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24th March 2025

Deputy Cullinane, Dáil Éireann, Leinster House, Kildare Street, Dublin 2.

PQ 12624/25 To ask the Minister for Health to provide an update on the progress of the HSE oxygen contract changeover originally due to be completed in November 2024; and if she will make a statement on the matter

- David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question (PQ 12624/25) which you submitted to the Minister for Health for response.

Effective from the May 2024, the HSE introduced a new national contract for the provision of home oxygen therapy. The contracted suppliers under this new agreement are Air Liquide and Vivisol.

As part of the new contract improvements, the designated suppliers have been allocated specific geographical regions in which they are providing home oxygen therapy. This offers the opportunity for an improved service for our home oxygen service users. Other benefits to service users and their families/carers include the introduction of national standards, equity of access, a more efficient approval and ordering process, and an enhanced service user support centre and services.

The introduction of this new contract necessitates the transitioning of some existing home oxygen service users to their new supplier. This transition is being carefully coordinated by each region with service users being contacted to coordinate delivery, set up and guidance of their new equipment.

We are committed to making this transition as smooth as possible and to ensure that over the coming years, all service users benefit from the service improvement that this contract brings.

I trust this is of assistance.

Seán McArt

General Manager
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