



Príomhoifigeach Faisnéise

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20th June 2025

Mr Padraig Rice TD
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 26502/25

“To ask the Minister for Health if the contract signed with a software company, and the work that was carried out by that company, in respect of the development and deployment of MedLis (Medical Laboratory Information System) was reviewed before it was extended in 2022 (details supplied); the reasons this system has only been rolled out in one hospital; and if she will make a statement on the matter.”

Dear Deputy Rice,

The partnership and business relationship between the HSE and Oracle remains governed by the original contract signed with Cerner (now Oracle) in 2015. This contract underwent a review prior to its extension in 2022. Prior to that extension, Mazars published in 2021 a comprehensive and detailed review of the MedLIS project. The report highlighted that the project's complexity had been underestimated, the teams had been under-resourced, and the proposed timelines were overly optimistic. Importantly, the recommendations outlined in the report have since been addressed.

In addition to the key findings from the Mazars review, the project faced further challenges due to the COVID-19 pandemic and the 2021 cyber-attack. The first site to go live was Beaumont Hospital on 17th August 2022. Beaumont had been prioritised due to existing risks associated with their legacy systems. The solution has played a significant role in advancing Beaumont's ongoing digital transformation, with overall feedback being positive.

Following the 2021 cyber-attack, the HSE Board and Audit and Risk Committee (ARC) approved a reengagement with Cerner / Oracle Health with a view to a rebuild of the MedLIS system. A Contract Change Notice (CCN134) was signed with Oracle Health in July 2022 following a review & assessment of the CCN. To address risk associated with the historical system at Beaumont, the site was prioritised and MedLIS went live 2 years later on August 17th 2024 in Beaumont Hospital. The solution has contributed to the on-going digital transformation within Beaumont and generally feedback has been



very positive. Like all ICT system, there are areas to improve and the HSE continues to work with Beaumont and Oracle to further enhance and further develop the system.

As with all HSE ICT contracts vendors are paid on the completion of agreed deliverables which are outlined in the contract.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,

Fran Thompson,
Chief Information Officer, Technology and Transformation, HSE.