



Oifig anStiúrthóir  
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar  
Thamhlachta, Tamhlacht,  
Baile Átha Cliath D24 XNP2

Office of the Director  
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6 April 2025

Deputy David Cullinane  
Dáil Éireann  
Leinster House  
Dublin 2

**PQ25/10921**

*\*1551. To ask the Minister for Health the percentage of Clinical Status 1 ECHO and Clinical Status 1 DELTA incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less in a direct tabular comparison for each year from 2019 to 2024, and to date in 2025, nationally and by ambulance region, in tabular form; the average length of such response times, nationally and by region; and if she will make a statement on the matter. — David Cullinane. [10921/25]*

**PQ25/10922**

*\*1552. To ask the Minister for Health the number and percentage of incidents responded to by the ambulance service, by clinical status and substatus, for each year from 2019 to 2024, and to date in 2025, in tabular form. — David Cullinane. [10922/25]*

**PQ25/10923**

*\*1553. To ask the Minister for Health the percentage of ambulance crews ready and mobile to receive another call within 20 minutes of patient handover, for each emergency department and for each hospital for each quarter in 2023 and 2024 and each month to date in 2025, tabular form. — David Cullinane. [10923/25]*

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for response.

Please note that our ability to provide large volumes of numerical data is constrained by business analytics capacity. Hence, resource priority is now focussed on meeting HSE National Service Plan (NSP) reporting requirements in the current year.

**PQ 25/10921**

Please refer to response to PQ's 2657/23, 2909/23, 2910/23 and 2656/23 issued to you on 2 February 2023. Please also refer to PQs 39660/24, 39661/24 and 39662/24 issued on the 19 October 2024 and PQs 3495/25, 3496/25 and 3497/25 issued on the 13 February 2025.

These responses provide the data on average response times per region for the years 2019, 2020, 2021 and 2022 and 2024 inclusive.

In relation to 2025, please note that the HSE National Service Plan (NSP) for 2025 set out the Key Performance Indicators (KPI) for each HSE service. In relation to NAS, there were two national aggregate KPI targets for emergency calls which apply to the following call categories only:





- PURPLE (life-threatening cardiac or respiratory arrest) – Target: Respond to 75% of such calls within 18 minutes and 59 seconds
- RED (life-threatening illness or injury, other than cardiac or respiratory arrest) - Target: Respond to 45% of such calls within 18 minutes and 59 seconds

These targets are national aggregate targets only and are not measured or reported on a county or regional basis. 999 calls which are not categorised as PURPLE or RED are not deemed to be emergency calls and therefore, there were no response times targets for such calls.

Please note that the figures for March 2025 are not available yet.

The % of Clinical Status 1 PURPLE incidents responded to by a patient - carrying vehicle in 18 minutes and 59 seconds or less for January and February 2025 are:.

	Jan 2025	Feb 2025
<b>National</b>	<b>74%</b>	<b>73%</b>

The % of Clinical Status 1 RED incidents responded to by a patient - carrying vehicle in 18 minutes and 59 seconds or less by quarter or January and February 2025 are:

	Jan 2025	Feb 2025
<b>National</b>	<b>42%</b>	<b>47%</b>

#### **PQ 25/10922**

January	PURPLE	RED	AMBER	YELLOW	GREEN & BLUE
<b>2022 No.</b>	458	10,744	4,644	3,748	4,221
<b>2022 %</b>	1.9%	45.1%	19.5%	15.7%	17.7%
<b>2025 No.</b>	632	14,344	6,277	5,061	4,412
<b>2025 %</b>	2.1%	46.7%	20.4%	16.5%	14.4%
<b>2022 vs 2025 % Change</b>	<b>38%</b>	<b>34%</b>	<b>35%</b>	<b>35%</b>	<b>4.5%</b>

#### **PQ 25/10923**

Please refer to response to PQ 49744/23, PQ 3497/25 and PQ8017/25 in relation to hospital turnaround times for 2023 and 2024. For 2025, data is not being collected due to the ongoing withdrawal of cooperation by SIPTU and Unite.

I hope this information is helpful

Yours sincerely

William Merriman  
On behalf of Robert Morton,  
Director  
National Ambulance Service

