



The Pathology Department at the Midland Regional Hospital, Tullamore (MRHT) is comprised of the following key disciplines: Biochemistry, Blood Bank, Haematology, Histopathology and Microbiology. The Pathology Department also provides a Near-Patient Testing service to MRHT hospital "in-patients". The Mortuary Department is located adjacent to the Laboratory on the ground floor of the hospital.

The Pathology Department, MRHT, is committed to providing a high quality, efficient and comprehensive service to its users. The Pathology Department participates in external quality accreditation schemes, such as ISO 15189, which is monitored by the Irish National Accreditation Board [INAB]. INAB monitors total quality performance and checks for compliance with the EU Blood directive 2002/98/EC. The quality of results is of fundamental importance and the Pathology Department operates to strict scientific and management standards. Results are authorised within a framework of comprehensive internal and external quality control and assurance.



Pathology Department User Manual

The Pathology Department User Manual will be reviewed on a yearly basis and only the current version is valid for use. The latest electronic version is available on the Pathology Department homepage which can be found by logging on to <https://www.hse.ie/eng/about/who/acute-hospitals-division/hospital-groups/dublin-midlands-hospital-group/our-hospitals/mrht>

It is also available to hospital users as a button on Ward Enquiry and through the "MRHT Medicines App" or MEG app.

Location and Access to the Pathology Department

The Laboratory is situated at the end of the new hospital main concourse, between the Pharmacy Department and the Mortuary. Access to the Pathology Laboratory is restricted to hospital personnel at all times.

Specimen Delivery from Outside the Hospital

Specimens being delivered by non-hospital staff can be placed in the designated fridge for pathology samples situated near Hospital Reception or dropped directly into the Laboratory Specimen Reception area.

Out of hours access to the Pathology Department is restricted to Hospital Portering staff and other authorised staff for delivery of urgent specimens, etc. Staff trained to collect blood products can access the Blood Issue Room using their swipe card.

Additional access can be arranged via the hospital switch or the on call Medical Scientist.

Accreditation Status

INAB Accreditation Registration number: 221MT

<https://www.inab.ie/Directory-of-Accredited-Bodies/Laboratory-Accreditation/Medical-Testing/>

User Satisfaction, Complaints and Compliments

The Laboratory welcomes all complaints, suggestions for improvement and compliments from Clinicians, Patients or other related parties. These are addressed via the Pathology Department Quality Management System, in order to make a complaint please contact the appropriate Department, the Laboratory Manager or the Quality Manager.

Alternatively, patients can provide feedback via the HSE Your Service Your Say or the National Inpatient Experience Survey, <https://www2.hse.ie/services/forms/your-service-your-say/> or by contacting the MRHT Consumer and Legal Affairs Manager mrht.yoursay@hse.ie.

Data Protection

The Pathology Department is committed to complying with Data Protection and General Data Protection Regulation (GDPR) laws 1988 – 2018 and is committed to protecting the privacy of personal information of its service users and patients.

Data protection within The Pathology Department at Midlands Regional Hospital Tullamore is governed by the National HSE Personal Data Protection Policy. <https://www.hse.ie/eng/gdpr/>

Weekday Routine Operation Hours Monday – Friday (excluding Public Holidays)	
Department	Routine hours
Blood Transfusion, Biochemistry, Haematology, & Microbiology	Core Hours 09:00-17:00hrs (Full Operational Service)
	Extended Working day 08:00 - 20:00hrs (Reduced Services outside of Core Hours)
Histology	08:00–18:00hrs
Specimen reception	08:30– 17:45hrs*
*Routine Workload Cut-off: <ul style="list-style-type: none"> All GP and in-house/OPD routine samples must be received in specimen reception by 4pm. Routine samples arriving after the stated deadlines may not be processed until the next routine working day. 	
Out-of-hours/On-Call/Weekday Operating Hours Monday-Friday	
Service	Arrangements
Blood Transfusion, Biochemistry, Haematology, & Microbiology	Emergency On-Call Service provided from 20:00hrs until 08:00hrs* the following day. *Note: 09:00hrs if the following day is a weekend/public holiday
Out-of-hours/On-Call/Weekend Operating Hours Saturdays, Sundays and Public Holidays	
Service	Arrangements
Blood Transfusion, Biochemistry, Haematology, & Microbiology	09:00 – 14:00 hrs Sessional Service (Enhanced on -call service to facilitate essential hospital weekend services) Emergency On-Call Service provided from 14:00 until 08:00hrs* the following day. *Note: 09:00hrs if the following day is a weekend/public holiday

General Enquires – Routine Hours	
Department	Contact Number
Blood Transfusion	057 93 58385
Biochemistry	057 93 58504
Haematology	057 93 58351
Histopathology	057 93 58338
Coagulation	057 9358347
Microbiology	057 93 58371
Pathology Office	057 93 58342 Histology Secretary 057 93 58379 Laboratory accounts 057 93 59396 Demographic Entry
Specimen Reception	057 93 58354
External Test Results	057 93 57741

Out-of-Hours/On-Call/Weekends		
Service	On-Call Disciplines	Contact
Blood Transfusion Haematology	Medical Scientist cover for Blood Transfusion and Haematology	Hospital Reception 057 9321501 Internal Ext. 3000 Laboratory On-Call Mobile 086 0482356
Biochemistry Microbiology	Medical Scientist cover for Microbiology and Biochemistry	Hospital Reception 057 9321501 Internal Ext. 3000 Laboratory On-Call Mobile: <ul style="list-style-type: none"> • 9-2pm Biochemistry 086 7742465 • 9-2pm Microbiology 086 7777347 • After 2pm on 086 7742465
Laboratory Consultant Out-of-Hours Emergency Contact	Haematology, Histopathology, Microbiology	Hospital Reception 0579321501 Internal Ext. 3000
Mortuary	Out of Hours Mortuary Services	Can be contacted via Nursing Administration through Hospital Reception 057 9321501 Internal Ext. 58489/8490

Pathology Department Consultants and Contact Information		
Discipline	Contact Name	Contact Details
Consultant Haematologist	Dr Gerard Crotty	057 93 58352 (Secretary) Consultant Haematologist on call can be contacted via reception. Ext. 3000 gerard.crotty@hse.ie
Consultant Haematologist	Dr Kanthi Perera	057 93 59250 (Secretary) Consultant Haematologist on call can be contacted through reception. Ext. 3000 meegahage.perera@hse.ie
Consultant Histopathologist	Dr Charles d'Adhemar	057 93 59377 Charlesj.DAdhemar@hse.ie
Consultant Histopathologist	Dr Margaret Lynch	057 93 58383 margaret.lynch@hse.ie
Consultant Histopathologist	Dr Nurul Nor	057 93 58279 Nurul.Nor1@hse.ie
Consultant Histopathologist	Dr Miriam Walsh	057 93 58278 Miriam.Walsh@hse.ie
Consultant Histopathologist	Dr Nazia Faheem	057 93 57763 Nazia.faheem@hse.ie
Consultant Microbiologist	Locum Consultant Microbiologist	Consultant Microbiologist can be contacted via reception 057 93 21501 Internal Ext. 3000
Consultant Chemical Pathologist	Dr Vivion Crowley	Contactable via the Biochemistry Laboratory at 057 93 58504

Pathology Department Key Personnel and Contact Information		
Discipline	Contact Name	Contact Details
Laboratory Manager	Mr Aidan Fallon	057 93 59400 aidan.fallon@hse.ie
Chief Medical Scientist Biochemistry	Ms Joan Martyn	057 93 57778 joan.martyn@hse.ie
Chief Medical Scientist Blood Bank	Ms Bernie Weston	057 93 58384 bernie.weston@hse.ie
Chief Medical Scientist Haematology	Ms Áine Ryan	057 93 58309 aine.gorman@hse.ie
Chief Medical Scientist Histology	Ms Naomi Cronin	057 93 58389 naomi.cronin@hse.ie
Chief Medical Scientist Microbiology	Mr Ultan Smith	057 93 58390 ultanf.smith@hse.ie
Haemovigilance Officer	Ms Denise Murphy	057 93 58350 denisej.murphy@hse.ie
Laboratory Quality Manager	Ms Orlaith McDonnell Specialist Medical Scientist	057 935 7752 orlaith.mcdonnell@hse.ie
Laboratory IT Manager	Ms Michelle Dunne Senior Medical Scientist	057 93 58312 michelle.dunne@hse.ie
Microbiology Surveillance Scientist	Ms Breda Duffy Specialist Medical Scientist Ms Michelle Maher Specialist Medical Scientist	057 93 57774 breda.duffy@hse.ie michelle.maher@hse.ie
Near Patient Testing Co-ordinator	Ms Hannora Martyn Specialist Medical Scientist	057 93 57794 hannora.martyn@hse.ie
Specimen Reception Manager	Mr Robert Revill Specialist Medical Scientist	057 95 8308 robert.revill@hse.ie
Mortuary Senior Pathology Technician	Vacant. Refer Queries to Lab Manager	057 93 59400 aidan.fallon@hse.ie
External Results	Mr David Loughman Team Lead	057 93 57741 David.loughman@hse.ie