



30 May 2025

Deputy John Brady,  
Dáil Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

Dear Deputy Brady,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Questions, which were submitted to this Department for response.

**PQ: 29338/25**

**To ask the Minister for Health the number of people who have been granted home care support in 2024 and to date in 2025, that are awaiting their care packages to be fulfilled by a carer-home support agency, broken down by county and waiting timeframe, in tabular form; and if she will make a statement on the matter. -John Brady**

**PQ: 29340/25**

**To ask the Minister for Health if she will confirm the number of people who have been granted home care support in 2024 and to date in 2025, who are still awaiting their care packages to be fulfilled by a carer/home support agency, broken down by county and waiting timeframe, in tabular form; and if she will make a statement on the matter. -John Brady**

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE, having regard to the available resources and the competing demands for the service.

Demand for home support continues to increase due to population growth and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. The home support service is managed by the local Home Support Management Team within each Health Region to ensure that this key service is available at the required times, in a flexible way and at the appropriate standard to support the service users' assessed needs.

The latest available preliminary data reflects the period to 30<sup>th</sup> April 2025. As of this date, 4,825 people were assessed and waiting for a carer to be assigned, 2,114 were waiting on a new service while 2,711 were already in receipt of home support but waiting on additional hours to commence. Please see requested data below set out by Health Region. In addition, please note that data requested relating to "waiting timeframe", is not currently collated. While this information may be available locally, it would take considerable resources to collect this nationally. *Please note that data provided is preliminary in nature and may be subject to change.*

Yours sincerely,

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**Kathleen Jordan**  
Head of Service  
Services for Older People, Access and Integration

## Appendix 1:

Number of people on a waiting list waiting on Carers by Health Region at 31<sup>st</sup> December 2024 and as at 30<sup>th</sup> April 2025 (point in time data)

### Home Support Waiting List - Waiting on Care Staff

	Description	2025	2024
<b>National Total</b>		<b>4,825</b>	<b>4,716</b>
<b>RHA A</b>	HSE Dublin and North East	1,237	1,412
<b>RHA B</b>	HSE Dublin and Midlands	720	860
<b>RHA C</b>	HSE Dublin and South East	940	1,018
<b>RHA D</b>	HSE South West	788	763
<b>RHA E</b>	HSE Mid West	449	379
<b>RHA F</b>	HSE West and North West	691	284