



Oifig an Stiúrthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

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Ref: WM/ PQ46158/25 & PQ46318/25

22nd September 2025

Deputy Paul Lawless TD
Dáil Éireann
Leinster House
Dublin 2

PQ46158/25

To ask the Minister for Health the average time of a handover from ambulance staff to emergency department staff, broken down by hospital category; and if she will make a statement on the matter. -Paul Lawless

PQ46318/25

To ask the Minister for Health the average handover time from the ambulance staff to ED staff, by category in main hospitals - Paul Lawless. -Paul Lawless

Dear Deputy Lawless

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above parliamentary questions which you submitted to the Minister for response.

PQ46158/25 and PQ46318/25:

The NAS collect data for the following KPI's:

- Ambulance Availability: % to receive another 999 call < 20 minutes of handover



Published data shows the current figure at 56.4% which is below the target of 75%. This figure is a National figure.





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The KPI

- Handover at ED % - < 20 minutes of arrival

Data is currently impacted due to ongoing industrial action, therefore data is unavailable since November 2024

I hope this information is helpful.

Yours sincerely

William Merriman
Director of Operations
National Ambulance Service

