

## Community Healthcare West serving Galway, Mayo and Roscommon

Head of Older People's Services

Community Healthcare West, Block B, Merlin Park University Hospital, Galway H91 N973

Tel: 091 775751 Email: older.personschw@hse.ie

Ceannasaí Seirbhísí do Dhaoine Scothaosta

Cúram Sláinte Phobail, Iarthar, Bloc B, Campas Ospidéil Páirc Mheirlinne,Gaillimh H91 N973

T: 091 775751 R: older.personschw@hse.ie

10th September 2025

Rose Conway Walsh TD Dáil Éireann Leinster House Kildare Street Dublin 2

## PQ ref 52555/25

To ask the Minister for Health for an update on the number of individuals on the waiting list for home support in County Mayo; the plans in place to reduce this list; and if she will make a statement on the matter.

Dear Deputy Conway Walsh

I refer to PQ ref 52555/25 uploaded on the PAD System on the 29<sup>th</sup> September, 2025 due for response on the 15<sup>th</sup> October, 2025 with regard to the number of individuals on the waiting list for home support in County Mayo; the plans in place to reduce this list. The HSE have been requested to reply directly to you on this matter. The following response outlines the current position.

County Mayo - data as of end of August 2025	
Number of clients awaiting a service.	121
Existing clients awaiting additional hours	110
Total waiting list	231

The HSE is actively recruiting Health Care Support Assistants (HCSAs) on an ongoing basis. Human Resources Department have recently run a campaign to recruit HCSAs and the interviews are currently taking place. Following recruitment it is hoped to fill eleven home support posts in Co. Mayo. Home Support Services Manager has recently engaged with private provider organisations to emphasise the urgent need for carer recruitment in order to address the growing waiting lists. All providers have been advised to prioritise recruitment efforts. These measures will continue to be implemented to help resolve the waiting list issues.

I trust this response has addressed the matter you have raised in this instance.

Yours sincerely

Des Mulligan Head of Service Older Peoples Services