



14<sup>th</sup> August, 2025

Deputy John Brady,  
Dáil Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

Dear Deputy Brady,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

**PQ: 41916/25**

**To ask the Minister for Health the number of persons that have been granted home care support in 2024 and 2025 to date that are still waiting on their care packages to be fulfilled by a carer/home support agency, broken down by county and waiting timeframe, in tabular form; and if she will make a statement on the matter. -John Brady**

Home Support aims to enable people to continue to live in their own homes with confidence, security and dignity. The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE; having regard to available resources and competing demands for the services.

The population is ageing, with the latest population projections indicating a 38% increase in the over 65-years population and 68% increase in the over 85 years population by 2031. The recent ESRI publication of 30<sup>th</sup> June 2025 'Projections of national demand and ded capacity for older people's care in Ireland, 2022:2040' states that the population aged over 65 is projected to grow from 0.78m in 2022 to over 1.3m by 2040. This demographic shift is the primary driver of increased demand for home support services.

Demand for Home Support, and its importance as an alternative service to long stay care, continues to increase due to population growth as outline above and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. The type of Home Support that is now required to meet the needs of the population is a more person-centered personal care model. The Home Support Service is managed by the local Home Support Management Team within each Health Region to ensure that this key service is available at the required times, in a flexible way and at the appropriate standard to support clients' assessed needs.

The latest available preliminary data reflects the period to 30<sup>th</sup> June 2025. As of this date, no people were waiting on funding to be allocated, 4,945 people were assessed and waiting for a carer to be assigned, 2,121 were new service users while 2,824 were already in receipt of home support but waiting on additional hours to commence. In relation to your query '*still waiting on their care packages to be fulfilled by a carer/home support agency, broken down by county and waiting timeframe*' the HSE does not currently collate this information nationally. While this information may be available locally, in the absence of a national ICT System for Home Support, it would take considerable resources to collate same at a national level. *\*Please note that data provided is preliminary in nature and may be subject to change.*

Yours sincerely,

---

**Kathleen Jordan**  
**Head of Service**  
**Services for Older People, Access and Integration**

**Appendix 1: The number of Service Users waiting on carer in 2024 and as at 30<sup>th</sup> June 2025 by Health Region;**

Home Support Waiting List - Waiting on Carers		
Health Region	Jun-25	Dec-24
<b>National Total</b>	<b>4,945</b>	<b>4,716</b>
HSE Dublin North East	762	284
HSE Dublin Midlands	285	379
HSE Dublin South East	782	763
HSE South West	990	1,018
HSE Mid West	761	860
HSE West and North West	1,365	1,412