

Oifig an Stiúrthóra Oibríochtaí An tSeirbhís Náisiúnta Bloc 4, Lárionad Gnó, Tulach Mhór, Co. Uíbh Fhailí, R35 FH59

Office of the Director of Operations www.hse.ie National Ambulance Service Block 4, Central Business Park, Tullamore Co. Offaly R35 FH59

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t 057 9357696

PM/ PQ 25891-92.25

4th June 2025

Deputy Mark Wall TD Dáil Eireann Leinster House Dublin 2

PQ 25891/25

To ask the Minister for Health the number of collisions requiring ambulance dispatch in Kildare for 2023 and to date in 2025; and the average time of dispatch, in tabular form. -Mark Wall

PQ 25892/25

To ask the Minister for Health the number of ambulance paramedic staff assigned to the Kildare area in 2023 and to date in 2025, in tabular form. -Mark Wall

Dear Deputy Wall

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above parliamentary questions which you submitted to the Minister for response.

Please note that the HSE National Service Plan (NSP) for 2024 sets out the Key Performance Indicators (KPI) for each HSE service. In relation to NAS, there are two national aggregate KPI targets for emergency calls which apply to the following call categories only:

- PURPLE (life-threatening cardiac or respiratory arrest) Target: Respond to 75% of such calls within 18 minutes and 59 seconds
- RED (life-threatening illness or injury, other than cardiac or respiratory arrest) Target: Respond to 45% of such calls within 18 minutes and 59 seconds

These targets are national aggregate targets only and are not measured or reported on a county or regional basis.

999 calls which are not categorised as PURPLE or RED are not deemed to be emergency calls and therefore, there are no response times targets for such calls.





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The following table sets out the number of 999 calls received in 2023 and 2024 to the end of September, that were triaged as a Road Traffic Collision in the PURPLE or RED category only:

County	2023	2024	2025 (to date)
Kildare	247	266	90

Table 1: - No of road collisions categorised as Purple & Red

PQ25892/25

NAS is one of the State's Principal Emergency Services (PES) serving the population of Ireland, i.e., over five million people. An independent demand and capacity analysis conducted in 2022, projected 999 activity to increase by up to 107% over the 10-year period from 2017 to 2027.

Demand via the 999 service has increased by 25% since 2019, with growth in 2024 up by 9% The need for additional capacity is a matter of public record https://www.oireachtas.ie/en/debates/debate/committee of public accounts/2021-09-23/3/, whereby it was confirmed by the HSE (CEO and COO) in September 2021, that NAS had a then capacity deficit of 90 emergency ambulance crews daily (1,080 WTE).

The matter was the subject of further public record in February 2023 https://data.oireachtas.ie/ie/oireachtas/committee/dail/33/joint committee on health/submis sions/2023/2023-02-22 opening-statement-robert-morton-director-national-ambulanceservice-nas_en.pdf following the finalisation of a NAS Workforce Plan 2022-2028 in June 2022, underpinned by an independent demand and capacity analysis, which identified the need for considerable growth in the workforce across the country, both now and into the future (2,579 additional WTE by 2028).

The HSE Pay and Numbers Strategy for 2024 set the WTE Ceiling for NAS at 2,321 WTE which represents a growth of almost 300 WTE since 2019. The WTE Ceiling will increase further in 2025 to 2,655.

In comparison to NAS, the Welsh Ambulance Service NHS Trust has 4,079 WTE https://senedd.wales/media/kradakae/gen-ld16576-e.pdf to serve 3.1m people (2021 Scottish while Ambulance Census), the Service has 5,837 WTE https://www.scottishambulance.com/publications/annual-report-and-accounts/ to serve 5.4m people (2022 Census).

Table 2 below details the no of NAS staff as at 30.04.2025 based in the RHA Dublin & Midlands – which incorporates Co. Kildare:

REGION	2023	2024	@ 30.04.2025
Dublin & Midlands	258	277	282

I trust this information is of assistance.





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Yours sincerely,

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