes:
Mater Misericordiae University Hospital resubmitted data from 2019 to April 2025 as they excluded Smithfield Injury Unit data from their ED extract
Data relates to average in hours

Regional Health Area	Provider	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
HSE Dublin and Midlands	Children's Health Ireland	4.6	3.8	3.5	3.5	3.7	3.9	4.4	4.9	4.3	4.2	4.3	3.9	3.7	3.5
	MRH Mullingar	5.9	5.7	5.5	5.2	5.3	6.3	6.2	6.2	6.3	5.7	5.6	5.7	5.7	5.8
	MRH Portlaoise	5.4	5.3	5.4	4.8	4.9	5.1	4.9	4.9	5.3	5.1	5.1	5.1	5.1	5.0
	MRH Tullamore	4.8	4.9	5.2	4.8	4.9	5.1	5.5	5.4	5.5	5.3	4.8	5.1	4.8	5.1
	Naas General Hospital	8.6	9.8	11.1	10.3	10.9	11.6	11.4	12.6	13.5	10.4	10.4	9.1	7.6	8.7
	St. James's Hospital	8.4	8.4	8.6	7.5	8.1	7.5	8.3	7.7	8.5	9.0	7.7	8.0	7.6	7.3
	Tallaght University Hospital	11.4	11.0	10.4	11.6	9.1	12.0	12.0	15.0	12.3	12.7	12.7	12.6	12.3	12.5
HSE Dublin and Midlands Total		**7.0**	**7.0**	**7.1**	**6.8**	**6.7**	**7.4**	**7.5**	**8.1**	**8.0**	**7.5**	**7.2**	**7.1**	**6.7**	**6.8**
HSE Dublin and North East	Beaumont Hospital	9.9	9.9	9.5	10.0	11.0	10.8	11.2	11.1	11.2	11.0	10.3	9.6	9.4	10.2
	Cavan General Hospital	7.3	8.0	7.8	8.2	7.3	8.1	7.8	8.4	9.1	9.2	7.4	6.7	7.1	7.0
	Connolly Hospital	7.9	7.9	7.1	6.9	7.0	7.5	7.1	6.8	6.6	6.2	6.6	6.5	6.4	6.6
	Mater Misericordiae University Hospital	9.3	9.3	8.4	7.5	8.6	8.1	9.2	9.1	9.2	9.0	8.1	8.1	7.6	8.0
	Our Lady of Lourdes Hospital	9.2	10.0	9.4	8.3	9.0	9.7	9.5	9.7	10.3	10.1	8.9	9.0	8.8	8.7
	Our Lady's Hospital Navan	5.7	5.5	5.7	5.1	5.8	5.9	5.5	6.2	6.0	6.3	6.2	5.9	5.9	5.7
HSE Dublin and North East Total		**8.2**	**8.4**	**8.0**	**7.7**	**8.1**	**8.4**	**8.4**	**8.6**	**8.7**	**8.6**	**7.9**	**7.6**	**7.5**	**7.7**
HSE Dublin and South East	St. Luke's General Hospital Kilkenny	4.2	4.4	3.7	3.7	3.5	3.8	3.7	3.6	3.6	3.8	3.5	3.7	3.8	3.7
	St. Michael's Hospital	3.4	3.4	3.3	3.1	3.2	3.2	3.3	3.3	3.7	3.8	3.6	3.5	3.3	3.4
	St. Vincent's University Hospital	8.3	9.4	8.9	8.4	8.7	8.6	9.0	8.7	9.9	9.6	8.4	7.3	7.5	7.4
	Tipperary University Hospital	5.3	5.6	4.8	4.5	4.9	4.9	4.8	5.3	5.5	5.5	4.9	5.0	5.1	5.0
	UH Waterford	4.4	4.3	4.6	4.5	4.3	4.3	4.4	4.7	4.6	4.6	4.4	4.5	4.4	4.2
	Wexford General Hospital	5.0	5.0	5.8	5.3	5.8	5.4	5.8	5.7	5.3	5.7	5.8	5.6	5.3	5.6
HSE Dublin and South East Total		**5.1**	**5.4**	**5.2**	**4.9**	**5.1**	**5.0**	**5.2**	**5.2**	**5.4**	**5.5**	**5.1**	**4.9**	**4.9**	**4.9**
HSE Midwest	UH Limerick	8.1	8.0	8.6	7.1	8.0	7.8	8.5	8.5	9.2	8.9	7.8	7.8	7.6	8.1
HSE Midwest Total		**8.1**	**8.0**	**8.6**	**7.1**	**8.0**	**7.8**	**8.5**	**8.5**	**9.2**	**8.9**	**7.8**	**7.8**	**7.6**	**8.1**
HSE South West	Cork University Hospital	7.8	8.2	8.9	9.1	9.0	8.7	8.7	9.1	10.9	9.5	8.8	7.9	7.3	7.5
	Mercy University Hospital	7.3	8.4	7.9	6.5	7.2	7.3	8.7	9.4	10.4	8.8	7.9	7.1	6.9	7.4
	UH Kerry	9.0	9.7	9.3	8.5	8.2	8.1	8.1	7.4	8.6	7.9	7.3	8.6	6.8	8.8
HSE South West Total		**8.0**	**8.8**	**8.7**	**8.0**	**8.1**	**8.0**	**8.5**	**8.6**	**10.0**	**8.7**	**8.0**	**7.9**	**7.0**	**7.9**
HSE West and North West	Galway University Hospitals	8.0	9.3	7.7	7.3	8.0	7.9	7.7	7.9	9.1	8.4	8.6	7.6	8.8	8.4
	Letterkenny University Hospital	7.7	7.0	6.6	7.7	6.8	6.8	7.4	7.1	8.5	7.3	8.4	8.2	7.1	6.6
	Mayo University Hospital	5.5	5.9	6.1	5.7	6.1	6.0	6.1	6.5	7.0	6.6	6.2	6.1	6.4	6.1
	Portiuncula University Hospital	6.9	6.1	5.8	5.6	6.1	7.2	6.4	7.1	7.4	7.3	5.8	5.6	5.6	5.3
	Sligo University Hospital	8.6	7.4	10.6	7.2	7.2	6.7	7.3	7.5	7.9	8.1	7.1	7.3	6.2	6.4
HSE West and North West Total		**7.3**	**7.1**	**7.4**	**6.7**	**6.8**	**6.9**	**7.0**	**7.2**	**8.0**	**7.5**	**7.2**	**7.0**	**6.8**	**6.6**
Grand Total		**7.1**	**7.2**	**7.2**	**6.7**	**6.9**	**7.1**	**7.2**	**7.5**	**7.8**	**7.5**	**7.0**	**6.8**	**6.6**	**6.7**

The average time is based on:
Registration until PAS Departure time