



FSS an Iarthair agus an Iarthuaiscirt
HSE West and North West

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26th September 2025

Seán Canney, TD
Leinster House
Kildare Street
Dublin 2

PQ ref 47782/25

** To ask the Minister for Health the steps she will take to address the situation whereby persons in a mental health crisis in the Tuam area of County Galway have a current wait time for a crisis appointment of six-weeks; and if she will make a statement on the matter**

Dear Deputy Canney,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position;

Please be advised that all new referrals into Mental Health Services are core assessed, triaged and offered an appointment based on clinical determination of need. If a service user is already under the care of a Clinical Team they can link back with their key worker who will arrange an appointment with the treating Consultant again based on clinical need.

We do not have a Crisis Team operating in the Tuam area, however, if a person is not currently under the care of the Mental Health Services and is deemed to need a crisis intervention then they should contact their GP for an urgent appointment or if they present in Crisis outside of the core hours they should present to ED where they will be assessed and followed up as appropriate to their presentation.

Without the name of the person being referred to I cannot provide any further specific details in terms of the referred wait time of 6 weeks but all appointments giving are offered based on clinical determination of their assessed needs.

I trust this information is of assistance to you, but should you have any further queries, please contact me.

Yours sincerely,

Charlie Meehan
Head of Mental Health Services
Community Healthcare West