



Oifig an Stiúrthóir Cúnta Náisiúnta,  
Foireann Míchumais Náisiúnta, An Chéad  
Urlár - Oifigí 13, 14, 15, Áras Phlásóg na Rós,  
Coimpléasc Gnó na hOllscoile, Páirc  
Náisiúnta Teicneolaíochta, Caladh an  
Treoigh, Luimneach

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15<sup>th</sup> August 2025

Deputy Eoghan Kenny,  
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Kildare Street,  
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**PQ: 44364/25**

*To ask the Minister for Children; Disability and Equality the waiting times for assessments of need for Q1 and Q2 in 2025 with a breakdown, by county; and if she will make a statement on the matter.*

Dear Deputy Kenny,

Thank you for your Parliamentary Question referenced above, which has been forwarded to me for direct reply.

The Assessment of Need (AON) process is set out in the Disability Act, 2005. The aim of an AON under the Disability Act is to identify whether a person has a disability, the nature and extent of the disability, any health and education needs arising from that disability, as well as what services are required to meet those needs.

The Disability Act outlines the statutory timelines under which Assessments of Need under the Act must be completed. In summary, the assessment report must be completed within 6 months of the date the application was received. While the HSE endeavours to meet its legislative obligations under the Act, it has struggled to achieve compliance with these timeframes. In Q2 2025, 12% of assessments were completed within the timeframes set out in the Disability Act 2005 and accompanying Regulations.

The total number of applications 'overdue for completion' at end of Q2 2025, now stands at 16,593 (including 1,054 applications for which an extended time-frame was negotiated with the parent on the grounds of there being exceptional circumstances as provided for in paragraph 10 of the regulations) – which represents an increase of an 12% on the end of Q2 2025 figure of 15,296. This is largely due to the following:

- A further 3,482 new applications were received in Q2, 2025, making a total of 6,613 received to date in 2025 - a 24% increase on the figure for the same period last year of 5,345.
- 1,516 AONs were completed in Q2 2025, a 53% increase on the same period in 2024 of 992. The percentage of these AONs that show 'No Disability' has increased from 15.8% in 2010 to 26% in 2025.
- The judgement in the case of CTM & JA v the HSE March 2022 found that the Preliminary Team Assessment (PTA) approach described in the HSE's SOP for AON did not meet the requirements of the Disability Act. The HSE is now required to deliver diagnostic assessments where necessary and appropriate as part of the AON.
- The number of applications for AON under the Act has risen steadily since its implementation in June 2007, largely driven by the High Court ruling in 2009 which confirmed that eligibility for AON applies to persons born on or after 1st June 2002. In 2008, the first full year of the implementation of the Disability Act, we received 2,535 applications for AON; we could receive as many as 13,000 applications in 2025 (based on 6,613 in first half of the year) representing a five-fold increase.
- The non-commencement of the Education for Persons with Special Education Needs (EPSEN) Act (2004). The number of children aged five and over, and in addition of school-going age, has risen steadily as a percentage of all applications received. **At the end of 2011, the figure stood at 26%, while at end Q2, 2025, this figure has increased to 72%.**



With regard to the questions asked, Appendix 1 gives detailed tables as follows;.

Table 1: AON Applications overdue for completion at end of Quarter 1 2025 by LHO in each RHA/ length of time overdue.

Table 2: AON Applications overdue for completion at end of Quarter 2 2025 by LHO in each RHA/length of time overdue.

Please note that the AOS Assessment Officer System) reports by Local Health Area (LHO) rather than by county. In addition, since the beginning of 2025, the information is reported by RHA/LHO.

In addition, please see Table 3 below.

	AON overdue	AON completed	The average duration of the assessment process per report completed in this quarter was:
Q1 2025	15,296	1,402	26.43 months
Q2 2025	16,593	1,516	24.93 months.

### **Actions to address AON waiting lists**

The HSE's National Clinical Programme for People with Disability (NCPPD) led the process of developing a revised AON Standard Operating Procedure (SOP) incorporating guidance on completion of clinical assessment to replace the element of the SOP which was found to be non-compliant with the Disability Act (2005) – the Preliminary Team Assessment. In developing this, the HSE included a wide range of stakeholders, including families, providers, staff and representative bodies. The revised AON Standard Operating Procedure (SOP) was launched in July 2023.

### **Additional funding**

In the first half of 2025, 2,928 AONs have been completed. This increase is due in part to the funding of €4.5m (in addition to €5m in non-core funding) that has been allocated in Budget 2025 to assist with sustainably addressing the AON backlog. This additional funding is building on the €6.89 million allocated by the Government in 2024 for a targeted waiting list initiative that commenced end of May 2024.

Information received from the Health Regions indicates that under this targeted initiative, 4,976 AONs have been commissioned from private providers/assessors from June 2024 to June, 2025.

The increased numbers of applications for AON, which is a legal entitlement under the Disability Act 2005, is a reflection of the increase in population and of families exploring all options for accessing services for their child.

However, an AON is not required to access Primary Care, Children's Disability Services, Mental Health Services or any health and social care service providing services including assessment, goals setting, intervention and follow up services. This direct access ensures more efficient and timely access for many families. The situation in relation to AON is not the same in every area. The numbers of applications in some areas have historically been significantly lower than other areas. This reflects a service model used in those areas to engage with families as soon as practicable and support them to access services without them having to resort to the AON legal route.

This will be explored by the HSE in the context of the Roadmap for Service Improvement actions relating to Services Access and Improvement, with the objective to spread this good practice across all teams nationally, and rebalancing the demand for AON with CDNT Service Provision, including workshops with families and with staff on how this can be achieved.

The Programme for Government includes a commitment to review the Disability Act and we await further clarification on the timing and scope of this. In the meantime, we are also focusing on a communication campaign to ensure families know that an AON is not a requirement to access services. In addition, the following steps are being taken to improve access to timely AONs:

- We are reviewing the current Standard Operating Procedure to develop a more tiered approach to AON.



- We are engaging with Dept. of Education to remove school principals' requirement that an AON report is needed to determine educational need.
- The HSE are seeking to increase the overall number of Assessment Officers (AO), Liaison Officers (LO) and administrative support to be allocated nationally.
- 5 AON Administrative Hubs and 3 AON Assessment Hubs have been established, which will inform the core of a service improvement plan that will also include increased learning and support for staff involved in AON. Improvements will include:-
  - Single point of contact for families and other services, allowing better awareness and appropriate signposting/diversion
  - Increases in efficiency and speed of assessment
  - Ability to review all referrals in the one process, and ensure clear chronological order for starting process in line with HSE SOP
  - Better communication amongst AO and LO, and other staff, including updates in practice due to legal cases
  - Better sharing of knowledge and experience, and support to AOs and LOs – leading to more standardised and consistent approaches
  - Better tracking of referrals
  - More efficient and better data collection
  - Clinicians working directly with Assessment Officers and all clinical staff delivering AON to promote education, training, enhanced governance, clinical supervision and collective understanding across AON
- We are introducing a Single Point of Referral Access for all Children's Primary Care, Disability and CAMH Services, in 2025, in line with existing models of good practice. AON will be included in this leading to better processes and communication around AON
- We will continue to procure of capacity from approved private providers.
- We will continue the roll out of initiatives to address staff vacancy rates in Children's Disability Network Teams (CDNTs), building a pipeline of supply of health and social care professions.

Since taking office, Minister for Children, Equality, Disability, Integration and Youth, Norma Foley, and Minister of State for Disability, Hildegard Naughton, have held meetings with disability stakeholders from the HSE and Lead Agencies to better understand the challenges that face children's disability services across the country, including the current situation regarding Assessments of Need.

Yours Sincerely,

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Dr Aoife O'Donohue,

Stiúrthóir Náisiúnta Cúntóir, Seirbhísí Mhíchumas, Rochtain agus Imeascadh,  
Assistant National Director, Disability Services, Transformation & Programme Coordination, Access & Integration



## Appendix 1.

**Table 1: AON Applications overdue for completion at end of Quarter 1 2025 by LHO in each RHA.**

**Q1 2025**

<b>RHA</b>	<b>LHO</b>	<b>Overdue</b>	<b>&lt;1 month</b>	<b>1 - 3 Months</b>	<b>&gt;3 Months</b>
<b>HSE Dublin &amp; North East</b>		<b>4855</b>	<b>248</b>	<b>397</b>	<b>4210</b>
	Cavan/Monaghan	337	17	41	279
	Louth	711	58	78	575
	Meath	673	39	75	559
	North Dublin	1809	69	108	1632
	Dublin North Centre	330	25	22	283
	North West Dublin	995	40	73	882
<b>HSE Dublin &amp; Midlands</b>		<b>5694</b>	<b>200</b>	<b>500</b>	<b>4994</b>
	Dublin South City	484	15	45	424
	Dublin South West	1509	50	96	1363
	Dublin West	1425	30	122	1273
	Kildare/West Wicklow	1692	57	133	1502
	Laois/Offaly	526	38	70	418
	Longford/Westmeath	58	10	34	14
<b>HSE Dublin &amp; South East</b>		<b>2257</b>	<b>137</b>	<b>292</b>	<b>1828</b>
	Carlow/Kilkenny	153	11	18	124
	Tipperary S.R	90	6	5	79
	Waterford	147	12	25	110
	Wexford	198	17	24	157
	Dublin South East	417	13	61	343
	Dublin South	398	29	56	313
	Wicklow	854	49	103	702
<b>HSE South West</b>		<b>1265</b>	<b>123</b>	<b>176</b>	<b>966</b>
	Kerry	59	8	10	41
	Cork North	340	22	47	271
	Cork North Lee	576	60	64	452
	Cork South Lee	247	27	47	173
	Cork West	43	6	8	29
<b>HSE Mid West</b>		<b>434</b>	<b>17</b>	<b>30</b>	<b>387</b>
	Clare	59	4	6	49
	Limerick	224	6	15	203
	Tipperary N.R	151	7	9	135
<b>HSE West &amp; North West</b>		<b>791</b>	<b>64</b>	<b>110</b>	<b>617</b>
	Donegal	297	8	19	270
	Sligo/Leitrim	21	6	9	6
	Galway	217	17	36	164
	Mayo	207	25	42	140
	Roscommon	49	8	4	37
<b>Total</b>		<b>15296</b>	<b>789</b>	<b>1505</b>	<b>13002</b>



**Table 2: AON Applications overdue for completion at end of Quarter 2 2025 by LHO in each RHA.**

<b>RHA</b>	<b>LHO</b>	<b>Overdue</b>	<b>&lt;1 month</b>	<b>1 - 3 Months</b>	<b>&gt;3 Months</b>
<b>HSE Dublin &amp; North East</b>		<b>5204</b>	<b>211</b>	<b>607</b>	<b>4386</b>
	Cavan/Monaghan	396	21	41	334
	Louth	793	33	103	657
	Meath	817	38	114	665
	North Dublin	1833	60	202	1571
	Dublin North Centre	351	17	48	286
	North West Dublin	1014	42	99	873
<b>HSE Dublin &amp; Midlands</b>		<b>6143</b>	<b>173</b>	<b>501</b>	<b>5469</b>
	Dublin South City	524	21	38	465
	Dublin South West	1602	21	116	1465
	Dublin West	1537	37	99	1401
	Kildare/West Wicklow	1828	49	107	1672
	Laois/Offaly	606	39	114	453
	Longford/Westmeath	46	6	27	13
<b>HSE Dublin &amp; South East</b>		<b>2524</b>	<b>153</b>	<b>353</b>	<b>2018</b>
	Carlow/Kilkenny	160	14	20	126
	Tipperary S.R	85	4	11	70
	Waterford	169	24	24	121
	Wexford	231	15	38	178
	Dublin South East	457	22	53	382
	Dublin South	459	31	66	362
	Wicklow	963	43	141	779
<b>HSE South West</b>		<b>1359</b>	<b>116</b>	<b>238</b>	<b>1005</b>
	Kerry	67	6	9	52
	Cork North	333	17	44	272
	Cork North Lee	620	50	107	463
	Cork South Lee	288	33	66	189
	Cork West	51	10	12	29
<b>HSE Mid West</b>		<b>447</b>	<b>9</b>	<b>42</b>	<b>396</b>
	Clare	68	1	12	55
	Limerick	232	3	20	209
	Tipperary N.R	147	5	10	132
<b>HSE West &amp; North West</b>		<b>916</b>	<b>48</b>	<b>144</b>	<b>724</b>
	Donegal	317	7	27	283
	Sligo/Leitrim	41	12	17	12
	Galway	256	9	39	208
	Mayo	244	14	42	188
	Roscommon	58	6	19	33
<b>Total</b>		<b>16593</b>	<b>710</b>	<b>1885</b>	<b>13998</b>