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30th September 2025

Mr Rory Hearne TD
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

Email: rory.hearne@oireachtas.ie

PQ 49994/25 – *“To ask the Minister for Health for the make-up of Audiology Service provision in HSE Dublin and North East region, broken down by former LHO Area, detailing the number of services provided by the HSE directly, the private sector and charities/voluntary organisations; and if she will make a statement on the matter”*
- **Rory Hearne TD**

Dear Deputy Hearne,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Integrated Health Area Dublin North City & West provides Audiology services to both Adults (with a valid medical card) and Children. The service includes hearing assessment and rehabilitation. The service is based in Grangegorman Primary Care Centre, Dublin 7 and provides service to Dublin North City & County Dublin and County Meath clients.

The Adult service accepts referrals from GP's and Ear Nose & Throat (ENT) consultants for patients who they feel might benefit from a hearing aid(s). Patients attend for a hearing assessment and then return for fitting of hearing aid(s) if appropriate. Clients who are fitted with hearing aids will attend for on-going review appointments as and when required. The Paediatric service accept referrals from GP's PHN's, Senior Medical Officers, Speech and Language Therapists, ENT Consultants and other hospital consultants for children where there is a concern regarding their hearing.

The Paediatric service provides hearing aids and long-term management of same, for children diagnosed with a permanent hearing loss. They also provides diagnostic testing of children who do not pass their new-born hearing screen and surveillance of children who are identified as having risk factors for hearing loss.

The National Hearing aid repairs service is also based at this location. This is a walk in service which provides repairs and replacements of broken hearing aids and reinstruction to clients on how to correctly use their hearing aids.

The staff resource for the adult service is currently provided by 1 Senior Grade Audiologist and 3 staff grade Audiologists. The Paediatric service is provided by 1 Chief Audiologist, 2 senior grade Audiologists, 1 staff grade Audiologist and 2 Audiologist assistants.

Clinical management is provided by the Assistant National Clinical Lead for the area. Line management is provided by the Audiology Operations Manager.

The clerical support for Audiology is located in the same building where we have a dedicated Audiology reception area.

I trust this information is of assistance to you, but should you have any further queries please do not hesitate to contact me.

Yours sincerely,

Clare O'Connor
General Manager Primary Care
Integrated Health Area Dublin North City & West