

Head of Service for Older Persons
HSE South West - Health Service Executive
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Ceann na Seirbhíse do Dhaoine Scothaosta
FSS Iardheiscirt -Feidhmeannacht na Seirbhíse Sláinte
Teach Caha, Párc Ghnó & Teicneolaíochta
Bóthar na Modh Feirme, Corcaigh
Tel: 021 4923854

25th June 2025

Deputy Ken O'Flynn, T.D.,
Dáil Éireann
Dublin 2

PQ ref 32119/25:

"To ask the Minister for Children; Disability and Equality the number of refusals for HSE home support (disability) in CHO 4 in 2024; and if she will make a statement on the matter".

Dear Deputy O'Flynn,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE provides a range of assisted living services including Home Support Services to support older persons and individuals with a disability to maximise their capacity to live full and independent lives. Home Support Services are provided either directly by the HSE or through a range of voluntary service providers. The majority of specialised disability provision is delivered through non-statutory sector service providers.

Services are accessed through an application process or through referrals from public health nurses or other community based staff. Individuals' needs are evaluated against the criteria for prioritisation for the particular services and allocation is determined by the needs of the individual.

The Home Support Unit does not refuse any request that is clinically prescribed by our Public Health Nursing colleagues. However, where we do not have capacity to allocate a service (full or partial) at the time of request, the request may be waitlisted. These clients have not been refused a service; they are awaiting allocation of their service until such time as staff availability arises.

Also on occasion, when a home support service is prescribed, the client may subsequently decline same. In such circumstances, the individual and their family are advised to contact their Public Health Nurse if they wish to avail of a home support service at a later stage.

I trust this clarifies the position and if you require any further information, please do not hesitate to contact me.

Yours sincerely,

Jackie Daly
Head of Service for Older Persons