



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

Rivers Building, Tallaght Cross
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Ref: BMcK/ PQ45579-80.25

22nd September 2025

Deputy Martin Daly TD
Dáil Éireann
Leinster House
Dublin 2

PQ 45579/25

To ask the Minister for Health the number of ambulance attendances at each emergency department nationwide in July 2025; the number of such ambulances that waited longer than 20 minutes to hand over patients, get their trolleys back and return to responding to calls; and the number that waited longer than 40 minutes, 60 minutes, 90 minutes, 120 minutes and more than 180 minutes. -Martin Daly

PQ 45580/25

To ask the Minister for Health the percentage of clinical status 1 ECHO incidents responded to by a first responder in 7 minutes and 59 seconds or less; and the percentage of clinical status 1 DELTA incidents responded to by a patient carrying vehicle, in 7 minutes and 59 seconds or less by ambulance station in each of the months in 2025 to July or latest date available. -Martin Daly

Dear Deputy Daly

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above parliamentary questions which you submitted to the Minister for response.

PQ45579/25:

Ambulance Notify to Handover-This is a hospital KPI (A158), and one which has not been populated since November 2024 due to ongoing industrial action by NAS staff.

However please see below table that illustrates the period from handing over the patient in the hospital to the crew becoming clear and available for the next call at each emergency department.





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EPCR & Clear Timestamp % <20m	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25
Hospital Attended																				
BANTRY GENERAL HOSPITAL	40%	41%	41%	48%	51%	48%	48%	37%	42%	36%	33%	38%	41%	48%	47%	43%	43%	56%	49%	52%
BEAUMONT HOSPITAL	22%	31%	30%	27%	29%	31%	31%	27%	28%	29%	30%	26%	25%	39%	39%	38%	35%	37%	34%	35%
CAVAN GENERAL HOSPITAL	23%	49%	57%	60%	63%	66%	68%	68%	69%	73%	69%	68%	62%	73%	75%	73%	73%	69%	69%	73%
CONNOLLY MEMORIAL HOSPITAL	28%	30%	33%	27%	29%	27%	27%	33%	34%	35%	34%	25%	32%	34%	41%	40%	41%	39%	31%	36%
COOMBE MATERNITY HOSPITAL	20%	26%	39%	18%	38%	35%	48%	19%	31%	40%	32%	20%	33%	50%	38%	50%	39%	41%	47%	38%
CORK UNIVERSITY HOSPITAL	41%	45%	51%	55%	51%	52%	48%	50%	48%	49%	44%	43%	46%	50%	50%	54%	53%	54%	53%	55%
CRUMLIN CHILDRENS HOSPITAL	30%	33%	40%	36%	39%	37%	29%	30%	25%	38%	35%	38%	35%	41%	49%	47%	37%	41%	40%	34%
KERRY UNIVERSITY HOSPITAL	39%	45%	53%	55%	57%	53%	50%	51%	42%	47%	48%	47%	48%	52%	52%	51%	53%	54%	56%	52%
LETTERKENNY GENERAL HOSPITAL	42%	43%	50%	52%	55%	64%	63%	64%	62%	60%	59%	59%	56%	62%	59%	60%	62%	60%	61%	61%
LOURDES HOSPITAL DROGHEDA	21%	39%	44%	51%	51%	58%	58%	53%	59%	59%	54%	46%	49%	57%	59%	62%	60%	56%	58%	61%
MATER HOSPITAL DUBLIN	29%	27%	24%	28%	26%	27%	25%	23%	29%	30%	25%	22%	24%	29%	39%	38%	38%	38%	33%	37%
MAYO GENERAL HOSPITAL	41%	46%	51%	57%	60%	59%	57%	53%	59%	57%	55%	53%	48%	54%	60%	55%	55%	54%	55%	54%
MERCY UNIVERSITY HOSPITAL	44%	50%	56%	58%	60%	60%	52%	55%	55%	53%	53%	49%	51%	58%	63%	61%	60%	63%	58%	58%
MULLINGAR REGIONAL HOSPITAL	36%	30%	34%	50%	50%	47%	51%	52%	57%	57%	56%	46%	52%	60%	63%	60%	64%	61%	55%	53%
NAAS GENERAL HOSPITAL	35%	34%	36%	39%	41%	38%	35%	36%	36%	36%	35%	33%	35%	42%	47%	47%	47%	43%	41%	41%
NATIONAL MATERNITY HOSPITAL	29%	43%	40%	46%	31%	16%	41%	35%	29%	33%	25%	30%	44%	53%	60%	51%	46%	58%	46%	54%
OUR LADYS NAVAN	29%	54%	54%	56%	56%	64%	65%	63%	71%	73%	66%	59%	58%	69%	70%	70%	67%	68%	69%	72%
PORTLINCULA GENERAL HOSPITAL	52%	50%	51%	53%	65%	59%	61%	62%	63%	62%	69%	55%	57%	69%	65%	69%	64%	60%	66%	64%
PORTLAOISE GENERAL HOSPITAL	40%	45%	47%	55%	55%	52%	50%	55%	55%	51%	50%	45%	46%	59%	59%	62%	61%	63%	56%	54%
ROTUNDA MATERNITY HOSPITAL	36%	50%	31%	39%	32%	32%	28%	33%	27%	34%	42%	40%	23%	45%	44%	53%	53%	36%	18%	40%
SLIGO GENERAL HOSPITAL	45%	47%	52%	56%	59%	55%	52%	54%	52%	52%	52%	46%	45%	46%	51%	51%	51%	51%	51%	51%
SOUTH TIPPERARY GENERAL	64%	65%	64%	64%	66%	66%	68%	70%	67%	64%	63%	69%	67%	70%	71%	69%	69%	73%	65%	67%
ST JAMES HOSPITAL	33%	36%	35%	29%	31%	32%	30%	28%	27%	30%	28%	25%	29%	47%	43%	44%	42%	43%	39%	38%
ST LUKES HOSPITAL KILKENNY	48%	51%	50%	52%	54%	55%	50%	54%	52%	53%	52%	50%	49%	59%	55%	60%	58%	62%	58%	58%
ST MICHAELS DUN LAOGHAIRE	18%	34%	27%	23%	34%	35%	32%	25%	33%	34%	38%	32%	17%	33%	46%	39%	33%	41%	40%	45%
ST VINCENTS HOSPITAL	31%	28%	31%	28%	29%	31%	30%	26%	27%	28%	26%	25%	23%	38%	37%	38%	37%	39%	34%	35%
TALLAGHT HOSPITAL	31%	32%	31%	29%	30%	30%	27%	30%	26%	29%	27%	25%	24%	37%	41%	38%	38%	39%	33%	33%
TALLAGHT PAEDIATRIC HOSPITAL	50%	13%	27%	38%	27%	50%	42%	31%	11%	33%	33%	25%	25%	0%	33%	0%	100%	20%	100%	100%
TULLAMORE GENERAL HOSPITAL	46%	41%	44%	47%	38%	42%	39%	30%	45%	33%	38%	40%	35%	50%	52%	52%	43%	42%	42%	50%
TULLamore GENERAL HOSPITAL	38%	35%	40%	47%	44%	46%	50%	52%	54%	55%	50%	43%	41%	58%	62%	65%	61%	60%	56%	50%
UNIVERSITY HOSPITAL GALWAY	51%	56%	60%	59%	64%	64%	62%	59%	63%	62%	60%	57%	57%	62%	65%	67%	62%	67%	60%	64%
UNIVERSITY HOSPITAL LIMERICK	60%	58%	62%	64%	67%	65%	63%	63%	61%	60%	64%	62%	64%	67%	67%	66%	69%	69%	68%	67%
WATERFORD UNIVERSITY HOSPITAL	50%	49%	54%	58%	61%	60%	54%	56%	56%	56%	56%	53%	57%	63%	68%	67%	65%	69%	65%	66%
WEXFORD GENERAL HOSPITAL	55%	51%	53%	63%	57%	58%	56%	56%	59%	55%	58%	57%	55%	61%	61%	60%	64%	63%	65%	63%
Grand Total	41%	44%	48%	50%	52%	52%	50%	50%	51%	51%	50%	47%	48%	55%	56%	57%	56%	57%	54%	55%

PQ45580/25:

The KPI of <8 minutes was retired a few years ago, the new KPI figures for < than 19 minutes response times January-August 2025 are seen in the below table:

2025 - At Scene Response Time < 19 minutes														
	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED	PURPLE	RED
Month	National (NAS ONLY)	National (NAS ONLY)	HSE Dublin and North East	HSE Dublin and North East	HSE Dublin and Midlands	HSE Dublin and Midlands	HSE Dublin and South East	HSE Dublin and South East	HSE South West	HSE South West	HSE Mid West	HSE Mid West	HSE West and North West	HSE West and North West
January	72.52%	43.38%	79.13%	44.47%	70.59%	42.99%	77.10%	45.20%	75.73%	42.01%	62.71%	45.06%	63.81%	41.04%
February	73.09%	46.86%	74.68%	51.03%	81.71%	44.70%	76.09%	43.99%	66.67%	48.24%	75.00%	50.79%	62.12%	45.19%
March	71.71%	47.50%	72.31%	51.69%	73.61%	46.28%	76.53%	44.81%	65.88%	50.55%	72.92%	47.57%	69.14%	45.48%
April	71.33%	46.79%	80.00%	53.98%	80.00%	42.64%	78.57%	44.37%	62.82%	47.05%	58.14%	49.92%	60.00%	44.95%
May	74.35%	46.79%	72.50%	49.32%	77.92%	45.77%	75.27%	44.13%	75.00%	47.47%	76.92%	47.11%	68.92%	47.68%
June	70.43%	43.35%	75.00%	44.13%	73.08%	40.57%	69.33%	40.99%	73.44%	45.89%	63.83%	43.98%	65.67%	45.29%
July	71.94%	43.99%	83.33%	50.95%	66.67%	42.79%	68.14%	41.61%	76.39%	41.79%	76.79%	41.29%	63.51%	45.32%
August	69.10%	43.48%	73.61%	46.90%	77.17%	44.85%	67.39%	40.09%	69.66%	44.31%	66.67%	43.50%	59.78%	42.46%

I hope this information is helpful.

Yours sincerely

Brian McKeon
National Ambulance Service

