



25<sup>th</sup> June, 2025

Deputy Claire Kerrane,  
Dáil Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

Dear Deputy Kerrane,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Questions, which were submitted to this Department for response.

**PQ: 29646/25**

**To ask the Minister for Health the number of applications for HSE home support (older people) in 2023 and 2024; and if she will make a statement on the matter. -Claire Kerrane**

**PQ: 29647/25**

**To ask the Minister for Health the number of approvals for HSE home support (older people) in 2023 and 2024; and if she will make a statement on the matter. -Claire Kerrane**

**PQ: 29648/25**

**To ask the Minister for Health the number of refusals for HSE home support (older people) in 2023 and 2024; and if she will make a statement on the matter. -Claire Kerrane**

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE, having regard to the available resources and the competing demands for the service.

Demand for home support continues to increase due to population growth and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. The home support service is managed by the local Home Support Management Team within each Health Region to ensure that this key service is available at the required times, in a flexible way and at the appropriate standard to support clients' assessed needs.

In response to your queries, information relating to number of applications, approvals and refusals for Home Support, this information is not currently collated nationally. While this detailed information may be available locally within each Health Regions, it would take considerable resources to produce data on this nationally. Reported data in the years in question indicates that there were 23,205 new Service Users who commenced a service in 2023 and 21,557 new Service Users in 2024.

Trusting the above is of assistance to you.

Yours sincerely,

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Kathleen Jordan  
Head of Service  
Services for Older People, Access and Integration