

Feidhmeannacht na Seirbhíse Sláinte, Seirbhís Aisíocaíochta Cúraim Phríomhúil Bealach amach 5, M50, An Bóthar Thuaidh, Fionnghlas Baile Átha Cliath 11, D11 XKF3

Fón: (01) 864 7100 Facs: (01) 834 3589

Health Service Executive, Primary Care Reimbursement Service
Exit 5, M50, North Road, Finglas,
Dublin 11, D11 XKF3
Tel: (01) 864 7100 Fax: (01) 834 3589

Albert Dolan, T.D. Dáil Éireann, Leinster House, Kildare Street, Dublin 2.

28th March 2025

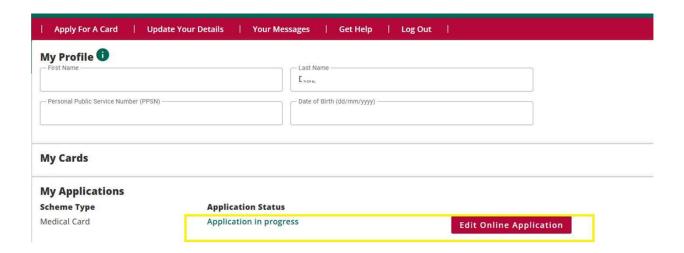
PQ: 11816/25

To ask the Minister for Health if the online medical card application system will be updated to allow applicants to save and return to their application at a later stage, rather than losing progress due to timeouts, in order to make the process more accessible and user-friendly for those with medical conditions or disabilities. -Albert Dolan

Dear Deputy Dolan,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question (Reference 11816/25), which you submitted to the Minister for Health for response.

Please note there has always been an option for a client to save and return to their Online Application at a later stage, please see the example below. The Application Status will appear in the client's home screen and they will have the option to "Edit Online Application", this is highlighted in red.



Yours sincerely,

Suzanne Doyle Primary Care Reimbursement Service

The Health Service Executive operates the General Medical Services Scheme, which includes Medical Cards and GP Visit Cards, under the Health Act 1970, as amended. It has established a dedicated contact service for members of the Oireachtas specifically for queries relating to the status of Medical Cards and GP Visit Cards applications, which the Deputy / Senator may wish to use for an earlier response. Tel: 01-8647180 / email: Oireachtas.pcrs@hse.ie