



Ospidéal na hOllscoile Luimneach
Bóthar Naomh Neasáin
Tuar an Daill
Luimneach
V94 F858

University Hospital Limerick
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Email: pqmidwest@hse.ie

7th July 2025

Deputy Mattie McGrath,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

PQ 33913/25 To ask the Minister for Health the efforts being made to improve recruitment of the home care assistants to reduce the number waiting for an actual service in Tipperary; and if she will make a statement on the matter.

Dear Deputy McGrath,

I refer to your correspondence dated the 18th June 2025.

Mid West Home Support is committed to supporting older people to live independently at home for as long as possible.

During May 2025 a total of 1,794 clients in North Tipperary/East Limerick area received 46,598 hours home support.

As we seek to meet this increase in demand there are challenges associated with recruitment in North Tipperary/East Limerick, as there are in many parts of the country

General availability of suitably qualified staff and willingness for staff to take on roles that involve working unsocial hours is a challenge.

Private provider capacity to take on cases is limited in many areas. There are times when private providers hand back cases to the HSE as they cannot continue to provide a service due to carers' unplanned leave or due to carers leaving diluting capacity further. The HSE continues to work closely with private providers to maximise the delivery of home support hours.

In 2025, HSE Mid West Older Persons will continue to advertise and recruit healthcare assistants to these vital roles for home support services across the Mid West including North Tipperary.

We remain committed to securing the necessary resources to provide high quality care for all clients in the Mid West.

I trust this clarifies the position. Please contact me if you have any further queries.



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Kind Regards,

IAN CARTER
CEO Mid West Acute and Older People Services
HSE Mid West



Ceann Seirbhísí Daoine Scothaosta

Limistéar Cúram Sláinte Pobail an
Oirdheiscirt | Lacken |
Bóthar Bhaile Átha Cliath | Cill Chainnigh |
R95 NV08

**Head of Service Older
Persons**

South East Community
Healthcare Area | Lacken |
Dublin Road | Kilkenny |
R95 NV08

Tel: 056 7784319

27 June 2025

Mr Mattie McGrath, TD
Dáil Éireann
Leinster House
Kildare Street
Dublin 2

RE: PQ 33913/25

To ask the Minister for Health the efforts being made to improve recruitment of the home care assistants to reduce the number waiting for an actual service in Tipperary; and if she will make a statement on the matter. -Mattie McGrath

Dear Deputy McGrath

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Questions, which was submitted to the Minister for Health for response.

I have reviewed the matter and the following is the current position.

The Home Support Office continues to recruit for HCA's although some areas can be more difficult to recruit. For example rural areas in South Tipperary face challenges with recruitment due to lack of HCA/potential HCA's within the region.

In addition the Home Support Office continues to work with private provider agencies to support the HSE in allocating resources/hours to clients as clinically deemed required.

I trust this clarifies. Should you have any further queries please do not hesitate to contact me.

Yours sincerely

Bridget Farrell
General Manager, Older Persons Services
IHA, Carlow/Kilkenny & South Tipperary