



Oifig an Stiúrthóra Náisiúnta  
um Rochtain agus Imeascadh

Ospideal an Dr. Steevens  
Baile Atha Cliath, D08 W2A8

Office of the National Director  
Access and Integration

Dr Steevens Hospital,  
Dublin, D08 W2A8

[www.hse.ie](http://www.hse.ie)  
[@hselive](mailto:@hselive)

[e accessandintegration@hse.ie](mailto:accessandintegration@hse.ie)

Deputy Peadar Tóibín  
Dáil Éireann  
Leinster House  
Dublin 2

11<sup>th</sup> July 2025

***PQ 34062/25 - To ask the Minister for Health the number of persons who left emergency departments without being seen in 2024; and if she will make a statement on the matter.***  
***-Peadar Tóibín***

Dear Deputy Tóibín,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Business Information Unit (BIU) is a central repository for activity information for Acute and Non Acute Services. The BIU collects, collates and validates extensive amounts of data which is used in performance monitoring and measurement to support the HSE in operational and strategic decisions.

The HSE currently reports the number of patients who registered yet decided not to wait within its Emergency Departments (EDs). Patients may choose to leave before triage, after triage or prior to a decision to admit or discharge home. The data does not distinguish or categorise patients that may require admission but left ED before admission or treatment.

The purpose of EDs is to deal with serious and unexpected illness and injury. EDs and their associated hospitals must clinically prioritise people who must be treated first, and those who may need to wait, or those who may need to attend a more appropriate care setting. To ensure this process is clinically safe for patients, Irish hospitals use the internationally tested Manchester Triage Tool which prioritises patients into a number of categories based on their clinical needs. Where a patient is seriously ill or injured, their needs will be prioritised above those with less serious conditions.

However, as demand inevitably overtakes capacity, prioritisation and consequential waiting may occur. In this regard, patients with less serious needs may choose to avail of alternative options. In many instances those presenting to EDs could have their clinical needs more appropriately addressed by self-care, pharmacists, GPs, GP Out of Hours Services and Injury Units. In Ireland, approximately 27% of those attending EDs are actually admitted to hospital.



Please see the data note on the Excel file, and outlined below:

**Data note:**

- CHI at Crumlin, CHI at Tallaght and CHI at Temple Street all contained under the Children's Health Ireland Group.

I trust this is of assistance to you.

Yours sincerely,

**Nessa Lynch**  
**General Manager**  
**Access and Integration,**

Please note data contained in this report is preliminary and may be subject to change

If information contained within this file is used in other reports then as a minimum requirement BIU must be referenced.

Information Request Number:

PQ Number: PQ 34062/25

Date report created: 25/06/2025

Data Source: Patient Experience Time data

Subject: The number of persons who left emergency departments (Did Not Wait "DNW") without being seen in 2024

PQ: To ask the Minister for Health the number of persons who left emergency departments without being seen in 2024; and if she will make a statement on the matter. -Peadar Tóibín

**Note:** CHI at Crumlin, CHI at Tallaght and CHI at Temple Street all contained under the Children's Health Ireland Group



Number of Patients who left ED without being seen (Did Not Wait) 2024		
HSE Dublin and Midlands	Childrens Health Ireland	4,993
	MRH Mullingar	2,337
	MRH Portlaoise	1,853
	MRH Tullamore	1,439
	Naas General Hospital	3,689
	St. James's Hospital	7,054
	Tallaght University Hospital	9,234
HSE Dublin and North East	Beaumont Hospital	3,594
	Cavan General Hospital	2,867
	Connolly Hospital	4,542
	Mater Misericordiae University Hospital	13,946
	Our Lady of Lourdes Hospital	8,995
	Our Lady's Hospital Navan	1,807
HSE Dublin and South East	St. Luke's General Hospital Kilkenny	1,446
	St. Michael's Hospital	808
	St. Vincent's University Hospital	5,308
	Tipperary University Hospital	1,244
	UH Waterford	2,541
	Wexford General Hospital	2,504
HSE Midwest	UH Limerick	6,062
HSE South West	Cork University Hospital	3,573
	Mercy University Hospital	2,313
	UH Kerry	2,773
HSE West and North West	Galway University Hospitals	3,404
	Letterkenny University Hospital	2,829
	Mayo University Hospital	947
	Portiuncula University Hospital	1,478
	Sligo University Hospital	1,967
<b>Totals:</b>		<b>105,547</b>