



Oifig an Stiúrthóra Náisunta Cúnta,
Seirbhísí do Dhaoine Scothaosta –
Rochtain & Comhtháthú

Aonad 14, Teach na Mhílaoise,
Príomhshráid, Tullach Mhór, Co Uíbh
Fhaíilí, R35 Y7P2

Office of the Asst National Director
Services for Older People, National
Office, Access & Integration

Unit 14, Millennium House, Main
Street, Tullamore, Co Offaly, R35
Y7P2

www.hse.ie
@hselive

t 087 345 5593
e OlderPeople.Operations@hse.ie

1st July 2025

Deputy Liam Quaide TD,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2.

Dear Deputy Quaide,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

PQ 32735/25:

To ask the Minister for Health whether therapeutic supports have been offered to residents of nursing-homes whose neglect and mistreatment were featured on a programme (Prime Time Investigates) of 4 June 2025.

REO Dublin Midlands

The Director of Nursing and the Clinical Nurse Manager from Midlands Louth Meath Community Support Team (CST) has been present in the identified nursing home to carry out welfare checks on residents. This engagement continued this week. They have been available to respond to any resident or family member with a concern and have engaged with local nursing home staff.

REO Dublin North East

Two visits have been undertaken to the nursing home in question by the HSE Community Support Team, led by a Director of Nursing. During these visits, supports available from the HSE have been outlined to the Person in Charge. The HSE has provided support and information to families in response to individual queries they have received. The HSE Safeguarding Team also provides advice and support to families as individual queries arise.



I trust this information is of assistance to you.

Yours sincerely,

Patricia Whelehan
AND Services for Older People
National Office, Access and Integration