By email to: ken.oflynn@oireachtas.ie

21st October, 2025

Re: Parliamentary Question 482478/25 "To ask the Minister for Health if her Department has received complaints concerning the professional conduct or service delivery at Our Lady of Lourdes Hospital, Drogheda, in the past five years; and if so, the number of complaints, their nature, and the status of ongoing reviews or investigations."

Dear Deputy O' Flynn,

HSE Dublin and North East has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. Having reviewed the matter, the following outlines the position.

Please see table below outlining the number of complaints received by Our Lady of Lourdes Hospital, Drogheda regarding service delivery in the relevant years;

Year	Service delivery
2021	146
2022	100
2023	74
2024	112
2025 (to date)	111

I trust this information is of assistance to you.

Yours sincerely,

Stephanie Dunne Communications and Public Affairs Manager **HSE Dublin and North East** HospitalComms.dne@hse.ie