



Príomhoifigeach Faisnéise

Teicneolaíocht agus Claochlú
FSS, Ospidéal Dr Steevens,
Baile Átha Cliath 8, D08 W2A8

Chief Information Officer

Technology and Transformation,
HSE, Dr. Steevens' Hospital, Dublin
8, D08 W2A8

www.hse.ie

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t 01 635 2732

2nd October 2025

Mr. Padraig Rice
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 46795/25

“To ask the Minister for Health to list the service providers used by the HSE and Section 28 hospitals to store patient data; if, in each case, this data is being stored in this jurisdiction or on international servers; and if she will make a statement on the matter.”

Dear Deputy Rice,

The HSE store patient data for the delivery of health care across multiple service providers. Where a vendor provides a managed service on a platform external to the HSE, it is our strong preference for the patient data to reside within the European Economic Area (EEA) or in a country covered by an EU adequacy decision (example UK). Where data is held outside the EU/EEA or in a country not covered by adequacy decision, a standard EU model agreement is in place. The details of these providers are sensitive from a Cybersecurity perspective and for this reason, the HSE do not publish the names and locations of data.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,

Fran Thompson,
Chief Information Officer, Technology and Transformation, HSE.