



Office of the Assistant National Director  
Access and Integration

HSE Mental Health Services,  
St. Loman's Hospital,  
Palmerstown, Dublin 20  
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Oifig an Stiúrthóir Náisiúnta Cúnta  
Rochtain agus Comhtháthú: Seirbhísí  
Meabhairshláinte FSS  
Ospidéal Naomh Loman  
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Deputy David Cullinane,  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

12<sup>th</sup> March 2025

**PQ Number: 10940/25**

**PQ Question: To ask the Minister for Health the number of people on waiting lists for Jigsaw, by health area and wait timeband, at the end of February for each of the years 2019, 2023, 2024, and 2025, in tabular form. -David Cullinane**

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Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw is funded by the HSE to provide youth mental health services for those with mild to moderate mental health difficulties. They provide face-to-face, online and phone based services to young people aged between 12 to 25 years old while working with communities to resource and support parents and other adults who work with young people.

Please see data in response to this PQ. Please note the following:

**\*Please be advised that the information requested by the Deputy has been provided by Jigsaw directly.**

- It is not possible to pull the numbers waiting retrospectively so I have provided you with the up to date information as of today's date.
- Numbers waiting include young people whose first appointment is any date after today (11 March), so in some cases those appointments will be tomorrow, for example.
- We do not have information on wait times for February 2019 but we have a set of information from the following month so March 2019 is also included.
- 2019 information is not available for some services, either because they were not under Jigsaw governance at the time (Donegal) or had not yet opened (Wicklow, Tipperary, Online).



County Service	March 2019 Wait Time	February 2023 Wait Time	February 2024 Wait Time	February 2025 Wait Time
Cork	14 weeks	26 weeks	4 weeks	9.5 weeks
Donegal	n/a	15 weeks	5 weeks	3 weeks
Dublin 15	8 weeks	6 weeks	8 weeks	10 weeks
Dublin City	6 weeks	25 weeks	12 weeks	10 weeks
Dublin South West	11 weeks	16 weeks	11 weeks	9 weeks
Galway	3 weeks	13 weeks	12 weeks	15 weeks
Kerry	5 weeks	7 weeks	8 weeks	9 weeks
Limerick	12 weeks	18 weeks	12 weeks	4 weeks
Meath	5 weeks	23 weeks	12 weeks	11 weeks
North Fingal	6 weeks	8 weeks	15 weeks	6 weeks
Offaly-Laois	1 week	12 weeks	7-8 weeks	8 weeks
Roscommon	11 weeks	14 weeks	5 weeks	12 weeks
Tipperary	n/a	10 weeks	9 weeks	6 weeks
Wicklow	n/a	4 weeks	12 weeks	20 weeks
Jigsaw Online	n/a	n/a	1-3 weeks	2 weeks

Service	Currently Waiting Appointment (as of 11.03.2025)
Cork	233
Donegal	82
Dublin 15	82
Dublin City	173
Dublin South West	155
Galway	334
Kerry	102
Limerick	88
Meath	122
North Fingal	109
Offaly-Laois	75
Roscommon	60
Tipperary	69
Wicklow	145
Jigsaw Online	20
<b>Total</b>	<b>1849</b>



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- We do not have information on wait times for February 2019 but we have a set of information from the following month so March 2019 is also included.
- 2019 information is not available for some services, either because they were not under Jigsaw governance at the time (Donegal) or had not yet opened (Wicklow, Tipperary, Online).

All young people awaiting a first appointment with a Jigsaw service are made aware of the availability to them of Jigsaw's Live Chat service (a text based session with a qualified clinician). This service is available 5 days a week and there is little or no wait time to engage in a session. I trust this information is of assistance to you.

Yours Sincerely,

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**Paul Braham**  
**Senior Operations Manager (Area DON)**  
**Access and Integration; HSE Mental Health Services**