

# AS VISITORS TO OUR HOSPITAL WE ASK FOR YOU TO

- Use hand gel when entering and leaving the hospital and when entering and leaving a ward.
- Remain within the bed space of the patient you are visiting.
- Be mindful of other patients' needs for rest and privacy.
- Not to take photographs and videos in hospital wards.
- Be polite and courteous and to have consideration for staff doing their job. Any person demonstrating intimidating or aggressive behaviour will be asked to leave and security called.
- Not to bring cut flowers or plants into the hospital.
- Not to access unauthorised areas of the ward e.g. kitchens or clinic rooms.
- Refrain from touching drips, catheters or other medical devices.
- Use the public toilets and not the toilets in clinical areas.
- Comply with all signage relating to infection control and/or isolation of patients and follow the instructions of staff.
- Be responsible for the safety and security of your own belongings.
- Comply with any request to leave the patients room to facilitate medical or nursing care.

# FACILITIES

## Parking

There is pay parking available at the front of the hospital with dedicated free-parking for the disabled. The machine to pay for your parking ticket is located in the main foyer of the hospital. Cash or card payment is accepted.

Free	First 20 minutes
€2	Up to 2 hours
€3	2-3 hours
€4	3-6 hours
€5	Full day
€10	Max charge

## Hospital Shop

The shop is located on the ground floor behind reception.  
Opening hours:  
Mon-Thurs: 8:45am-5:00pm  
Fri: 8:45am-4:45pm  
Sat, Sun, Bank Holidays: 11:00am-3:00pm

## Vending Machine

Vending machines are located on the ground floor behind the reception desk.  
Card or cash payment is accepted.

## Public Toilets

There are public and wheelchair accessible toilets at OPD and on the ground floor beside Patient Accounts. If you are unsure of where to go, please ask any staff member.

## Smoke Free Campus

We ask patients and visitors not to smoke cigarettes or e-cigarettes including vaping on the hospital grounds.



# VISITOR INFORMATION LEAFLET

Welcome to  
Midland Regional  
Hospital  
Tullamore

MRHT  
Arden Road  
Puttaghan  
Tullamore  
Co.Offaly  
R35 NY51  
Telephone: 057 932 1501

[WWW.HSE.IE](http://WWW.HSE.IE)

## VISITORS ARE WELCOME

Midland Regional Hospital Tullamore fully appreciates the importance of a patient having a visit from their loved ones and the very important part a visit plays in their recovery.

We ask that visitors respect the peace and quiet also required for patients' rest and recovery.



# VISITING THE HOSPITAL

Visiting Times & Arrangements  
3pm – 4:30pm  
6:30pm – 8pm

No more than 2 people to visit a patient at a time.

\*Visiting arrangements for the hospital are constantly under review. Visiting may be restricted at short notice in line with infection prevention and control advice.

## Providing Feedback

All feedback is welcomed and valued. This helps us to ensure we provide a quality service.

To provide your feedback:  
Phone: 057 935 8117  
Email: MRHT.PALS@hse.ie

## VISITING IN SPECIALIST AREAS



### Intensive Care Unit (ICU)

- Visiting is limited to family members and for short periods only.
- No visiting is allowed during 1pm – 3pm which is the patients' rest time.



### Coronary Care Unit (CCU)

- Visiting is limited to family members and for short periods only.
- No visiting is allowed during 1:30pm – 3pm which is the patients' rest time.



### Children's and Adolescents Ward

- One parent/guardian/carer can stay with a patient at all times.
- During hospital visiting hours a second visitor will be allowed.

## GENERAL GUIDANCE TO ALL VISITORS

Do not visit the hospital if

- You feel unwell especially with any respiratory or flu like symptoms, diarrhoea and/or vomiting.
- Children under 12 should not be brought to visit a patient except with direct permission from the nurse in charge of the ward. Children must be supervised at all times.
- Visitors to patients who are covid positive or have another condition requiring isolation may have restricted visiting. Appropriate PPE should be worn by visitors as advised by staff and by signage on the door. Only one visitor is allowed to visit at any one time.

### Compassionate Visits

Visiting hours and the number of visits may be extended for compassionate reasons, where relatives assist with patient care and feeding, or to meet healthcare professionals at designated times. These visits must be arranged with the nurse in charge of the ward.