

Colorectal Gastrointestinal Service		Significant delay in accessing hospital services delays diagnosis and any necessary treatment commencement with potential for less than optimal outcome.															
Incident and Events	8	Number of people waiting greater than 4 weeks for access to an urgent colonoscopy.	Erasm Hospital	Monthly	0	0	0	0	0	0	0	0	0	0	0	0	0
			Nenagh Hospital		0	0	0	0	0	0	0	0	0	0	0	0	0
			St. John's Hospital		0	0	0	0	0	0	0	0	0	0	0	0	0
			University Hospital Limerick		0	0	0	0	0	0	0	0	0	0	0	0	0
			UL Hospitals Group		0	0	0	0	0	0	0	0	0	0	0	0	0
	9	Rate of Clinical incidents reported per period per 1,000 bed days	Croon Orthopaedic Hospital	Monthly	n/a	4.3	13	5.6	2.9	0	0	0	0	0	0	0	0
			Erasm Hospital		n/a	3.7	4.1	12.6	3.2	0	0	0	0	0	0	0	0
			Nenagh Hospital		n/a	7.1	7.2	10.2	4.2	0	0	0	0	0	0	0	0
			St. John's Hospital		n/a	7.3	9.3	9.8	7.5	1.6	5.5	4.72	11.6	13.2	11.6	13.2	11.6
			University Hospital Limerick		n/a	12.9	14.9	12.5	12	9.1	5.3	5.6	16.9	11.7	11.7	11.7	11.7
			UL Hospitals Group		n/a	7.8	9.7	10.3	5.4	3.4	4.9	4.8	11.7	11.7	11.7	11.7	11.7
	10	Rate of Clinical incidents categorised as high-risk per 1,000 bed days	Croon Orthopaedic Hospital	Monthly	n/a	0	0	0	0	0	0	0	0	0	0	0	0
			Erasm Hospital		n/a	0	0	0	0	1.2	0	0	0	0	0	0	0
			Nenagh Hospital		n/a	0	0	0	0	0	0	0	0	0	0	0	0
			St. John's Hospital		n/a	0.6	0.1	0	0	0	0.2	0.3	0.16	0.16	0.16	0.16	0.16
			University Hospital Limerick		n/a	1.2	0.9	0.24	0.8	0.4	0	0	0	0	0	0	0
			UL Hospitals Group		n/a	0.6	0.5	0.24	0.8	0.8	0.6	0.3	0.48	0.48	0.48	0.48	0.48
	11	Rate of medication incidents as high-risk per 1,000 bed nights	Croon Orthopaedic Hospital	Monthly	n/a	0.00	0.00	0.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
			Erasm Hospital		n/a	0.00	0.00	0.00	0.0	1.2	0	0	0	0	0	0	0
			Nenagh Hospital		n/a	0.00	0.00	0.00	0.0	0	0	0	0	0	0	0	0
			St. John's Hospital		n/a	0.00	0.00	0.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
			University Hospital Limerick		n/a	0.00	0.00	0.08	0.1	1.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0
			UL Hospitals Group		n/a	0.00	0.00	0.0	0.0	0.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	12	Percentage of incidents reported that have been recorded on the National Incident Management System	Croon Orthopaedic Hospital	Monthly	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
			Erasm Hospital		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
			Nenagh Hospital		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
			St. John's Hospital		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
			University Hospital Limerick		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
			UL Hospitals Group		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

The UL Hospitals Group encourages all staff to create an environment that is safe and to support good quality care for patients. Incident reporting is the cornerstone for improving patient safety. Unfortunately adverse events occur. However we endeavour to learn from these adverse events. Incident reporting rates are lower than a number of studies, at this time there is evidence that current reporting practices are less than optimal with resultant under-reporting.

The UL Hospitals Group Patient Safety Indicator Report for provides up to date information for management and clinicians who provide services in relation to a range of patient safety issues for the month of January/10 August 2017

Chief Clinical Director:
Group COO:

Mr. Gerry Burke
Ms Noreen Spillane

Signature:



Chief Clinical Director
Chief Operations Officer

Date:

03.11.17

This report details the UL Hospitals Group performance against some national and international measures of patient safety in acute hospitals. The metrics cover activities and performance areas including infection rates, staff hand hygiene, waiting times and clinical incidents. This report supports the hospital group to ensure a culture of quality and patient safety.

We publish this report each month to assure our patients and staff that we prioritise patient safety and open disclosure.

Notes:

It is not intended that this report be used to compare performance of hospitals or hospital groups. Different hospitals specialise in treating patients with different and sometimes much more complex care needs, making comparisons between hospitals ineffective. Metrics 1-3 measure infection control and staff hand hygiene practices in acute hospitals. These metrics are applied internationally as key indicators of infection control compliance. The targets for metrics 1 and 2 are international best practice targets. The target for metric 3 is an agreed target in the HSE's National Service Plan.

Metrics 4-8 measure access to and waiting times for services including emergency care, trauma care (for hip fractures), urgent endoscopy procedures and access to outpatient services. These metrics are based on national indicators and nationally agreed targets as set out in the HSE's National Service Plan.

Metric 9 and 10 measure clinical incidents reported to the National Incident Management System. A clinical incident is an event or circumstance which could have, or did lead to unintended and/or unnecessary harm. Incidents include adverse events which result in harm, near misses which could have resulted in harm, but did not cause harm, either by chance or timely intervention. These metrics are indicators of patient safety in hospitals that are applied internationally.

Metric 11 is an indicator of medication safety in acute hospitals. This refers to any preventable event that may cause or lead to inappropriate use or patient harm while the medication is in the control of the healthcare professional or patient (WHO, 2009). The number of errors reported to the National Incident Management System is based on an internationally accepted metric applied in other countries.

Reported to the National Incident Management System (NIMS) based on the information provided by the participating organisations													
Activity	UL Hospitals Group 2017 YPIs	Frequency	2017 National Target										Trend
		Frequency	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17			
Health Care Associated Infections	1	Rate of new cases of hospital acquired Staph. Aureus bloodstream infection	Monthly										
		Coom Orthopaedic Hospital	Less than 1 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
		Ernia Hospital	Less than 1 per 10,000 bed days	5.30	0.00	0.00	0.00	0.00	0.00	0.00	6.10		
		Namagh Hospital	Less than 1 per 10,000 bed days	0.00	0.00	6.40	0.00	0.00	0.00	0.00	7.20		
		St. John's Hospital	Less than 1 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
		University Hospital Limerick	Less than 1 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.80		
		University Maternity Hospital, Limerick	Less than 1 per 10,000 bed days	1.50	1.70	3.80	0.80	1.50	0.80	0.00	0.00		
		UL Hospitals Group	Less than 1 per 10,000 bed days	0.00	0.00	0.00	0.00	3.70	0.00	4.20	0.00		
		UL Hospitals Group	Less than 1 per 10,000 bed days	1.40	1.00	2.00	0.50	1.40	0.50	0.50	1.90		
		Health Care Associated Infections: Methicillin Resistant Staphylococcus Aureus (MRSA) A type of bacteria that is resistant to many antibiotics. In a healthcare setting such as a hospital or nursing home MRSA can cause severe problems such as pneumonia, surgical site infections and blood stream infections. MRSA is usually spread by direct contact with an infected wound or from contaminated hands, usually those of health care providers. Also people who carry MRSA, but do not have signs of infection can spread the bacteria to others. 3 cases identified in UHL, 2 in perioperative theatre, 1 case in Medicine. No linkages between wards or consultants											
2	Rate of new cases of hospital acquired C. Difficile infection	Monthly											
		Coom Orthopaedic Hospital	Less than 2 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
		Ernia Hospital	Less than 2 per 10,000 bed days	5.30	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
		Namagh Hospital	Less than 2 per 10,000 bed days	0.00	0.00	0.00	0.00	0.00	7.10	0.00	0.00		
		St. John's Hospital	Less than 2 per 10,000 bed days	8.70	0.00	0.00	5.00	0.00	0.00	2.00	4.70		
		University Hospital Limerick	Less than 2 per 10,000 bed days	4.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
		University Maternity Hospital, Limerick	Less than 2 per 10,000 bed days	2.30	2.50	0.00	0.00	0.00	0.00	0.00	4.00		
		UL Hospitals Group	Less than 2 per 10,000 bed days	2.70	1.50	0.00	2.40	2.80	2.90	1.50	3.40		
		UL Hospitals Group	Less than 2 per 10,000 bed days										
		Clostridium difficile (C. difficile) is a bacterium that can be found in the large bowel. Symptoms include diarrhoea, stomach cramps, fever, nausea and loss of appetite. Most people get a mild illness and recover fully but in certain circumstances patients can develop serious complications. 3 cases in total for UL Hospitals Group, 3 separate hospitals											
3	Compliance of hospital staff with the (WHO) five moments of hand hygiene using the national hand hygiene audit tool	Bi-annual											
		Medicine Directorate	90%	92%					90%				
		Paediatric Directorate	88%	92%					92%				
		Maternal & Child Directorate	88%	88%					94%				
		UL Hospitals Group	90%		89%				92.0%				
		Hand hygiene is one of the most important measures to prevent Healthcare associated infections.											
	4	Percentage of emergency hip fracture carried out within 48 hours	Monthly										
		University Hospital Limerick	95%	73.8%	75.0%	52.9%	58.8%	64.0%	67.5%	68.8%	84.6%		
		UL Hospitals Group	95%	73.9%	75.0%	52.9%	58.8%	64.0%	67.5%	68.8%	84.6%		
		Emergency Care											
5	The percentage of all attendees at ED who are in ED < 24 hrs	Monthly											
	University Hospital Limerick	100%	92.3%	93.3%	93.9%	93.1%	93.2%	92.5%	94.4%	93.2%			
	UL Hospitals Group	100%	92.3%	93.3%	93.9%	93.1%	93.2%	92.5%	94.4%	93.2%			
6	Percentage of patients 75 years or over who were admitted or discharged from ED within 9 hours of registration	Monthly											
	University Hospital Limerick	100%	39.2%	40.5%	43.4%	43.7%	37.7%	42.1%	45.5%	48.5%			
	UL Hospitals Group	100%	39.2%	40.5%	43.4%	43.7%	37.7%	42.1%	45.5%	48.5%			
7	Percentage of people waiting < 52 weeks for first access to outpatient services	Monthly											
	Coom Orthopaedic Hospital	85%	62.9%	61.2%	60.9%	59.8%	59.3%	58.2%	56.2%	55.8%			
	Ernia Hospital	85%	80.1%	78.6%	80.0%	78.3%	76.9%	75.9%	75.5%	80.3%			
	Namagh Hospital	85%	73.9%	80.4%	80.2%	78.0%	78.9%	78.2%	78.9%	92.5%			
	St. John's Hospital	85%	99.1%	88.9%	81.6%	92.7%	92.7%	94.0%	94.0%	92.5%			
	University Hospital Limerick	85%	78.1%	76.2%	75.7%	75.2%	74.0%	73.5%	73.4%	73.7%			
	UL Hospitals Group	85%	76.5%	74.9%	73.9%	73.7%	72.6%	72.0%	71.3%	71.8%			