



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

Rivers Building, Tallaght Cross
Tallaght, Dublin, D24 XNP2

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t 01 4631624/6

Ref: BMcK/PQ/52606.25 & 52619.25

Deputy David Cullinane,
Dáil Éireann,
Leinster House,
Dublin 2

15th October 2025

PQ 52606/25

To ask the Minister for Health the average ambulance response time to all incidents in the first nine months of each year 2019 to 2025, by region, in tabular form. -David Cullinane

PQ 52619/25

To ask the Minister for Health the percentage of ambulance crews who are ready and mobile to receive another call within 20 minutes of patient handover for each emergency department, and each hospital for the first nine months of each year 2023 to 2025, in tabular form. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions which you submitted to the Minister for response.

Your attention is drawn to the HSE' responses to Parliamentary Question PQ38113 dated 07.08.25, below data for your convenience.





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	Category 1 Calls - Average Response Times (hh:mm)
2019	
EAST	00:15
MIDLANDS	00:19
MID-WEST	00:16
NORTH EAST	00:18
NORTH WEST	00:18
SOUTH EAST	00:21
SOUTHERN	00:18
WEST	00:19
2020	
EAST	00:16
MIDLANDS	00:20
MID-WEST	00:17
NORTH EAST	00:19
NORTH WEST	00:17
SOUTH EAST	00:22
SOUTHERN	00:20
WEST	00:20
2021	
EAST	00:19
MIDLANDS	00:25
MID-WEST	00:22
NORTH EAST	00:23
NORTH WEST	00:21
SOUTH EAST	00:28
SOUTHERN	00:26
WEST	00:24
2022	
EAST	00:22
MIDLANDS	00:29
MID-WEST	00:25
NORTH EAST	00:26
NORTH WEST	00:22
SOUTH EAST	00:33
SOUTHERN	00:31
WEST	00:26
2023	
EAST	00:21
MIDLANDS	00:28
MID-WEST	00:24
NORTH EAST	00:24
NORTH WEST	00:21
SOUTH EAST	00:29
SOUTHERN	00:25
WEST	00:24
2024	
EAST	00:21
MIDLANDS	00:26
MID-WEST	00:23
NORTH EAST	00:23
NORTH WEST	00:21
SOUTH EAST	00:28
SOUTHERN	00:25
WEST	00:24
2025 (Jan-Aug)	
HSE Dublin and North East	00:21
HSE Dublin and Midlands	00:23
HSE Dublin and South East	00:25
HSE South West	00:24
HSE Mid West	00:24
HSE West and North West	00:25

The average ambulance response time to all incidents each year from 2019 to 2025. Please note that since January 2025 this data is reported on by RHA, prior to this it was reported on by region.

PQ 52619/25:

Please see below table that illustrates the period from handing over the patient in the hospital to the crew becoming clear and available for the next call at each emergency department from Jan 2024 to August 2025 (KPI NAS76). This KPI is not available for 2023.





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EPCR & Clear Timestamp % <20m	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25
Hospital Attended																				
BANTRY GENERAL HOSPITAL	40%	41%	41%	48%	51%	48%	48%	37%	42%	36%	33%	38%	41%	48%	47%	43%	43%	56%	49%	52%
BEAUMONT HOSPITAL	22%	31%	30%	27%	29%	31%	31%	27%	28%	29%	30%	26%	25%	39%	39%	38%	35%	37%	34%	35%
CAVAN GENERAL HOSPITAL	23%	49%	57%	60%	63%	66%	68%	68%	69%	73%	69%	68%	62%	73%	75%	73%	73%	69%	69%	73%
CONNOLLY MEMORIAL HOSPITAL	28%	30%	33%	27%	29%	27%	27%	33%	34%	35%	34%	25%	32%	34%	41%	40%	41%	39%	31%	36%
COOMBE MATERNITY HOSPITAL	20%	26%	39%	18%	38%	35%	48%	19%	31%	40%	32%	20%	33%	50%	38%	50%	39%	41%	47%	38%
CORK UNIVERSITY HOSPITAL	41%	45%	51%	55%	51%	52%	48%	50%	48%	49%	44%	43%	46%	50%	50%	54%	53%	54%	53%	55%
CRUMLIN CHILDRENS HOSPITAL	30%	33%	40%	36%	39%	37%	29%	30%	25%	38%	35%	38%	35%	41%	49%	47%	37%	41%	40%	34%
KERRY UNIVERSITY HOSPITAL	39%	45%	53%	55%	57%	53%	50%	51%	42%	47%	48%	47%	48%	52%	52%	51%	53%	54%	56%	52%
LETTERKENNY GENERAL HOSPITAL	42%	43%	50%	52%	55%	64%	63%	64%	62%	60%	59%	59%	56%	62%	59%	60%	62%	60%	61%	61%
LOURDES HOSPITAL DROGHEDA	21%	39%	44%	51%	51%	58%	58%	53%	59%	59%	54%	46%	49%	57%	59%	62%	60%	56%	58%	61%
MATER HOSPITAL DUBLIN	29%	27%	24%	28%	26%	27%	25%	23%	29%	30%	25%	22%	24%	29%	39%	38%	38%	38%	33%	37%
MAYO GENERAL HOSPITAL	41%	46%	51%	57%	60%	59%	57%	53%	59%	57%	55%	53%	48%	54%	60%	55%	55%	54%	55%	54%
MERCY UNIVERSITY HOSPITAL	44%	50%	56%	58%	60%	60%	52%	55%	55%	53%	53%	49%	51%	58%	63%	61%	60%	63%	58%	58%
MULLINGAR REGIONAL HOSPITAL	36%	30%	34%	50%	50%	47%	51%	52%	57%	57%	56%	46%	52%	60%	63%	60%	64%	61%	55%	53%
NAAS GENERAL HOSPITAL	35%	34%	36%	39%	41%	38%	35%	36%	36%	36%	35%	33%	35%	42%	47%	47%	47%	43%	41%	41%
NATIONAL MATERNITY HOSPITAL	29%	43%	40%	46%	31%	16%	41%	35%	29%	33%	25%	30%	44%	53%	60%	51%	46%	58%	46%	54%
OUR LADYS NAVAN	29%	54%	54%	56%	56%	64%	65%	63%	71%	73%	66%	59%	58%	69%	70%	70%	67%	68%	69%	72%
PORTLINCULA GENERAL HOSPITAL	52%	50%	51%	53%	65%	59%	61%	62%	63%	62%	69%	55%	57%	69%	65%	69%	64%	60%	66%	64%
PORTLAOISE GENERAL HOSPITAL	40%	45%	47%	55%	55%	52%	50%	55%	55%	51%	50%	45%	46%	59%	59%	62%	61%	63%	56%	54%
ROTUNDA MATERNITY HOSPITAL	36%	50%	31%	39%	32%	32%	28%	33%	27%	34%	42%	40%	23%	45%	44%	53%	53%	36%	18%	40%
SLIGO GENERAL HOSPITAL	45%	47%	52%	56%	59%	55%	52%	54%	52%	52%	52%	46%	45%	46%	51%	51%	51%	51%	51%	51%
SOUTH TIPPERARY GENERAL	64%	65%	64%	64%	66%	66%	68%	70%	67%	64%	63%	69%	67%	70%	71%	69%	69%	73%	65%	67%
ST JAMES HOSPITAL	33%	36%	35%	29%	31%	32%	30%	28%	27%	30%	28%	25%	29%	47%	43%	44%	42%	43%	39%	38%
ST LUKES HOSPITAL KILKENNY	48%	51%	50%	52%	54%	55%	50%	54%	52%	53%	52%	50%	49%	59%	55%	60%	58%	62%	58%	58%
ST MICHAELS DUN LAOGHAIRE	18%	34%	27%	23%	34%	35%	32%	25%	33%	34%	38%	32%	17%	33%	46%	39%	33%	41%	40%	45%
ST VINCENTS HOSPITAL	31%	28%	31%	28%	29%	31%	30%	26%	27%	28%	26%	25%	23%	38%	37%	38%	37%	39%	34%	35%
TALLAGHT HOSPITAL	31%	32%	31%	29%	30%	30%	27%	30%	26%	29%	27%	25%	24%	37%	41%	38%	38%	39%	33%	33%
TALLAGHT PAEDIATRIC HOSPITAL	50%	13%	27%	38%	27%	50%	42%	31%	11%	33%	33%	25%	25%	0%	33%	0%	100%	20%	100%	100%
TEMPLE ST CHILDRENS HOSPITAL	46%	41%	44%	47%	38%	42%	39%	30%	45%	33%	38%	40%	35%	50%	52%	52%	43%	42%	42%	50%
TULLAMORE GENERAL HOSPITAL	38%	35%	40%	47%	44%	46%	50%	52%	54%	55%	50%	43%	41%	58%	62%	65%	61%	60%	56%	50%
UNIVERSITY HOSPITAL GALWAY	51%	56%	60%	59%	64%	64%	62%	59%	63%	62%	60%	57%	57%	62%	65%	67%	62%	67%	60%	64%
UNIVERSITY HOSPITAL LIMERICK	60%	58%	62%	64%	67%	65%	63%	63%	61%	60%	64%	62%	64%	67%	67%	66%	69%	69%	68%	67%
WATERFORD UNIVERSITY HOSPITAL	50%	49%	54%	58%	61%	60%	54%	56%	56%	56%	56%	53%	57%	63%	68%	67%	65%	69%	65%	66%
WEXFORD GENERAL HOSPITAL	55%	51%	53%	63%	57%	58%	56%	56%	59%	55%	58%	57%	55%	61%	61%	60%	64%	63%	65%	63%
Grand Total	41%	44%	48%	50%	52%	52%	50%	50%	51%	51%	50%	47%	48%	55%	56%	57%	56%	57%	54%	55%

I trust this information is of assistance.

Yours sincerely,

Brian McKeon
National Ambulance Service

