



Oifig an Stiúirthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

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Ref:DC /PQ23037/25

Deputy John Brady
Dáil Éireann,
Leinster House,
Dublin 2

22nd May 2025

PQ23037

To ask the Minister for Health for an update on the provision of a full-time ambulance service for areas in Wicklow (details provided); when this service will be operational; and if she will make a statement on the matter. - John Brady

Additional Details: Arklow & Baltinglass

Dear Deputy Brady

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for response.

The NAS operates a dynamic model of ambulance deployment. This is in line with international best practice and allows the NAS to prioritise resource allocation to the highest acuity calls that require an immediate emergency response. Dynamic deployment also allows the NAS to categorise non-serious or non-life-threatening calls, and to provide a resource appropriate to the patient's clinical need. This does mean that at particularly busy periods lower acuity calls will be liable to experience a longer wait for an ambulance. This has become more of a challenge in recent years with the continuous growth in activity volume. NAS also operates under the HSE's 'Performance Accountability Framework', which sets out the means by which the service is held to account for its performance in relation to access to services and the quality and safety of those services.

As part of the NSP 2025, NAS has received an additional 48 paramedic posts. These posts will be used in both Arklow and Baltinglass to ensure a full 24/7 service in these stations. This will be operational once final approval is received.





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I trust this information is of assistance.

Yours Sincerely,

David Clarke
Head of Integrated Service Operations (East)
National Ambulance Service

