



Office of the Assistant National Director
Access and Integration

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Oifig an Stiúrthóir Náisiúnta Cúnta
Rochtain agus Comhtháthú: Seirbhísí
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Deputy Sorca Clarke
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

13th August 2025

PQ Number: 41771/25

PQ Question: To ask the Minister for Health if she will outline any costings conducted by her Department regarding the establishment of walk-in youth mental health hubs such as Jigsaw in each regional health area; and if she will make a statement on the matter. -Sorca Clarke

Dear Deputy Clarke,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw services vary in size (number of staff and number of locations) and costs therefore vary somewhat. Please note also that Jigsaw does not offer a **walk in** youth mental health service.

In terms of the cost of Jigsaw services, as per a recent submission to Minister Butler for the development of a new Jigsaw service in Waterford, the average direct cost incurred at local level for a standard Jigsaw service is €678k.

In order to support this network of services, Jigsaw at organisational level provides a range of central support functions including HR, ICT, Finance, Communications, Research & Evaluation, service user engagement, a clinical and operational governance structure, and so on. Jigsaw's offering within the above communities also encompasses a programme of mental health promotion activities supporting young people, their peers, supportive adults and professionals. The organisation also hosts an integrated electronic health record through which its services are securely recorded, monitored and evaluated. The average combined cost of all of the above per service is €214k.

Therefore in total the costs of establishing a youth mental health hub such as Jigsaw would be approximately €892k.

I trust this information is of assistance to you.

Yours Sincerely,



Sarah Hennessy
General Manager
HSE Child and Youth Mental Health Office