



ICU Bed Capacity Liaison

NAS CCRS in partnership with NOCA will trial an ICU bed liaison service to facilitate sourcing an ICU bed for the duration of this extreme Pandemic ICU Surge.

If patients need specific specialty care (e.g. Neurosurgery), the referring doctor should contact the specialty team directly as in normal times.

Aims

1. To aid ICUs under operational stress and / or exceeding capacity (including surge capacity) to identify potential ICU capacity in other institutions
2. To stream line referral-acceptance process
3. To link to NASCCRS-MICAS service

Mechanism

1. NOCA ICU Bed Information System website displays ICU bed occupancy and potential ICU bed availability with contact details for each Unit.
2. NASCCRS / NOCA will designate an "ICU surge *bed coordinator*" to respond to requests for potential options.
3. NEOC 1800-ACCEPT desk will refer to ICU surge bed coordinator when a request for possible options is received.

Process

1. ICU consultant / delegate will contact 1800-ACCEPT (1800-222-378) requesting surge transfer options
2. NEOC dispatcher will take basic details and transfer call to ICU surge bed coordinator
3. ICU surge bed coordinator will discuss potential options and furnish referring doctor with options and contact details.
4. Referring consultant will refer patient to receiving consultant (Consultant-to-Consultant)
5. If patient accepted, MICAS Retrieval Coordinator will be contacted to arrange MICAS retrieval
6. The normal MICAS call coordination process will still occur with a conversation between the referring consultant, the MICAS Retrieval Coordinator and the relevant MICAS clinical team.

Hour of Operation

For a trial period we will provide this service 7 days / week from 08:00 - 20:00.

Review and Governance

Drs. Dermot Doherty, David Menzies, Rory Dwyer and Ms. Anna Marie Murphy will review this service on 22nd January.

Feedback from service users, NASCCRS and NOCA will inform a recommendation to continue, change or discontinue.